

# Acer LCD Monitor

User Guide

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Acer LCD Monitor User Guide  
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Record the model number, serial number, purchase date and place of purchase information in the space provided below. The serial number and model number are recorded on the label affixed to your computer. All correspondence concerning your unit should include the serial number, model number and purchase information.

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#### Acer LCD Monitor User Guide

Model number: \_\_\_\_\_

Serial number: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Place of purchase: \_\_\_\_\_

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# Information for Your Safety and Comfort

## Safety instructions

Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions marked on the product.

## Special notes on LCD monitors

The following are normal with the LCD monitor and do not indicate a problem.

- Due to the nature of the fluorescent light, the screen may flicker during initial use. Turn off the power switch and then turn it on again to make sure the flicker disappears.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- The LCD screen has 99.99% or more effective pixels. It may include blemishes of 0.01% or less such as a missing pixel or a pixel lit all the time.
- Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen is recovered slowly by changing the image or turning off the power switch for a few hours.

## Cleaning your monitor

Please carefully follow these guidelines when cleaning the monitor:

- Always unplug the monitor before cleaning.
- Use a soft cloth to wipe the screen and cabinet front and sides.

## Accessibility

Be sure that the power outlet you plug the power cord into is easily accessible and located as close to the equipment operator as possible. When you need to disconnect power from the equipment, be sure to unplug the power cord from the electrical outlet.

## Safe listening

To protect your hearing, follow these instructions.

- Gradually increase the volume until you can hear it clearly and comfortably and without distortion.
- After setting the volume level, do not increase it after your ears have adjusted.
- Limit the amount of time listening to music at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

## Warnings

- Do not use this product near water.
- Do not place this product on an unstable cart, stand or table. If the product falls, it could be seriously damaged.
- Slots and openings are provided for ventilation to ensure reliable operation of the product and to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug or other similar surface. This product should never be placed near or over a radiator or heat register, or in a built-in installation unless proper ventilation is provided.
- Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. Never spill liquid of any kind onto or into the product.
- To avoid damage of internal components and to prevent battery leakage, do not place the product on a vibrating surface.
- Never use it under sporting, exercising, or any vibrating environment which will probably cause unexpected short current or damage internal devices.

## Using electrical power

- This product should be operated from the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- If an extension cord is used with this product, make sure that the total ampere rating of the equipment plugged into the extension cord does not exceed the extension cord ampere rating. Also, make sure that the total rating of all products plugged into the wall outlet does not exceed the fuse rating.
- Do not overload a power outlet, strip or receptacle by plugging in too many devices. The overall system load must not exceed 80% of the branch circuit rating. If power strips are used, the load should not exceed 80% of the power strip's input rating.



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**Note:** The grounding pin also provides good protection from unexpected noise produced by other nearby electrical devices that may interfere with the performance of this product.

## Product servicing

Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points or other risks. Refer all servicing to qualified service personnel.

Unplug this product from the wall outlet and refer servicing to qualified service personnel when:

- the power cord or plug is damaged, cut or frayed
- liquid was spilled into the product
- the product was exposed to rain or water
- the product has been dropped or the case has been damaged
- the product exhibits a distinct change in performance, indicating a need for service
- the product does not operate normally after following the operating instructions



**Note:** Adjust only those controls that are covered by the operating instructions, since improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal condition.

## Potentially explosive environments

Switch off your device in any area with a potentially explosive atmosphere and obey all signs and instructions. Potentially explosive atmospheres include areas where you would normally be advised to turn off your vehicle engine. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Switch off the device near gas pumps at service stations. Observe restrictions on the use of radio equipment in fuel depots, storage and distribution areas; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), and areas where the air contains chemicals or particles such as grain, dust or metal powders.

## Additional safety information

Your device and its enhancements may contain small parts. Keep them out of the reach of small children.

## IT Equipment Recycling Information

Acer is strongly committed to environmental protection and views recycling, in the form of salvaging and disposal of used equipment, as one of the company's top priorities in minimizing the burden placed on the environment.

We at Acer are very conscious of the environmental effects of our business and strive to identify and provide the best working procedures to reduce the environmental impact of our products.

For more information and help when recycling, please go to this website:  
<http://www.acer-group.com/public/Sustainability/sustainability01.htm>

Visit [www.acer-group.com](http://www.acer-group.com) for further information on the features and benefits of our other products.

## Disposal instructions



Do not throw this electronic device into the trash when discarding. To minimize pollution and ensure utmost protection of the global environment, please recycle. For more information on the Waste from Electrical and Electronics Equipment (WEEE) regulations, visit

<http://www.acer-group.com/public/Sustainability/sustainability01.htm>

Acer monitor is purposed for video and visual display of information obtained from electronic devices.

## LCD pixel statement

The LCD unit is produced with high-precision manufacturing techniques. Nevertheless, some pixels may occasionally misfire or appear as black or red dots. This has no effect on the recorded image and does not constitute a malfunction.

This product has been shipped enabled for power management:

- Activate display's Sleep mode within 5 minutes of user inactivity.
- Wake the monitor when it is in Active Off mode, move the mouse or press any keyboard key.

## Tips and information for comfortable use

Computer users may complain of eyestrain and headaches after prolonged use. Users are also at risk of physical injury after long hours of working in front of a computer. Long work periods, bad posture, poor work habits, stress, inadequate working conditions, personal health and other factors greatly increase the risk of physical injury.

Incorrect computer usage may lead to carpal tunnel syndrome, tendonitis, tenosynovitis or other musculoskeletal disorders. The following symptoms may appear in the hands, wrists, arms, shoulders, neck or back:

- numbness, or a burning or tingling sensation
- aching, soreness or tenderness
- pain, swelling or throbbing
- stiffness or tightness
- coldness or weakness

If you have these symptoms, or any other recurring or persistent discomfort and/or pain related to computer use, consult a physician immediately and inform your company's health and safety department.

The following section provides tips for more comfortable computer use.

## Finding your comfort zone

Find your comfort zone by adjusting the viewing angle of the monitor, using a footrest, or raising your sitting height to achieve maximum comfort. Observe the following tips:

- refrain from staying too long in one fixed posture
- avoid slouching forward and/or leaning backward
- stand up and walk around regularly to remove the strain on your leg muscles

## Taking care of your vision

Long viewing hours, wearing incorrect glasses or contact lenses, glare, excessive room lighting, poorly focused screens, very small typefaces and low-contrast displays could stress your eyes. The following sections provide suggestions on how to reduce eyestrain.

### Eyes

- Rest your eyes frequently.
- Give your eyes regular breaks by looking away from the monitor and focusing on a distant point.
- Blink frequently to keep your eyes from drying out.

## Display

- Keep your display clean.
- Keep your head at a higher level than the top edge of the display so your eyes point downward when looking at the middle of the display.
- Adjust the display brightness and/or contrast to a comfortable level for enhanced text readability and graphics clarity.
- Eliminate glare and reflections by:
  - placing your display in such a way that the side faces the window or any light source
  - minimizing room light by using drapes, shades or blinds
  - using a task light
  - changing the display's viewing angle
  - using a glare-reduction filter
  - using a display visor, such as a piece of cardboard extended from the display's top front edge
- Avoid adjusting your display to an awkward viewing angle.
- Avoid looking at bright light sources, such as open windows, for extended periods of time.

## Developing good work habits

Develop the following work habits to make your computer use more relaxing and productive:

- Take short breaks regularly and often.
- Perform some stretching exercises.
- Breathe fresh air as often as possible.
- Exercise regularly and maintain a healthy body.

Never place a LCD Monitor in an unstable location. A LCD Monitor may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the LCD Monitor.
- Only using furniture that can safely support the LCD Monitor.
- Ensuring the LCD Monitor is not overhanging the edge of the supporting furniture.
- Not placing the LCD Monitor on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the LCD Monitor to a suitable support.
- Not placing the LCD Monitor on cloth or other materials that may be located between the LCD Monitor and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the LCD Monitor or its controls.

If the existing LCD Monitor is going to be retained and relocated, the same considerations as above should be applied.



**Acer Incorporated**  
8F, 88, Sec. 1, Xintai 5th Rd., Xizhi  
New Taipei City 221, Taiwan

## Declaration of Conformity

We,  
**Acer Incorporated**  
8F, 88, Sec. 1, Xintai 5th Rd., Xizhi, New Taipei City 221, Taiwan, R.O.C

And,  
**Acer Italy s.r.l.**  
Via Lepetit, 40, 20020 Lainate (MI) Italy  
Tel: +39-02-939-921, Fax: +39-02 9399-2913  
www.acer.it

<b>Product:</b>	<b>LCD Monitor</b>
<b>Trade Name:</b>	<b>acer</b>
<b>Model Number:</b>	<b>EI342CKR</b>
<b>SKU Number:</b>	EI342CKR xxxxxxxx ("x" = 0~9, a ~ z, A ~ Z, or blank)

We, Acer Incorporated, hereby declare under our sole responsibility that the product described above is in conformity with the relevant Union harmonization legislations as below Directive and following harmonized standards and/or other relevant standards have been applied:

**EMC Directive: 2014/30/EU**

<input checked="" type="checkbox"/> EN55032:2015 <input checked="" type="checkbox"/> EN61000-3-2:2014 <input checked="" type="checkbox"/> EN 55024:2010+A1:2015	<input checked="" type="checkbox"/> EN61000-3-3:2013
---	--

**LVD Directive: 2014/35/EU**

<input checked="" type="checkbox"/> EN 60950-1:2006/A11:2009/A1:2010/A12:2011/A2:2013
---

**RoHS Directive: 2011/65/EU**

<input checked="" type="checkbox"/> EN 50581:2012
---

**ErP Directive: 2010/30/EU**

<input checked="" type="checkbox"/> Regulation (EC) No. 1275/ 2008; EN 50564:2011
---

Year to begin affixing CE marking: 2020.

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**RU Jan / Manager**  
**Acer Incorporated (Taipei, Taiwan)**

**Jan. 13, 2020**  
**Date**





**Acer America Corporation**  
333 West San Carlos St., Suite 1500  
San Jose, CA 95110, U. S. A.  
Tel : 254-298-4000  
Fax : 254-298-4147  
[www.acer.com](http://www.acer.com)



## **Federal Communications Commission Declaration of Conformity**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The following local Manufacturer /Importer is responsible for this declaration:

Product:	LCD Monitor
Model Number:	EI342CKR
SKU Number:	<b>EI342CKR xxxxxxxx</b> <b>("x" = 0~9, a ~ z, A ~ Z, or blank)</b>
Name of Responsible Party:	Acer America Corporation
Address of Responsible Party:	333 West San Carlos St. Suite 1500 San Jose, CA 95110 U. S. A.
Contact Person:	Acer Representative
Phone No.:	254-298-4000
Fax No.:	254-298-4147

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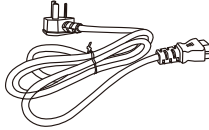
# PACKAGE CONTENTS

Please check the following items are present when you unpack the box, and save the packing materials in case you will need to ship or transport the monitor in future.

LCD Monitor



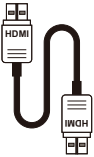
AC Power Cord



DP Cable (Optional)



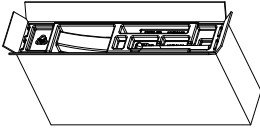
HDMI Cable (Optional)



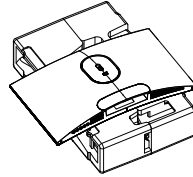
Quick Start Guide



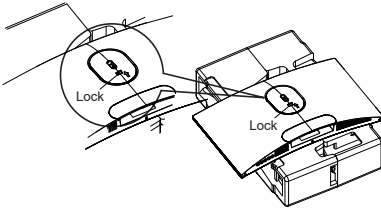
## Attaching the monitor to the base



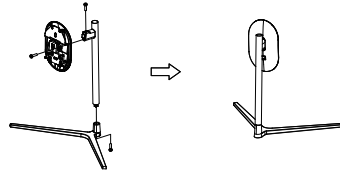
1. Unpack the box. Take out the Styrofoam side by side and set flat on the desktop.



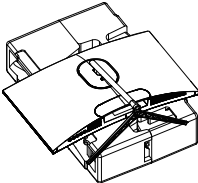
2. Take the LCD monitor out of the box carefully and put it on the side by side Styrofoam.



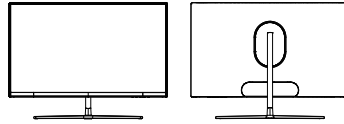
3. Press up the quick release button as illustrated to remove rotary shaft cover.



4. Tighten the rotary shaft, base and stand arm with three screws. (There will be one spare screw left.)



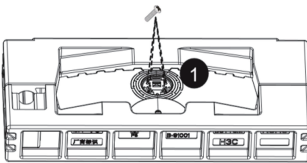
5. Attach the base of step 4 to the quick release notch of the LCD monitor securely.



6. Flip the LCD monitor over to make it stand upright on the desk where it will be used. (Note: Do NOT press the screen to avoid damage any time.)

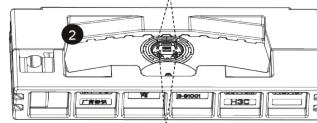
## Attaching the monitor on the wall

Original Screws x 4

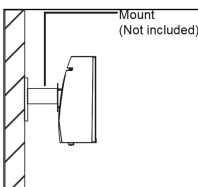


1. Remove the original screws x 4 Fig. ① from the opening back of the monitor.

Use the 35mm  
NO.2 Screws x4



2. Tighten the 4pcs NO.2 screws as Fig. ②



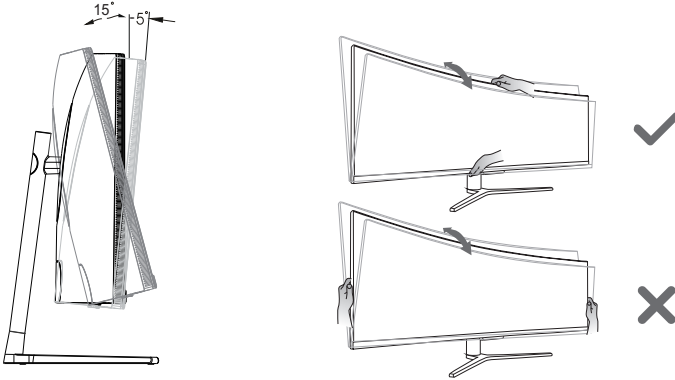
3. Connect the monitor onto the wall

### Remark:

- Please use only the NO. 2 Screws (35 mm x 4 pcs) provided with this type of installation.
- Please check monitor weight in advance to choose suitable load capacity of VESA arm stand.
- Do not discard the original screws as these may be needed for future use.

## SCREEN POSITION ADJUSTMENT

To optimize the viewing position, you can adjust the monitor tilt by using both of your hands to hold the edges of the monitor. The monitor can be adjusted to 15 degrees up or 5 degrees down.



**Note:** Do NOT press the screen with fingers.  
Do NOT grasp the corners or the left and right sides of the monitor to adjust tilt.

## CONNECTING THE POWER CORD

- This monitor has a universal power supply that allows operation in either 100/120V AC or 220/240 V AC voltage area. No user-adjustment is required.

## Connecting the adapter and AC Power cord

- Check first to make sure that the power cord you use is the correct type required for your area.
- The monitor has a universal power supply that allows operation in either 100/120 V AC or 220/240 V AC voltage area. No user-adjustment is required.
- Plug one end of the AC power cord to the Adapter, and plug the other end into an AC outlet.
- For units using 120 V AC:
  - Use a UL-listed cord set, type SVT wire and plug rated 10 A/125 V.
- For units using 220/240 V AC:
  - Use a cord set consisting of H05VV-F cord and plug rated 10 A/250 V. The cord set should have the appropriate safety approvals for the country in which the equipment will be installed.

## POWER SAVING

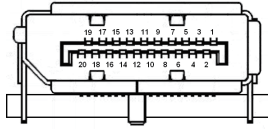
The power saving states will be kept until a control signal has been detected or the keyboard or mouse is activated. The recovery time from Active OFF state back to ON state is around 3 seconds.

State	LED Light
ON	Blue
Power Saving	Blinking Blue

## Display Data Channel (DDC)

To make your installation easier, the monitor is able to Plug and Play with your system if your system also supports DDC protocol. The DDC (Display Data Channel) is a communication protocol through which the monitor automatically informs the host system about its capabilities, for example, supported resolutions and corresponding timing. The monitor supports DDC2B standard.

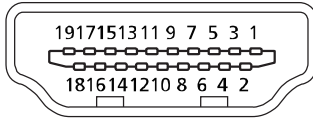
### 20-Pin Color Display Signal Cable



PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	DP_3.3V	2	GND
3	HPD	4	AUX_CH_N
5	GND	6	AUX_CH_P
7	GND	8	GND
9	ML_LANE0_P	10	GND
11	ML_LANE0-N	12	ML_LANE1-P
13	GND	14	ML_LANE1-N
15	ML_LANE2-P	16	GND
17	ML_LANE2-N	18	ML_LANE3-P
19	GND	20	ML_LANE3-N



# 19-Pin Color Display Signal Cable



PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	DATA2-	2	GND
3	DATA2+	4	DATA1-
5	GND	6	DATA1+
7	DATA0-	8	GND
9	DATA0+	10	DCLK-
11	GND	12	DCLK+
13	NC	14	NC
15	HDMI_SCL	16	HDMI_SDA
17	HDMI_DET	18	HDMI15V
19	HDMI_HPD		

## STANDARD TIMING TABLE

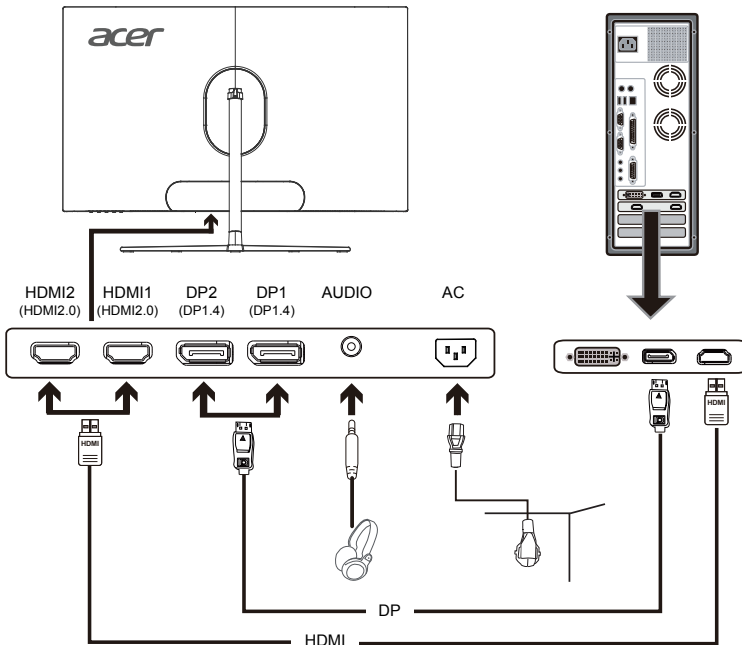
Mode	Resolution	
VGA	640 x 480	60 Hz
	640 x 480	72 Hz
	640 x 480	75 Hz
MAC	640 x 480	66.66 Hz
VESA	720 x 400	70 Hz
SVGA	800 x 600	56 Hz
	800 x 600	60 Hz
	800 x 600	72 Hz
	800 x 600	75 Hz
MAC	832 x 624	74.55 Hz
XGA	1024 x 768	60 Hz
	1024 x 768	70 Hz
	1024 x 768	75 Hz
SXGA	1280 x 1024	60 Hz
	1280 x 1024	75 Hz
VESA	1280 x 720	60 Hz
	1280 x 960	60 Hz
WXGA+	1440 x 900	60 Hz
WSXGA+	1680 x 1050	60 Hz
FHD	1920 x 1080	60 Hz
	1920 x 1080	120 Hz
	1920 x 1080	144 Hz
	1920 x 1080	165 Hz
WQHD	3440 x 1440	60 Hz
	3440 x 1440	100 Hz
	3440 x 1440	120 Hz
	3440 x 1440	144 Hz



- Note:** 1. DP1/2 (1.4): Support max timing resolution 3440x1440-144Hz, also support FreeSync Premium Pro and HDR function.  
 2. HDMI1/2 (2.0): Support max timing resolution 3440x1440-100Hz, also support FreeSync Premium Pro and HDR function.

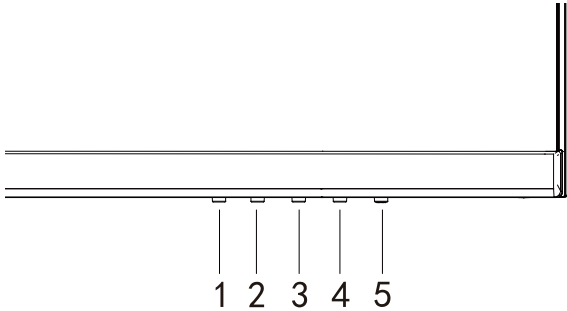
# Connecting Your Monitor to a Computer









1. Make sure both the monitor and computer are powered-OFF.
2. Connect DP Cable (Only DP-input model)
  - a. Make sure both the monitor and computer are powered-OFF.
  - b. Connect the DP cable to the computer.
3. Connect HDMI Cable (Only HDMI-input model)
  - a. Make sure both the monitor and computer are powered-OFF.
  - b. Connect the HDMI cable to the computer.
4. Plug the power cords of your computer and your monitor into a nearby electrical outlet.



- Note:** 1. The audio output function depends on models. Please refer to User's Guide for more information.
2. DP1/2 (1.4): Support max timing resolution 3440x1440-144Hz, also support FreeSync Premium Pro and HDR function.
  3. HDMI1/2 (2.0): Support max timing resolution 3440x1440-100Hz, also support FreeSync Premium Pro and HDR function.

## External Controls



No.	Icon	Item	Description
1	 / 	Input button/Exit	<ul style="list-style-type: none"> <li>a. Press to trigger Mode control.</li> <li>b. When the OSD menu is enabled, press to exit the current menu and go back one level.</li> </ul>
2	 / 	Mode/Enter	<ul style="list-style-type: none"> <li>a. Press the key to open the Brightness control.</li> <li>b. When the OSD menu is enabled, press to enter to next level.</li> </ul>
3	 / 	Brightness/+	<ul style="list-style-type: none"> <li>a. Press to toggle input sources.</li> <li>b. When the OSD menu is enabled, press to select or return to the previous menu.</li> </ul>
4	 / 	OSD functions/-	<ul style="list-style-type: none"> <li>a. Press to view the OSD.</li> <li>b. When the OSD menu is enabled, press to select or go to the next menu.</li> </ul>
5	POWER	Power button	Turns the monitor on/off. Blue indicates power on. Blinking Blue indicates standby mode.

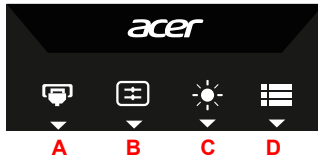
### FreeSync Premium Pro(HDMI/DP Only):

It can allow a FreeSync Premium Pro supported graphics source to dynamically adjust display refresh rate based on typical content frame rates for power efficient, virtually stutter free and low-latency display.

# Using the Shortcut Menu

The following content is for general reference only. Actual product specifications may vary. The OSD (On Screen Display) can be used to adjust the settings of your LCD monitor. Press the key to open the OSD. You can use the OSD to adjust the picture quality, OSD position and general settings. For advanced settings, please refer to following page:

## Main page




### A. Input

B. **Hot Key1:** Brightness, Volume, Gamma, Contrast, Blue Light, Over Drive, PIP/PBP, VRB

C. **Hot Key2:** Brightness, Volume, Gamma, Contrast, Blue Light, Over Drive, PIP/PBP, VRB

### D. Main Menu

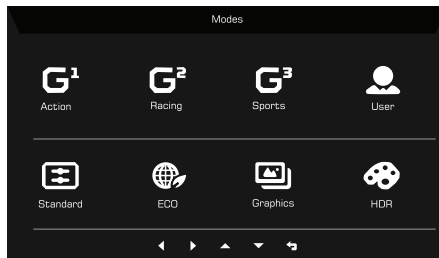
## Input

Open the Input control and select DP or HDMI input source. When you are done, use  to go back one level.




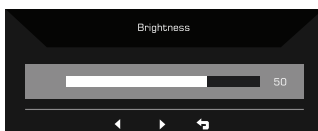
## Hot key1 (default: Mode)

To choose scenario mode (G1, G2, G3) which user-defined profile to use or scenario mode (User, Standard, ECO, Graphics, HDR).




## Hot key2 (default: Brightness)

Open the Brightness control and select the brightness setting. When you are done, use  to go back one level.



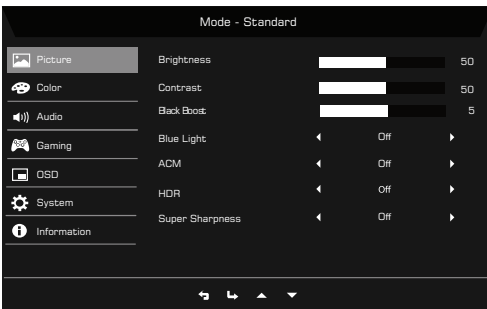
# Main Menu





## The Function page

Open the Function page to select a menu function, and adjust the settings which you want using the arrows. You can also view your monitor's system information from this page. When you are done, use  to go back one level.

1. Press the **Main Menu** key to open the OSD.
2. Use direction key to the up or down to select Picture from the OSD. Then press **Enter** to go into the element you wish to adjust.
3. Use direction key to the left or right to adjust the sliding scales.

## Picture



1. Press the MENU key to bring up the OSD.
2. Using the / button, select Picture from the OSD. Then navigate to the setting you wish to change.
3. Use the / keys to adjust the sliding scales.
4. Open the Picture page to adjust Brightness, Contrast, Black boost, Blue Light, ACM, HDR and Super Sharpness.
5. Brightness: Adjust the brightness from 0 to 100.



.....  
**Note:** Adjusts the balance between light and dark shades.

6. Contrast: adjust the contrast from 0 to 100.



.....  
**Note:** Sets the degree of difference between light and dark areas.

7. Black Boost: This boosts the amplitude of the dark color levels of the display– blacks will be less black. The higher the level, the higher the boost.



.....  
**Note:** If the image is too bright or has few shadowed areas, to adjust this setting will not cause any significant changes to the image.

8. Blue Light: filter out blue light by adjusting different Blue Light showing ratio - 80%, 70%, 60%, 50%.



**Note:** Higher values allow more blue light through. For the best protection, select a lower value.

9. ACM: Turn ACM on or off. The default is off.  
 10. **HDR:** Can control (off / Auto / On) the default is off, set to auto will automatically detect and deal with HDR signal.

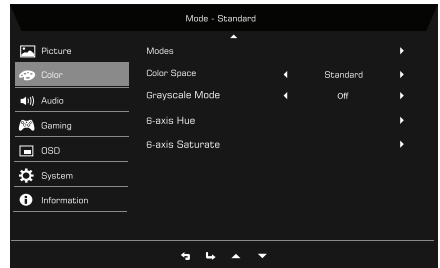
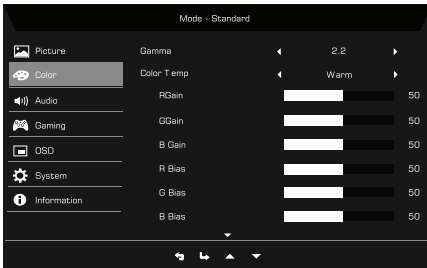


**Note:**

- When HDR=Auto or On, the Modes will also be automatically set to "HDR".
- When HDR=Auto, some parameters: (ACM, Gamma, Contrast, Blue Light, Black Boost...) functions is gray out and disable, and if you change other adjustable parameters, the "Modes" will not jump to "User" Mode.

11. Super Sharpness technology can simulate high-resolution images by boosting the pixel density of the original source. It can make images sharper and clear.

## Color



- Press the MENU key to open the OSD.
- Using the ▲/▼ button, select Color from the OSD. Then navigate to the setting you wish to adjust.
- Use the ◀/▶ button to select the setting.
- Gamma mode allows you to adjust the luminance tone. The default value is 2.2 (standard value for Windows).
- Color temperature: Default is warm. You can choose Normal, User, Bluelight, Cool and Warm.
- Modes: Select your preferred mode from Action, Racing, Sports, User, Standard, ECO, Graphics and HDR.



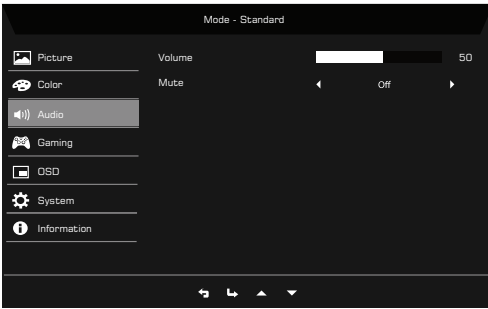
7. Color Space: You can choose Standard, SMPTE-C, DCI, EBU, HDR, Rec.709 or sRGB.



**Note:**

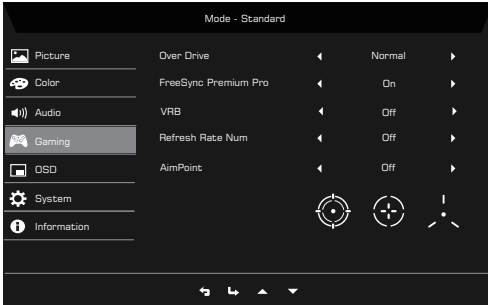
1. If Color Space is "HDR", then Modes is set to "HDR" automatically.
  2. If Color Space not "HDR", then Modes is set to "Standard".
8. Grayscale Mode: Turn grayscale mode On or Off. The default is off.
9. 6-axis Hue: Adjust the red, green, blue, yellow, magenta and cyan hue.
10. 6-axis Saturate: Adjust the red, green, blue, yellow, magenta and cyan saturation.

## Audio



1. Press the MENU key to open the OSD.
2. Using the ▲/▼ button, select Audio from the OSD. Then navigate to the setting you wish to adjust.
3. Use the ◀/▶ button to select the setting.
4. Volume: Adjusts the volume.
5. Mute: Select On or Off.

## Gaming



1. Press the MENU key to open the OSD.
2. Using the ▲/▼ button, select Gaming from the OSD. Then navigate to the setting you wish to adjust.
3. Use the ◀/▶ button to select the setting.
4. Over Drive: Select Off, Normal, or Extreme.
5. FreeSync Premium Pro: Default is On, can choose Off.



- Note:**
1. If FreeSync Premium Pro is "On" , then the Over Drive selection is set to "Normal" automatically.
  2. If FreeSync Premium Pro is "OFF", then the user can set Over Drive to either one of the three settings including: (a) Extreme (b) Normal (c) Off.
  3. DP and HDMI1 support "FreeSync Premium Pro".
  4. If FreeSync Premium Pro is set to "On", please note that the screen might flicker during use.
  5. The following situations may happen when playing games with FreeSync Premium Pro enabled:
    - Depending on the type of graphic cards, the game settings, and the video you are playing, a flickering screen may occur. Please try to set current FreeSync Premium Pro mode to "Off" , or visit the official AMD website to update the graphic card's driver.
    - When using FreeSync Premium Pro, the screen may flicker due to different output frequencies of the graphics card.
    - When FreeSync Premium Pro is set to "On" , changing the resolution may result in screen-tearing. It is recommended to set FreeSync Premium Pro to "Off" and then change the resolution.

6. VRB: To choose whether to support dynamic picture more clean control, default is Off.



- 
- Note:**
1. It is not support VRB when HDR set to "On" or "Auto".
  2. VRB function does not affect the (Logo, Aim Point, Message and Input Icon) brightness.
  3. When turn on FreeSync Premium Pro, will set VRB to "Off" automatically.
  4. When to adjust Brightness, Blue Light and ACM, will set VRB to "Off" automatically.
  5. When detect input timing lower than 75Hz, will set VRB to "Off" automatically and grey out to disable.
  6. Due to the IC control dynamic picture to be clear when switch on VRB function, the overall brightness will become dark, and the brightness of "Extreme" will be darker than "Normal".

7. Refresh Rate Num: Display the panel's current refresh rate on the screen.



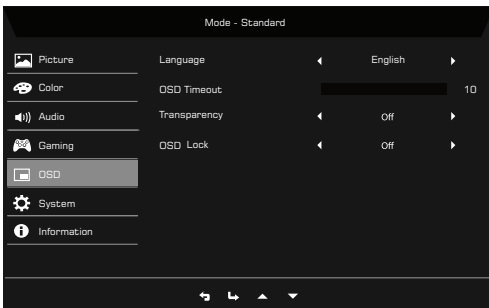
- 
- Note:** If FreeSync Premium Pro set "On" you can see the V Frequency to changes in the OSD.



8. Aim Point: Show an Aim point on the screen for shooting



- 
- Note:** Aim Point is not supported in PBP mode.

## OSD



1. Press the MENU key to open the OSD.
2. Using the  button, select System from the OSD. Then navigate to the setting you wish to adjust.
3. Use the  button to select the setting.
4. Language: Set the OSD menu language.
5. OSD Timeout: Adjust the delay before turning the off the OSD menu.
6. Transparency: Select the transparency when using gaming mode. The transparency can be 20%, 40%, 60%, 80%, or Off.

7. OSD Lock: OSD Lock function is used to prevent OSD button from being pressed accidentally.



**Note:** 1. OSD Locked:

Set the OSD Lock to "On" from the OSD and press "Enter".

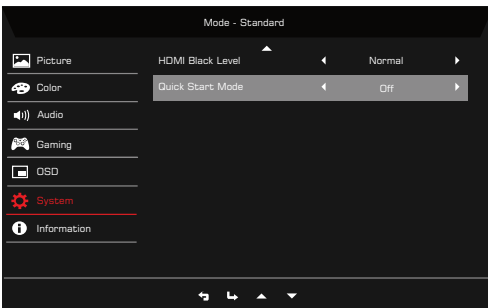
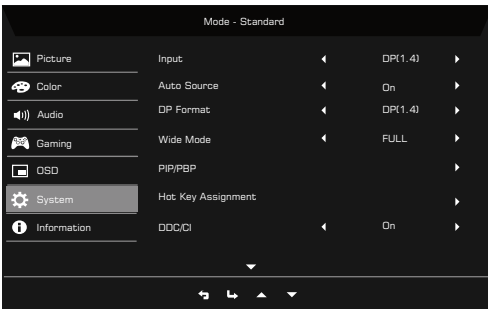
The "OSD Locked" message will appear in the middle of the screen, and LED lights will indicate as blinking blue.

When pressing any key, "OSD Locked" message will be prompted.

2. OSD Unlocked:

Press the second OSD key continuously for 3 seconds to unlock OSD. The "OSD Unlocked" message will appear in the middle of the screen, and LED lights will turn into blue.

## System



1. System menu can be used to select signal input sources and other important settings, including input types and PIP/PBP features.
2. Press the MENU key to open the OSD.
3. Using the ▲/▼ button, select OSD from the OSD. Then navigate to the setting you wish to adjust.
4. Use the ◀/▶ button to select the setting.
5. Input: Select the source from DP or HDMI input source. The options are HDMI1[2.0], HDMI2[2.0], DP1[1.4], and DP2[1.4].

6. Auto Source: Automatically searches for available input sources.
7. DP Format: You can select which DP format you are using. The options are DP1.1, DP1.2 and DP1.4. The default is set at DP1.4.
8. Wide Mode: You can select which screen aspect you are using. The options are Aspect, 1:1, 21:9 and Full.
9. PIP/PBP: The options for PIP/PBP Mode are Off, PIP Large, PIP Small, and PBP. You can also adjust the PIP Position, Sub Source, Source Swap, and Audio Source.



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**Note:** PIP/PBP is not supported while FreeSync Premium Pro is "On"

10. Hot Key Assignment: Select the function of Hot Key 1 or Hot Key 2.
11. DDC/CI: Allows the monitor settings to be set through the software on the PC.

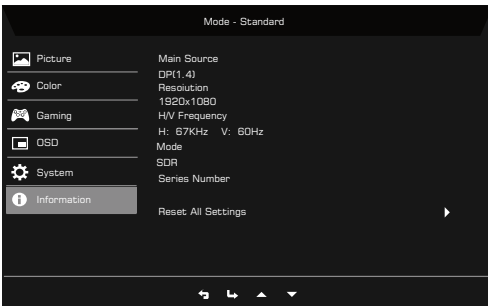


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**Note:** DDC/CI, short for Display Data Channel/Command Interface, which allows monitor controls to be sent via software.

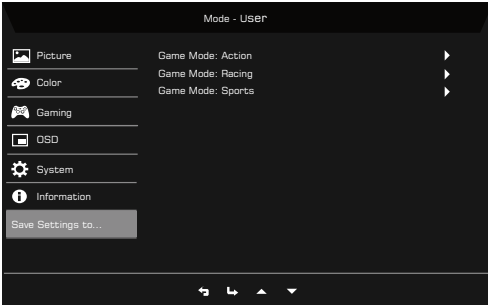
12. HDMI Black Level: You can select the level of blackness under HDMI source.
13. Quick Start Mode: Select Off or On. The default is "Off". Turn on to speed up boot speed.

## Product information



1. Press the MENU key to open the OSD.
2. Using the ▲/▼ keys, select Information to view the basic information for your monitor and current input.
3. Reset All Settings: Reset all settings to the factory defaults.

## Save Setting to...(User mode only)



1. Press the MENU key to open the OSD.
2. Using the ▲/▼ button, select "Save Setting to..." from the OSD. Then select the preferred mode.
3. Save Setting to Game mode: There are three user-defined profiles available (Action, Racing and Sports). Save your customized settings to the Game mode in order to implement those settings automatically when you select it afterwards.

# TROUBLESHOOTING

Before sending your LCD monitor for servicing, please check the troubleshooting list below to see if you can self-diagnose the problem.

## HDMI/DP Mode (Optional)

Problems	Current Status	Remedy
No Picture	Blue	Using OSD, adjust brightness and contrast to maximum or reset to their default settings.
	Blinking Blue	Check if signal cable is properly connected, which can be determined by plugging and unplugging the cable. Check if the PC is functioning properly or in the Hibernate mode. To wake the PC from Sleep mode, you can click the mouse or tap any key on the keyboard.
	LED OFF	Check the power switch. Check if AC power cord is properly connected to the monitor.