Dell Display and Peripheral Manager for Mac

Version 1.2

User's Guide





NOTE: A NOTE indicates important information that helps you make better use of your computer.

© 2022-2023 Dell Inc. or its subsidiaries. All rights reserved. Dell Technologies, Dell, and other trademarks are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be trademarks of their respective owners.

2023 - 09

Rev. A03

Contents

Overview
System requirements
Downloading and setting up the Dell Display and Peripheral Manager
Downloading Dell Display and Peripheral Manager 7 Connect your monitor and webcam to your Mac 7
Before launching Dell Display and Peripheral Manager
Launching Dell Display and Peripheral Manager 9 Menu Launcher
Main menu
Adjusting the brightness and contrast
Managing multiple video inputs 24 Configuring the PIP/PBP mode 25 Assigning shortcut keys 27
Setting the monitor color preset mode
Color management

(Dell

Automatically adjust the ICC color profile based on
color preset
Automatically adjust the color based on ICC profile 33
Changing the ICC/ICM profile in Mac
Adjusting monitor display settings
Organizing windows with Easy Arrange 35
Layout
Customize layout
Easy Memory 40
Settings
Using the Application Window Snap 45
Setting up the KVM 48
Changing KVM configuration
Using the Webcam 54
Configuring Webcam 54
Webcam Control
Color and Image
Personalize settings 58
Changing Menu Launcher configuration
Changing Launch DDPM Hotkey configuration
Applying energy conservation features
Resetting monitor settings61
Import/Export application settings
Restoring application positions
Additional settings



Help
Troubleshooting
Dell monitors and webcams not supported by Dell Display and Peripheral Manager
Unable to detect supported Dell monitor or webcam 73
Compatibility between DDPM v1.50.x, v1.60.x, v1.0.x, v1.1.x and v1.2
Improve DDPM
Updating DDPM software, monitor and webcam
firmware
Updating DDPM software
Updating the monitor firmware
Updating the webcam firmware
Uninstalling DDPM software

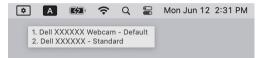
Dell

Overview

Dell Display and Peripheral Manager (DDPM) is an Apple macOS application used to manage a monitor or a group of monitors or webcams.

Dell Display and Peripheral Manager allows manual adjustment of the displayed image, assignment of automatic settings, energy management, window organization, image rotation, and other features on selected Dell monitors and webcams.

After installing Dell Display and Peripheral Manager, it runs each time your system starts. A quick access icon is available in the status menu, with information about connected monitors available when you hover your cursor over the icon.



System requirements

DDPM supports the following Apple macOS:

- macOS 11
- macOS 12
- macOS 13

NOTE: Some hardware-dependent features are only available on monitors or webcams that support those features. Refer to your monitors or webcams user guide for information about which features are available.

NOTE: Screenshots in this document are for illustrative purposes only. Some features may not be supported by your monitor or webcam.

DEL

Downloading and setting up the Dell Display and Peripheral Manager

Downloading Dell Display and Peripheral Manager

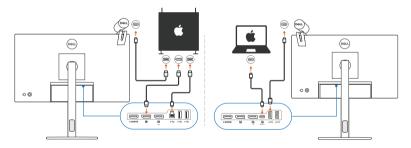
Browse for your monitor or webcam model name, or type it in at **https://www.dell.com/support**. Download Dell Display and Peripheral Manager for Mac from the list of downloads, and install it on your Mac.

You can also visit **https://www.dell.com/support/ddpm** and download the software from the site. The Dell support website detects the OS of the computer, and Dell Display and Peripheral Manager download link will appear if you are browsing from a Mac computer.

Alternatively, Mac OS can be selected from the Operating System drop-down list.

Connect your monitor and webcam to your Mac

1. Connect your Mac to monitor or webcam as described in your monitor or webcam user guide.



- NOTE: Connectivity diagrams are for illustrative purposes only. Refer to your monitor or webcam user guide for complete information about connecting your monitor or webcam.
- NOTE: Ensure that the USB Type-C cable or USB upstream (USB Type-B) cable is connected between your Mac and your monitor or webcam.
- NOTE: For Apple Silicon Mac, ensure that the USB upstream cable is connected between your Mac and your monitor.

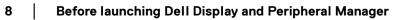


Before launching Dell Display and Peripheral Manager

Before launching Dell Display and Peripheral Manager, go to **Others** in your monitor's On-Screen Display menu and ensure that the **DDC/CI** feature is enabled.







Launching Dell Display and Peripheral Manager

Menu Launcher

Clicking Dell Display and Peripheral Manager icon on the status bar opens the **Menu Launcher**. When multiple Dell monitors are connected to the computer, you can select any monitor from the drop-down menu.

The **Menu Launcher** provides quick access to the following commonly used functions:

- · Brightness/Contrast
- · Color
- · Display
- Easy Arrange
- KVM (optional)
- Webcam (if connected)

Brightness/Contrast

Allows you to adjust the brightness and contrast (or luminance) level of the selected model. If you have multiple monitors, select the monitor from the drop-down list or move the dialog to the monitor you want to adjust.



NOTE: The minimum value of contrast setting is set to 25% to maintain the visibility on the screen.



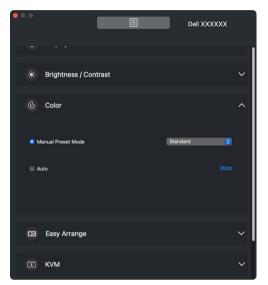


NOTE: The Auto function is available on monitors equipped with an ambient light sensor.

Color

DELL

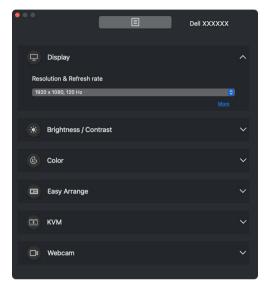
Change color preset to suit user preferences on the screen. For additional settings, click **More**.



NOTE: For more information, refer to Setting the monitor color preset mode.

Display

Allows you to adjust resolution and refresh rate of the selected monitor. For additional settings, click **More**.



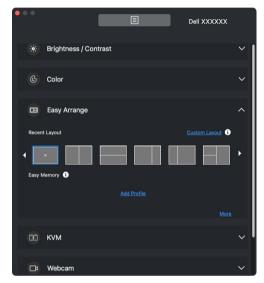
NOTE: Dell Display and Peripheral Manager matches customized System Preferences applied on your Mac.

Easy Arrange

DELL

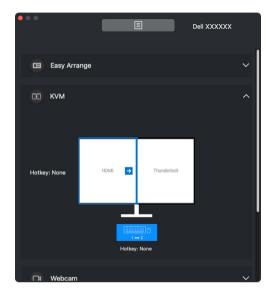
A list of recommended or recently used layouts and easy memory profiles is displayed for quick selection, as shown in the following image. The **Custom Layout** function provides a shortcut to customize a new layout by saving the current window arrangement.

Hover the mouse over the profile(s) listed on the **Easy Memory App Profile** to select your profile and apply on the monitor.



KVM

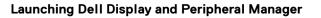
After setting up the KVM, you can switch keyboard and mouse between computers. Refer to the section **Setting up the KVM** to use the **Setup wizard**.



Webcam

When more than one webcams are connected to the computer, select the webcam from the model drop-down list to configure the webcam.





Feature	Function	Description
Quick access to DDPM	Shortcut key to launch Menu Launcher	Ctrl+Shift+D
	Select monitor when multiple	 When more than one monitors are connected to the computer, select the monitor from the mode drop-down list to configure the monitor.
	monitors are connected	 When the monitor is selected from the UI, the selected monitor screen will be dimmed momentarily, showing a monitor icon with the model name on the screen to indicate the physical screen selected.
		 Press Ctrl + Shift + D to bring up the Menu Launcher of the monitor where the mouse pointer is currently located.
	Select webcam when more	 When more than one webcams are connected to the computer, select the webcam from the model drop-down list to configure the webcam.
	than one webcams are connected	 When the webcam is selected from the UI, the webcam preview window will be OFF momentarily, showing a webcam icon with the model name on the screen to indicate the webcam selected.
		 Press Ctrl + Shift + D to bring up the Menu Launcher of the webcam where the mouse pointer is currently located.

(Dell

Main menu

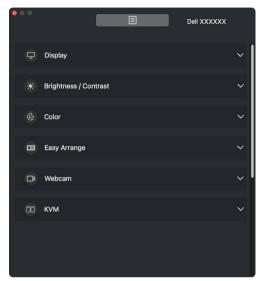
Launch the Dell Display and Peripheral Manager by one of the following methods:

• Right-click on the DDPM icon on the status bar and select **Open Dell Display and Peripheral Manager**.

Open Dell Display and Peripheral M	
Save current window layout	
Restore saved window layout	
Auto-restore window layout	
Save diagnostic report	
Save monitor asset report	
Application Window Snap	
' Easy Arrange shortcut key	
Left	~7~ <
Right	^\ <u>\</u>
Up	~~~
Down	77
Top left	~~t
Top right	^721
Bottom left	~~ .
Bottom right	~7 k
Help	
Refresh	
Check for new version	
Uninstall	

Dell

• Click the **DDPM** icon from system tray to launch the **Menu Launcher**. To access more features, click on the menu icon to launch the main menu.



The menu system provides a set of menu and submenu to adjust the DDPM features.





Adjusting the brightness and contrast

On the Dell Display and Peripheral Manager menu, access the **Brightness/Contrast** menu to change the brightness and contrast levels.



Feature	Function	Description
Brightness/ Contrast	Manual	Adjust the brightness and contrast of the monitor manually.
	Schedule	Adjust the brightness and contrast gradually according to day/night profile that you have configured.
	Auto	 Automatically adjust the brightness or color temperature by monitor ambient light sensor when corresponding option is enabled.
		 You can specify one primary monitor to sync brightness and/or color temperature to other monitors.
	Hotkey	Assign shortcut key to adjust brightness and contrast.
	Synchronize between monitors	Enable this function to apply the brightness, contrast, and color preset control to the connected monitors.

NOTE: The synchronization of monitor control is available only when two or more monitors with the same brightness/contrast unit are connected.

NOTE: The minimum value of contrast setting is set to 25% to maintain the visibility on the screen.

Setting the schedule for brightness and contrast

Select the **Schedule** tab to set the brightness and contrast schedule according to day/night profile that you have configured.

 Select the Schedule tab in the Brightness/Contrast menu. Adjust the brightness and contrast level by moving the sliders up or down. Click Settings button to configure the profile timing or preview the profile transition effect.



2. Adjust the starting time and duration for **Day** and **Night** time. Click **Close** to save and exit the menu.

• • •		
	Settings	
	Preset name	Preset name
	Day	Night
	Time	Time
	09 V AM	06 🔽 00 🔽 PM
	Duration of pre-transition	Duration of pre-transition
	60 V Minutes	60 🔽 Minutes
	AM	PM 2 3 4 5 6 7 8 9 10 11
	Preview	Proview
Apply b	orightness/luminance, contrast, schedule settings, and colo	r presets to the connected monitors.
	Close	

NOTE: The schedule function is available on monitors that are not equipped with an ambient light sensor.

Setting the Auto function for brightness and contrast

•••		Dell XXXXXX				٥	0
*	Brightness / Contrast		Manual	Auto			
Ð	Input Source						
	Color	Auto Brightness	: 🚺 :Range Level 🚯		Mid	0	
Ţ	Display	Auto Engniness Auto Color Tem					
•	Easy Arrange		for synchronization				
00	KVM	r mony moneo					
C ^a	Webcam						
☆	Personalize						
Ħ	Others						

DEL

Feature	Function	Description
Auto	Auto Brightness	Turns on the Auto Brightness and the monitor Brightness setting automatically adjust according to the ambient light.
	Auto Brightness Range Level	When Auto Brightness is turned on, adjust the Auto Brightness Range Level of the Auto Brightness .
		NOTE: When Auto Brightness is turned off, this function is not available.
	Auto Color Temperature	Turns on Auto Color Temperature and the monitor RGB color settings automatically adjust according to the ambient light.
	Primary Monitor for Synchronization	Turns on Primary Monitor for Synchronization if you have multiple Dell monitors that support this function connected, and you want the other monitors to adjust their Brightness or RGB settings according to the ambient light condition detected by the primary monitor.
		NOTE: When Auto Brightness and Auto Color Temperature are both turned off, Primary Monitor for Synchronization is not available.

NOTE: The Auto function is available on monitors equipped with an ambient light sensor.

Dell

Assigning shortcut keys

Click **Hotkey** in the **Brightness/Contrast** menu, assign shortcut key to adjust brightness and contrast.

Hotkey		
Brightness +	None	
Brightness -	None	
Contrast +	None	
Contrast -	None	
Close		

If multiple monitors are connected, the configured hotkeys will be synchronized across the monitors. To trigger the brightness/contrast or luminance adjustments, move the mouse over the desired monitor.

DEL

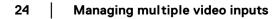
Managing multiple video inputs

The **Input Source** menu allows you to manage multiple video inputs that are connected to your Dell monitor. This makes it easy to switch between inputs while you work on multiple computers.

Under **General**, all of the video input ports available on your monitor are displayed. You can assign each input a name and an USB upstream port.

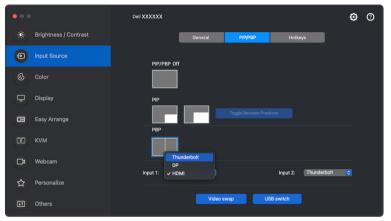
•••		Dell XXXXXX					۲	0
	Brightness / Contrast	(General	PIP/PBP	Hotk	eys		
Ð	Input Source	Current Input Sour	ce			HDMI	٢	
	Color	Rename Inputs an	d Assign USB Conne	ectivity				
₽	Display	Input		Input name		USB upstrea	ım	
œ	Easy Arrange			Thunderbolt				
00	кум	DP		DP		Thunderbolt	٢	
Ľ [₽]	Webcam	НОМІ		HDMI		Thunderbolt	٢	
☆	Personalize							
Ŧ	Others							

NOTE: For more information, see your monitor user guide for the available inputs.



Configuring the PIP/PBP mode

- 1. Click the **PIP/PBP** mode to enable the split screen function on supported models.
- 2. Click Toggle Between Positions to change the PIP position.
- **3.** From the **Input 1** drop-down list, select the main input, followed by selecting the sub-input from the **Input 2** drop-down list to change the main or sub inputs.



4. Click **USB switch** to switch the USB upstream port that is associated with active input sources.

•••		Dell XXXXXX					٢	0
	Brightness / Contrast		General	PIP/PBP	Hotkey	:		
Ð	Input Source	PIP/PBP Of						
	Color							
₽	Display	PIP						
œ	Easy Arrange	PBP						
00	кум							
□¤	Webcam							
☆	Personalize	Input 1: HD	MI 😒		Input 2:	Thunderbolt	•	
Ħ	Others		Video s	wap U	SB switch			



5. Click Video swap to swap input sources.

•••	,	Dell XXXXXX					۲	0
*	Brightness / Contrast		General	PIP/PBP	Hotkey	s		
Ð	Input Source	PIP/PBP 0	"					
Ŀ	Color							
Ţ	Display	PIP						
œ	Easy Arrange	PBP						
00	кум		1					
D ^a	Webcam							
☆	Personalize	Input 1: HD	MI 😒		Input 2:	Thunderbolt		
Ħ	Others		Video s	swap U	SB switch			

NOTE: For more information, refer to your monitor user guide for the available PIP/PBP functions.



Assigning shortcut keys

You can assign shortcut keys for quick access to the **Input Source** functions.

		Dell XXXXXX				۲	0
	Brightness / Contrast		General	PIP/PBP	Hotkeys		
Ð		Input			н	otkeys	
	Color	Toggle current ir	nput source		None		
Ŧ	Display	Favorite Input					
	Easy Arrange	USB-C	\$		None		
00	кум	Switch between	2 input sources				
C ²	Webcam	USB-C		\$	None		
☆	Personalize	Swapping 2 inpu	its of PIP/PBP windo	vs	None		
Ħ	Others	Zoom In/Out PB	P 4 windows		None		

Alternatively, switch the input source from the **Current Input Source** drop-down list.

•••)	Dell XXXXXX				۲	0
	Brightness / Contrast		General	PIP/PBP	Hoti/ Thunderbolt		
Ð		Current Input Source			DP V HDMI		
	Color	Rename Inputs and	Assign USB Conn	ectivity			
₽	Display	Input		Input name	USB upstream		
8	Easy Arrange			Thunderbolt	Thunderbolt		
00	KVM	DP		DP	USB-C	٢	
₽	Webcam	НДМІ		HDMI	USB-C		
☆	Personalize						
ŧ1	Others						

Feature	Function	Description
Hotkeys	Toggle current input source	Configure your preferred hotkey (for example, Ctrl+Shift+2) to toggle the input sources.
	Favorite Input	Configure your preferred hotkey to toggle to your favorite input source.
	Switch between 2 input sources	Configure your preferred hotkey (for example, Ctrl+Shift+3) to toggle between the two frequently used input sources.
	Swapping 2 inputs of PIP/PBP windows	Configure your preferred hotkey (for example, Opt+8) to swap the PIP/PBP main and sub-input.
	Zoom In/Out PBP 4 windows	Configure your preferred hotkey to zoom in/out the PBP window.
	Change PIP position	Configure your preferred hotkey (for example, Opt+7) to change the position of PIP.
	Underscan	Configure your preferred hotkey to enable or disable underscan.
		NOTE: The underscan function is supported only on the following models:
		• Dell U4320Q
		+ Dell U4323QE



DELI

NOTE: For more information, refer to your monitor user guide for the available PIP/PBP functions.

NOTE: If there are multiple monitors connected, the configured hotkeys will be synchronized across the monitors for ease of use. To trigger the function for the selected monitor, move the mouse to the monitor and press the hotkey.

Setting the monitor color preset mode

The **Color** menu allows you to associate any preset mode with an application. When **Auto** mode is enabled, Dell Display and Peripheral Manager automatically switches to the corresponding preset mode whenever the associated application is activated. The preset mode assigned to a particular application may be the same on each connected monitor, or it can vary from one monitor to another.

To add a new application to the assignment list, go to finder to search for the application, drag it from the Finder and drop to the current list. Choose the preset from the preset mode drop-down list to associate the preset to the application.

Feature	Function	Description	
Color	Manual	Select the preset mode manually from the user interface.	
	Auto	 Enable this feature to activate the preset mod automatically when the associated application is selected as the active window. 	
		 Click the drop-down list to assign a preset mode to an application. 	
	Night Shift	Access Night Shift feature to shift the color temperature to show comfortable colors on your display.	

DEL

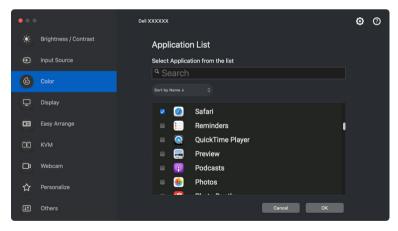
29

Auto change color preset when using specific application

- 1. Select Auto.
- 2. Click Add application.

•••		De	ell XXXXXX				۲	0
	Brightness / Contrast		Manual					
Ф	Input Source		💿 Auto 🚯			Add application		
٩			Safari		Standard			
₽	Display		Terminal		Standard	٥		
œ	Easy Arrange							
00								
	Webcam							
☆	Personalize		Night Shift (Off)	0				
Ħ	Others		(01)					

3. Type the name of the desired application in the search field. Select desired applications and click **OK**.





4. Select desired color preset when using the application.

•••		De	ell XXXXXX						٥	0
	Brightness / Contrast		Manual		1000					
Ð	Input Source		🖲 Auto 🚯		5000 Custo 5700	ik om Color k	plicati	ion		
C			Safari		6500	dard				
Ţ	Display		Terminal		7500 9300					
œ	Easy Arrange									
00										
₽	Webcam									
	Personalize		Night Shift (Off)	6						
Ħ	Others									

NOTE: **Preset Mode** assignments for batch files, scripts, shortcuts, and non-executable files such as zip archives or packed files, are not supported.

DEL

31

Color management

This feature provides the optimum color experience by matching the color space of the monitor with the International Color Consortium (ICC) profile.

On the supported Dell models, **Color Management** options are available by pressing **Advanced** button in the **Color** menu. You can choose **Automatically adjust the ICC color profile based on color preset** or **Automatically adjust the color based on ICC profile**.

•••		Dell XXXXXX			ę	۲	0
÷.	Brightness / Contrast	Manual		C	Standard 😒		
Ð		🔵 Auto 🚯					
Ċ		Safari		Standard			
₽	Display	Terminal		Standard	٢		
œ	Easy Arrange						
00							
	Webcam						
☆		Night Shift (Off)	0		Advance		
Ħ	Others						
	C	olor Management					
		Color Management 🕕					
			C color profile based on color Nor preset based on ICC profil				
			Cancel	ок			
			Cancer	OK			

Automatically adjust the ICC color profile based on color preset

The corresponding ICC profile in Mac is changed when you change the color preset from the monitor OSD menu.

Automatically adjust the color based on ICC profile

The corresponding color preset is set in the monitor when you change the ICC profile in Mac. You can click on the ICC profile link to add the color profile installed for the monitor.

Changing the ICC/ICM profile in Mac

1. Open the **ColorSync Utility** app in Mac. Find the current display, click on **Current Profiles** drop-down list, and select **Other...**.

•••		Devices	
		Profile First Aid Profiles Devices Filters Calculator	
Device > Scanners > Cameras > Displays > DELL XXXXX	Default	Display "DELL XXXXXX" ID: 8171020E-8239-3E78-0857-06964E3302DB Scope: Any user of current computer	
HDM HD HDM SD Color LCD > Printers	~	Mode "HDMI HD" Factory Profile: Name: DELL XXXXXX Bith: [Jubrary/CoderSync/Profiles/Displays/(DELL XXXXXX-8171020E-8239-3678-0867-0686463302DB.icc Current Profile: Set to Factory Name: DELL XXXXX Other Path: [Jubrary/CoderSync/Profiles/Displays/DELL XXXXXX-8171020E-8239-3678-0857-D686463302DB.icc	Open
			?

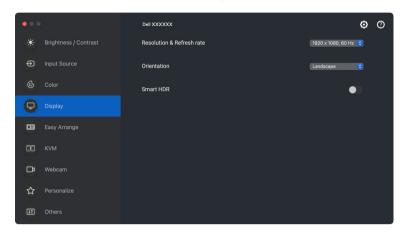
2. Select the profile (.icm file) you wish to apply.

•••	< > ddpm_v11.7			∼ Q
Favorites	Name	 Date Modified 	Size	Kind
AirDrop	✓ ■ Applications	Today at 4:08 PM		Folder
ecents	V DDPM	Today at 5:10 PM		Folder
Applications	DDPM_Camera_Settings.json	Today at 5:10 PM	203 KB	JSON File
	DDPM_CapabilityString.json	Today at 5:09 PM	531 bytes	JSON File
Desktop	> DDPM_Settings	Today at 4:46 PM		Folder
Documents	DDPM_settings.json	Today at 5:11 PM	11 KB	JSON File
Downloads	DDPM.log	Today at 5:09 PM	4 KB	Log File
Downloads	DellMonitorSdk-MON.log	Today at 5:09 PM	1.8 MB	Log File
Locations	✓	Today at 5:12 PM		Folder
B DDPM_v134	icc_profile_sha256.json	Today at 4:40 PM	20 KB	JSON File
B DDPM_V134	~ 🚞 XXXXXX	Today at 4:31 PM		Folder
DDPM_v14	Dell_XXXXXX_DCIP3_v2.icm	Today at 4:31 PM	7 KB	ICC Profile
A Macintosh HD	Dell_XXXXXX_HDR_v4_MHC2.icm	Today at 4:31 PM	10 KB	ICC Profile
	Dell_XXXXXX_Native_v2.icm	Today at 4:31 PM	7 KB	ICC Profile
Tags	Dell_XXXXXX_Rec709_v2.icm	Today at 4:31 PM	7 KB	ICC Profile
Red	Dell_XXXXXX_sRGB_v2.icm	Today at 4:31 PM	7 KB	ICC Profile
	> 🛅 Desktop	Today at 5:11 PM		Folder
Orange	> E Documente	hun 27 2022 at 7:20 A		Ealdar

3. DDPM will apply the corresponding color preset to your monitor OSD.

Adjusting monitor display settings

On the DDPM menu, select **Display** to change common monitor settings.



Feature	Function	Description
Display	Resolution & Refresh rate	Adjust the resolution and refresh rate of the display setting.
	Orientation	Change the orientation of the monitor operating system display.
		NOTE: For monitors that support changing orientation from DDPM, the monitor OSD orientation setting will change accordingly.
	Smart HDR	Turn on/off HDR of the monitor and the display settings.

NOTE: The Smart HDR option is only available for monitor that supports this function.



Organizing windows with Easy Arrange

The **Easy Arrange** menu simplifies the way applications windows are displayed on your monitor. This feature requires permission to be provided explicitly to DDPM to arrange the application.



NOTE: When using **Easy Arrange** for the first time, the application will request access to Accessibility privileges on your Mac. Click Open System Preferences and follow the on-screen instructions to enable Accessibility.

Layout

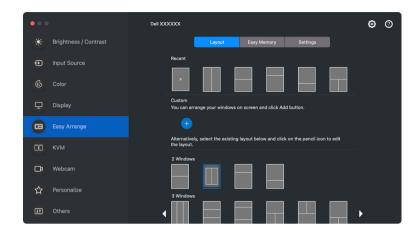
To organize the windows:

- 1. Select any of the predefined layouts to virtually divide the screen into multiple zones.
- 2. Drag the application to your selected zone to position the application in the zone. The application snaps to the selected zone.

•••		Dell XXXXXX	۲	0
🔆 Brig	htness / Contrast	Layout Easy Memory Settings		
Inpu	it Source	Recent		
🚯 Cold				
🖵 Disp	blay	Custom You can arrange your windows on screen and click Add button.		
E Easy	y Arrange			
00 KVN		Alternatively, select the existing layout below and click on the pencil icon to edit the layout.		
🗖 Web	ocam	2 Windows		
☆ Pers	sonalize	3 Windows		
IT Oth	ers		•	

Landscape mode of the Easy Arrange layouts

DEL



Portrait mode of the Easy Arrange layouts are displayed when you rotate the monitor

Customize layout

DELL

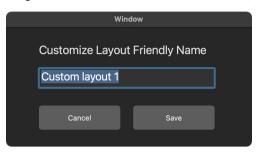
You can add a new customize layout to your preference. Perform the following steps to add an new customize layout:

1. Arrange the windows on your screen, then click on the + icon. The layout will be set according to your windows arrangement.

•••		Dell XXXXXX	۲	0
÷.	Brightness / Contrast	Layout Easy Memory Settings		
Ð	Input Source	Recent		
٩	Color			
₽	Display	Custom You can arrange your windows on screen and click Add button.		
	Easy Arrange			
00	кум	Alternatively, select the existing layout below and click on the pencil icon to edit the layout.		
	Webcam	2 Windows		
☆	Personalize			
M	Personalize	3 Windows		
Ħ	Others		•	



2. On the save dialog, choose an layout name for the new layout.

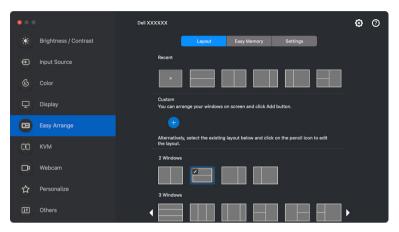


3. Click Save to complete customization.

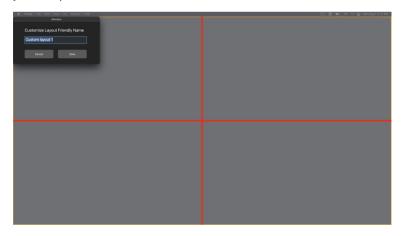
•••		Dell XXXXXX	۲	0
	Brightness / Contrast	Layout Easy Memory Settings		
Ð	Input Source	Recent		
	Color			
₽	Display	Custom You can arrange your windows on screen and click Add button.		
•	Easy Arrange			
00	кvм	Alternatively, select the existing layout below and click on the pencil icon to edit the layout.		
Ľ₽	Webcam	2 Windows		
☆	Personalize	3 Windows		
<u>I</u> T	Others			

You can also edit any existing layout to your preference. Perform the following steps to customize an existing layout:

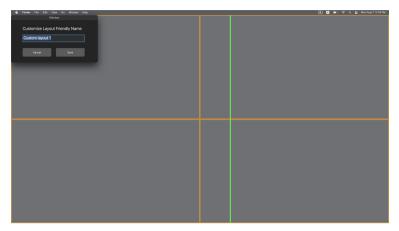
1. Hover the mouse pointer over the layout to be customized, and click the pen icon.



2. The layout with RED grid lines appear on screen. Press on the RED grid line to adjust the partition size.



3. The RED grid line changes to GREEN line as you drag the line to adjust the partition size. Release the line when done.



4. Click **Save** on the dialog box shown on top left corner to save the custom layout.

Easy Memory

Easy Memory allows you to save application or files in their respective partition into different profiles and restore them manually, by scheduled time or at system start-up.

The process of restoring other apps is called automation. Automation process requires permission to be provided explicitly to DDPM to launch the app.

NOTE: For each app added to the **Easy Memory** for the first time, you will have to explicitly provide automation permission to DDPM. The system will display the permission dialog and you must click **OK** in this dialog. Clicking **Don't Allow** will cause DDPM to be prohibited from launching the app on its own.

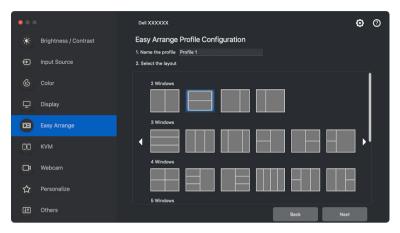
To create and launch a profile:

1. Click **+** to create a new profile.

• • •		Dell XXXX	xx					٢	0
	Brightness / Contrast			Layout	Easy Memory	Settings]		
Ð	Input Source		÷						
	Color			-					
₽	Display								
00									
□ ²	Webcam				Press button to add p	orofile			
☆	Personalize								
IT	Others								



2. Each layout has a default profile name. You may change the name. Select the layout. Click Next.

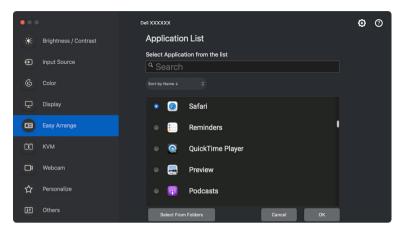


3. Assign an application or a file to each window. You can drag an application or a file into the window directly. Alternatively, click on the + to bring up the Applications List.

•••)	Dell XXXXXX		۲	0
	Brightness / Contrast	Easy Arrange F	Profile Configuration		
Ð	Input Source	3. Assign application respective partition	s/documents to windows or drag the application icon to the		
	Color		2		
₽	Display				
•	Easy Arrange		1		
00	кум	App/Document			
□ª	Webcam	window	1: -		
☆	Personalize	window	2:		
Ш.	Others		Back		

41

 Search for the application or browse the list to select the application. Click on the Select From Folders to select your file. Click OK to add it to the selected window.

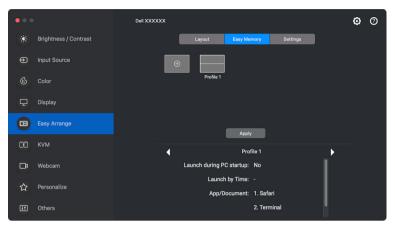


5. Select one of the launch options provided. Click Finish.

•••		Dell XXXXXX	۲	0
	Brightness / Contrast	Easy Arrange Profile Configuration		
Ð	Input Source	4. Launch Option		
ß	Color	Manually select the profiles created		
		Automatically Launch by Time 3 0 52 0 PM		
₽	Display	Launch during PC startup		
•	Easy Arrange			
00	кум	Note:		
□ a	Webcam	Easy Arrange Memory usability may vary according to application type and launch behavior.		
<u>.</u>		Launching of other application requires automation permission to be provided explicitly.		
습	Personalize	Refer to here for more information.		
Ŧ	Others	Back Finis		

6. The profile created will be shown on the Easy Memory menu.

7. To apply a profile, select the profile to view the summary of the configuration, then click **Apply** to activate the profile.



Easy Arrange Memory usability may vary according to application type and launch behavior. **Easy Memory** works with general productivity apps such as Microsoft Office, Adobe, Web browsers and more.

Easy Memory might not be able to perform a window partition at launch if any of the following takes place:

- App displays a pop-up dialog box upon launch (i.e., login screen, error dialog, or unsaved files)
- · App is launched in full screen mode
- · Files are opened as individual tabs within the app
- Overlapping Easy Arrange layouts

NOTE: Associate the file to open with a supported application for a better experience.

43

Settings

Configure the personal preferences.

•••	Dell XXXXXX	0 0
🔆 Brightness / Contrast	Layout Easy Memory Settings	
Input Source	Hotkey: Recent None	
🖒 Color	Allow application to split side by side without gap	
다. Display	Allow only zone positioning when SHIFT key is pressed Span across multiple monitors	
Easy Arrange	Application Window Snap 0	
DD KVM		
🗖 Webcam		
☆ Personalize		
II Others		

Feature	Function	Description
Easy Arrange	Hotkey: Recent	Assign a hotkey to access recently used layout quickly.
	Allow application to split side by side without gap	Enable this function to allow applications to snap side-by-side without gap.
	Allow only zone positioning when SHIFT key is pressed	Enables the Easy Arrange menu by pressing the Shift key
	Span across multiple monitors	If you are using multiple monitors in an array or matrix, the Easy Arrange layout can be applied across all the monitors as one desktop. You need to align your monitors properly to make it effective.
	Application Window Snap	Enables the placement of an application on a screen. For more information, see Using the Application Window Snap .



NOTE: If an application window cannot fit in the zone defined by **Easy Arrange**, the application may not be displayed properly.

NOTE: The Span across multiple monitors can be enabled only for all connected monitors that have the same physical size, resolution, scaling settings, and are placed side-by-side.

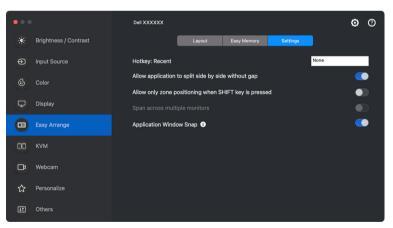
Using the Application Window Snap

The **Application Window Snap** is designed to enable application placement on any screen quickly. When this function is enabled in Dell Display and Peripheral Manager, dragging the application triggers a floating menu that contains recently-used **Easy Arrange** layouts. Drop the application to any one of the listed layouts to perform window placement.

When this function is turned on, it replaces the **Easy Arrange** option such that the user can snap their application conveniently to the respective monitor and zone in the four most recently used **Easy Arrange** layouts.

You can enable this feature by one of the following methods:

• Launch Dell Display and Peripheral Manager, go to **Easy Arrange** menu, and enable the **Application Window Snap** function.





• Right-click on the DDPM icon on the status bar, and select **Application Window Snap** to enable the function.

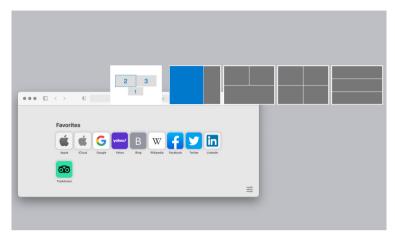
Open Dell Display and Peripheral Manager					
Save current window layout Restore saved window layout Auto-restore window layout					
Save diagnostic report Save monitor asset report					
Application Window Snap					
Easy Arrange shortcut key					
Left	~~~~				
Right	~~>				
Up	~~~				
Down	~~~ 🔻				
Top left	~~U				
Top right	^7 I				
Bottom left	~~Z J				
Bottom right	^ К				
Help					
Refresh					
Check for new version					
Uninstall					
Exit					

Drag the application window and drop it into one of the zones on the floating menu.

•••	
	Favorites
	Frequently Visited
	Frequently Visited



• The application will be snapped into the selected zone.





I

Setting up the KVM

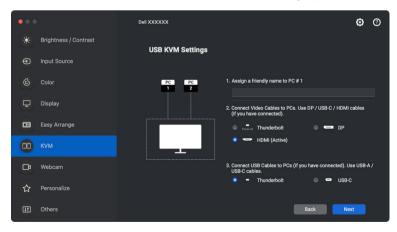
For monitors that supports KVM feature, any client can share its connected keyboard and mouse with another connected client upon setup.

To setup, select **USB KVM**, click **Next**, and follow the on-screen instructions to set up the computers that are connected to the monitor.

1. Select the number of sources your monitor is connected to.

•••		Dell XXXXX	o 0
×	Brightness / Contrast	USB KVM Settings	
Ð	Input Source	COD RVM Settings	
٩	Color	PC PC	
₽	Display		Your monitor can be connected to multiple sources, including PCs, game consoles and set-top boxes. How many source devices will you be connecting?
œ	Easy Arrange		
00			2 \$
	Webcam		
	Personalize		
Ŧ	Others		Cancel Next

2. Pair the input sources with USB connections and assign preferred names.



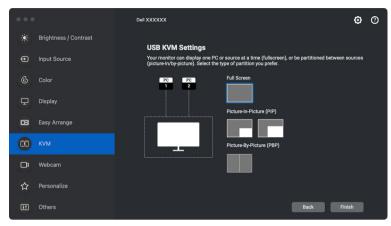


• •		Dell XXXXXX	0 Ø	
	Brightness / Contrast	USB KVM Settings		
Ð	Input Source			
	Color	PC PC	1. Assign a friendly name to PC # 2	
₽	Display		Connect Video Cables to PCs. Use DP / USB-C / HDMI cables (If you have connected).	
•	Easy Arrange		💿 ruteat Thunderbolt 🛛 📼 DP	
00				
□¤	Webcam		 Connect USB Cables to PCs (if you have connected). Use USB-A / USB-C cables. 	
☆	Personalize		Thunderbolt	
Ŧ	Others		Back	

3. Connect keyboard and mouse to the monitor.

		Dell XXXXXX	۲	0
	Brightness / Contrast	Connect Keyboard and Mouse		
Ф	Input Source	For Keyboard: Connect to rear of monitor (USB-A) For Mouse: Connect to rear of monitor (USB-A) Note You can also connect other USB Peripherals such as Webcam.		
	Easy Arrange			
00				
□ ²	Webcam			
☆		0		
Ħ	Others	Note: On another PC you prefer to connect, install <u>Det Display Manager</u> (for Windows) or <u>Det Display and Periohenal Manager</u> (for Mac).		
		Back	đ	

4. Select a preferred screen partition.



5. Click Finish to save and exit USB KVM setup.

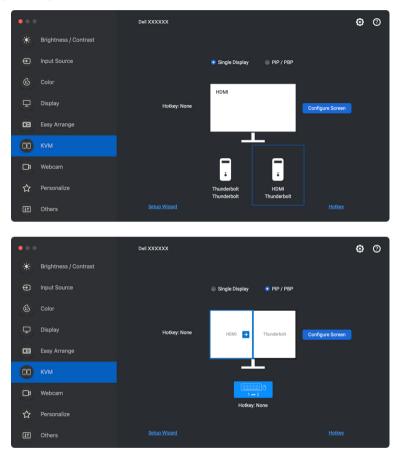
•••		Dell XXXXX				۲	0
*	Brightness / Contrast						
Ð	Input Source		Single Display	PIP / PBP			
٩	Color		HDMI	_			
Ţ	Display	Hotkey: None			Configure Screen		
œ	Easy Arrange						
00							
Ľ,	Webcam						
☆	Personalize		Thunderbolt Thunderbolt	HDMI Thunderbolt			
Ħ	Others						

NOTE: Dell Display and Peripheral Manager communicates with your monitor even when the monitor is displaying video from another computer. You can install Dell Display and Peripheral Manager on the computer you frequently use and control input switching from it. You may also install Dell Display and Peripheral Manager on other computers connected to the monitor.



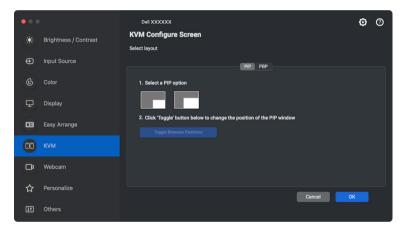
Changing KVM configuration

You can change the **KVM** configuration after completing the KVM setup either by running the setup instructions again or changing the screen configuration by clicking **Configure Screen**.

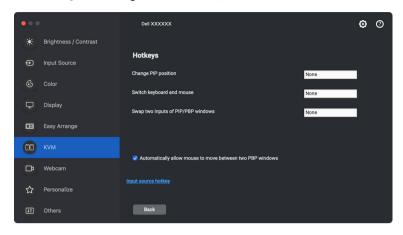


Feature	Function	Description	
Single Display	Change video input	Change current video input by clicking the desktop computer icon or press hotkey .	
PIP/PBP	Video swap	Swap video input of main/sub by clicking arrow or press hotkey (only available in PIP or PBP side by side layout).	
	USB switch	Click button or press hotkey to toggle USB upstream port of active input sources.	

1. Click KVM Configure Screen to change the screen layout.



2. Click Hotkeys to configure KVM hotkeys.

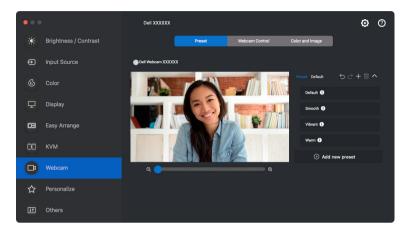


NOTE: Only relevant hotkeys in accordance with your screen configuration will be displayed.

Feature	Function	Description
Hotkeys	Switch between PCs	Configure your preferred hotkey to switch between the computers in single display mode.
	Change PIP position	Configure your preferred hotkey to change the PIP position.
	Switch keyboard and mouse	Configure your preferred hotkey to switch keyboard and mouse between computers in PBP or PIP mode.
	Swap two inputs of PIP/PBP windows	Configure your preferred hotkey to swap the PIP/PBP main and sub-input.
	Automatically allow mouse to move between two PBP windows	Check to enable the keyboard and mouse switching from one computer to another computer by sliding across the edge when PBP mode is turned on
	Input source hotkey	Click Input source hotkey for more hotkey configuration.

Using the Webcam

Configuring Webcam



Feature	Function	Description	
Camera selection and	Camera selection	• Select the connected cameras.	
preview	Preview window	• View camera images in real time.	
	Zoom	Zoom in and zoom out camera preview.	
Webcam Control	Camera Preset	 You can select a preset that suits your style depending on how you want the image to appear on the camera from the options provided. You can also create a custom preset. 	

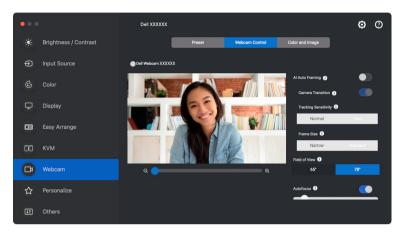


Webcam Control	Al Auto • Framing	Always stay focused. The Al Auto Framing keeps you at the center of the picture no matter where you move.
		The Al Auto Framing settings (not available on WB3023) are:
		Camera Transition: ON or OFF.
		 Tracking Sensitivity: Normal or Fast.
		 Frame Size: Narrow or Standard.
		NOTE: AI Auto Framing is available on the following models:
		• Webcam: WB7022 and WB5023.
		 Monitor: U3223QZ, U3223KB, U3223KBA, and P-series monitors.
	Field of View •	You can set the viewing angle by adjusting your field of view to 65°, 78° or 90° if available.
Microphone	Camera · Microphone	You can switch on or off the built-in microphone for clear communication optimized for personal workspace.
		NOTE: Camera Microphone is available on the following models:
		• Webcam: WB5023 and WB3023

NOTE: When using **Camera** for the first time, the application will request access to **Camera** privileges on your Mac. Click **Open System Preferences** and follow the on-screen instructions to enable **Camera**.

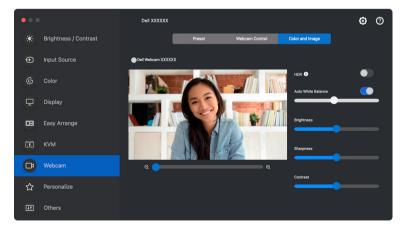
Webcam Control

You can adjust **AI Auto Framing** and its sub-settings (if available), **Field of View**, Zoom, **Autofocus**, **Priority**, and Camera switch from the **Webcam Control** section of the user interface.



Color and Image

It is possible to adjust the automatic correction for optimal image quality at various lighting conditions using **HDR** (High Dynamic Range). Other settings like **Auto White Balance**, **Brightness**, **Sharpness**, **Contrast**, **Saturation**, and **Anti Flicker** for the Dell Webcam makes it easier to get an image of your choice. The user interface is simple and intuitive to achieve this.



DELI



NOTE: Al Auto Framing (if available) and HDR features are available on all supported Dell Displays and Dell Webcams connecting to the Mac using any type of USB cable, except for the following model that must be connected to the Mac using the USB 3.0 cable:

Webcam: WB7022

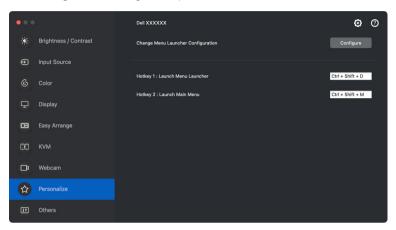
When using Camera for the first time, the application will request access to **Camera** privileges on your Mac. Click **Open System Preferences** and follow the on-screen instructions to enable **Camera**.

DELI

Personalize settings

Changing Menu Launcher configuration

1. Click Configure to change the quick access function on Menu Launcher.



2. Select function from the drop-down list. Click Add Function to add more functions to the Menu Launcher.

• • •			
Menu Lau	ncher		
Configuration	for Menu Launcher		
Function 1		Display 📀	
Function 2		Brightness / Contrast 🜍	
Function 3		Color	
Function 4		Easy Arrange 🔅	
Function 5		Webcam 🗘	
Function 6		КУМ	

3. Click Reset All to reset the functions of Menu Launcher.

• • •			
Menu Lau	ncher		
Configuration f	for Menu Launcher		
Function 1		Display	0
Function 2		Brightnes	s / Contrast 😋
Function 3		Color	0
Function 4		Easy Arra	nge 😨 🕞
Function 5		Webcam	0
Function 6		КУМ	•

NOTE: The available functions may differ depending on the configuration of your monitor.

Changing Launch DDPM Hotkey configuration

•••		Deli XXXXXX	۲	0
	Brightness / Contrast	Change Menu Launcher Configuration	Configure	
Þ	Input Source			
	Color	Hotkey 1 : Launch Menu Launcher	Ctrl + Shift + D	
₽	Display	Hotkey 2 : Launch Main Menu	Ctrl + Shift + M	
œ	Easy Arrange			
00	кум			
D ²	Webcam			
☆	Personalize			
ŧŧ	Others			

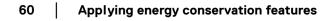
Feature	Function	Description
Personalize	Launch Menu Launcher	Press Ctrl+Shift+D to bring up the Menu Launcher of the monitor where the mouse pointer is currently located.
	Launch Main Menu	Press Ctrl+Shift+M to bring up the Main Menu of the monitor where the mouse pointer is currently located.

Applying energy conservation features

On supported Dell models, PowerNap energy conservation options are available in **Others** menu. You can choose to set the brightness of the monitor to the minimum level, or to put the monitor to sleep when the screen saver is activated.

•••		Dell XXXXX		۲	0
	Brightness / Contrast	 PowerNap Reduce brightness when screensaver activates 		Configure	
€	Input Source				
	Color	Reset Monitor Settings to factory default		Reset	
Ţ	Display	Application Settings	Import	Export	
œ	Easy Arrange				
00	кум				
ß	Webcam				
☆	Personalize				
Ħ	Others				

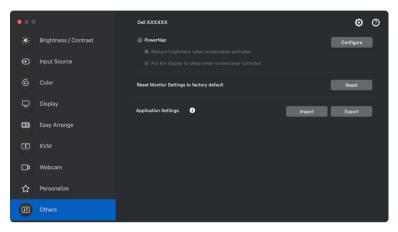
NOTE: **PowerNap** option is disabled in PBP or PIP to prevent disruption of the normal activities.



DELI

Resetting monitor settings

Click **Reset** to reset all monitor settings under **Others** menu.

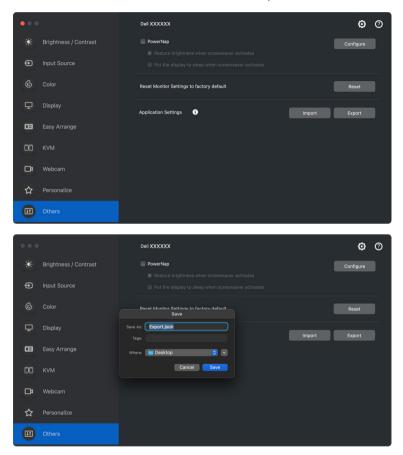




Import/Export application settings

You can use this function to export the monitor settings from one monitor and import into another monitor of the same model.

1. Click **Export** to store a copy of the application and monitor settings of selected monitor to a file, and click **OK** when export is successful.



				© ©
		-;ċ;-	D	
Ţ				
	Succ	cess		
	0	к		
□ª				
☆				

2. To import the settings from a previously exported file, click **Import** and select the file. The monitor settings will be applied to all of the connected displays of the same model.

•••			Dell XXXXXX		۲	0
	Brightne	Favorites		sktop 🔇 Q. Search	Configure	
Ð		Applications	 1223.json DDPM display ui testload.zip 	{ "AppSettings" : { "Version" : "1.0"		
		Documents Downloads	DDPM_1.2_Uame-0802.pdf	}, "UserSettings" : { "EACust_MRW" : [].	Reset	
₽		Locations	DDPMv1.2.1.0006 eng Export.json	"WetowrkKVMOn" : false, "ColorManagement" : true, "EASpan" : false, "DisplayMatrixEnable" : false, "AllowTelemetry" : false, "CustLayouta" : [Export	
œ		DDPM_v14 Macintosh HD	 Import_Export_01 Import_Export_02 Menu1 	"OTANextCheckTime" : "2023-08-14 16:40:34 "Language" : 11,	5.028",	
00		AcroRdrDC_2300 ≜	 Others Screen Shot 2at 4.46.12 PM 	Export.json JSON File - 22 KB		
₽	Webcan	Tags Red		Information Created Toda	y, 4:46 PM	
☆		Orange Vallow		Cancel	Open	

DEL





Restoring application positions

Dell Display and Peripheral Manager can help you restore application windows into their positions when you reconnect your computer to the monitor(s). Access this feature by right-clicking on Dell Display and Peripheral Manager icon in the notification tray.

Open Dell Display and Peripheral Manager				
Save current window layout Restore saved window layout Auto-restore window layout				
Save diagnostic report Save monitor asset report				
Application Window Snap Easy Arrange shortcut key				
Left	→]/ ^			
Right	~~-			
Up	^~C 1			
Down	^∠↓			
Top left	~~L			
Top right	^\Z			
Bottom left	~~Z J			
Bottom right	^ К			
Help				
Refresh				
Check for new version				
Uninstall				
Exit				

Dell

To go back to a favorite layout, first select **Save current window layout** and then **Restore saved window layout**.

Open Dell Display and Peripheral Mana	ger
Save current window layout Restore saved window layout Auto-restore window layout	
Save diagnostic report Save monitor asset report	
Application Window Snap Easy Arrange shortcut key	
Left	->
Right	^∖_→
Up	^_ †
Down	~77 ↓
Top left	~~U
Top right	1 27
Bottom left	~~ J
Bottom right	^.⊂ K
Help Refresh	
Check for new version	
Uninstall	
Exit	

66 Restoring application positions

If you choose **Auto-restore window layout**, your application windows positions are tracked and remembered by Dell Display and Peripheral Manager. Dell Display and Peripheral Manager automatically places the application windows into their original positions when you reconnect your computer to your monitor(s).

Open Dell Display and Peripheral Mana	iger
Save current window layout Restore saved window layout ✔ Auto-restore window layout	
Save diagnostic report Save monitor asset report	
Application Window Snap Easy Arrange shortcut key	
Left	-√~
Right	$^{\wedge} \mathbb{k} \to$
Up	171
Down	~∠↑
Top left	^~U
Top right	1.21
Bottom left	~72 J
Bottom right	~~ K
Help Refresh Check for new version	
Uninstall	
Exit	

NOTE: If Auto-restore window layout is disabled, go to System Preferences - Dock & Menu Bar, enable Minimize windows into application icon.

••• < >	Dock & Menu Bar Q Search	
Dock & Menu Bar Control Center WerFi Menu Bar & Control Center Bluetooth Control Center Moru Bar & Control Center Moru Bar & Control Center Kyboard Brightness Control Center Korsen Mirroing Menu Bar & Control Center	Dack Size: Magnification: small large min Position on screen: Left Bottom Right Mininize windows using: Genie effect ? Double-click a window's title bar to Zooo ? Mininize windows into application icon Automatically hide and show the Dock Show indicators for open applications Show recent applications Show recent applications in Dock	max
Display Menu Bar & Control Center	Menu Bar Automatically hide and show the menu bar	?

You may use monitors with different models or resolutions in your daily routine, and you may apply different window layouts on them. Dell Display and Peripheral Manager registers the monitor you have reconnected and restore application positions accordingly.

In case you need to replace a monitor in a monitor matrix configuration, you can save the window layout before replacement and restore the layout after a new monitor is connected.

NOTE: You should keep your applications running in order to benefit from this feature. Dell Display and Peripheral Manager does not launch applications. Use **Easy Memory** for frequently used tasks.



DEL

Additional settings

There are additional settings available under **Settings**. Click **Settings** icon on the upper right corner of the menu to make changes.



• • •					
	Settings				
	General	Updates	A	nalytics	
	Change application language		Prefer	red language (😌	
	🗹 Auto-load at startup				
	Enable on screen notification				
	Save diagnostic report				
	Save monitor asset report				
			Cancel	ок	

Feature	Function	Description
General	Change application language	Change your preferred language from the list.
	Auto-load at startup	Launch DDPM when the computer starts up.
	Enable on screen notification	Allow DDPM to show notification message.



Help

There are additional software and monitor information available in **Help**. Click the **"?"** icon to access the **Help** screen.



You can obtain software information by clicking **here**. You can also obtain model name, service tag, manufactured date, and firmware information of the monitor or the webcam. Click **Close** to exit the **Help** screen.

•••	Dett		
	Need Help?		
	For more information on this software click here		
	Software version: 1.2.0.0034		
	Monitor Model: Dell XXXXXX Service Tag: A123456 Manufactured: May 2019 Firmware: M2T103		
	Webcam Model: Dell Webcam XXXXXX Service Tag: 975D68D4DD4F Firmware: 0.0.2.9		
		Close	

DELI

Troubleshooting

If Dell Display and Peripheral Manager does not work with your monitor or webcam, it will display the following icon and message in the status menu.



Click on the icon, Dell Display and Peripheral Manager shows a more detailed error message.

DDPM	now
Dell Display and Peripheral Mar	ager
Connect USB-C or USB-B cable. to ensure DDC/CI is enabled.	Check monitor OSD

Please note that Dell Display and Peripheral Manager only works with selected Dellbranded monitors or webcams. If you are using monitors or webcams from other manufacturers, Dell Display and Peripheral Manager does not support them.

Dell monitors and webcams not supported by Dell Display and Peripheral Manager

Dell Display and Peripheral Manager may not work with the following monitors or webcams:

- Dell monitor or webcam models not included in Dell Display and Peripheral Manager for Mac supported list. For more information, see https://www.dell.com/support/ddpm
- Monitors, webcams and accessories not listed in Dell Display and Peripheral Manager for Mac support list. Virtual and wireless monitors do not support DDC/Cl
- Mac models earlier than year 2018
- macOS earlier than 11

DELI

Unable to detect supported Dell monitor or webcam

If Dell Display and Peripheral Manager is unable to detect and/or communicate with a supported Dell monitor or webcam, please take following actions to troubleshoot:

- DDPM will not work if the external monitor is set to Use as Mirror for Builtin Retina Display. Change the Display settings to set external monitor to Use as either Main Display or Extended display. Display Settings is available at Apple menu > System Preferences >Displays.
- **2.** If connecting HDMI cable not working, switch to use HDMI and USB upstream cable. Launch DDPM again.
- 3. Check the monitor OSD to ensure **DDC/CI** is enabled.
- **4.** Remove any docking stations or cable extenders or converters between the monitor and the graphics port. Some low-cost extenders, hubs or converters may not support DDC/CI properly and can fail Dell Display and Peripheral Manager. Update the driver of such device if the latest version is available.
- 5. Check if the webcam is detected under USB section in System Information
- **6.** Wait for a few seconds after unplugging the webcam before re-connecting it to the computer.
- 7. Restart your system.

Compatibility between DDPM v1.50.x, v1.60.x, v1.0.x, v1.1.x and v1.2

Both software can be installed on a computer if you have older monitors that are not supported by DDPM 1.2. It is highly recommended to uninstall DDPM 1.x if all your monitors are supported by DDPM 1.2.

DEL

Getting more information on troubleshooting

You can **Save diagnostic report** or **Save monitor asset report** to provide more information to Dell service center for troubleshooting.

Save diagnostic report

Right click on DDPM icon and select **Save diagnostic report** or click the **Save diagnostic report** button from **Settings**. The report contains system and monitor related information along with DDPM runtime logs.

Save monitor asset report

Right click on DDPM icon and select **Save monitor asset report** or click the **Save monitor asset report** button from **Settings**. The report contains monitor Extended Display Identification Data (EDID) information for all connected monitors.

Open Dell Display and Peripheral Mar	nager
Save current window layout Restore saved window layout Auto-restore window layout	
Save diagnostic report Save monitor asset report	
Application Window Snap Easy Arrange shortcut key	
Left	-∠~
Right	^_→
Up	171
Down	~∠↑
Top left	^\U
Top right	171
Bottom left	~72 J
Bottom right	~~~ K
Help Refresh Check for new version	
Uninstall	
Exit	

DELI

• • •	Settings			
	General	Updates	A	nalytics
	Change application language Auto-load at startup Change application conficution Seve diagnostic report Save monitor asset report		Profer	ed language 📀
			Cancel	ОК

Improve DDPM

Check the **Help Dell improve its products and services automatically** if you consent to provide diagnostic and usage data to Dell server automatically. This data will help to improve Dell products and services.

• • Set	ttings			
	General	Updates		alytics
He	elp Dell improve its products and services by	automatically sending	diagnostics ar	nd usage data.
	arn more about Dell's Privacy Policy			
	Help Dell improve its products and service:	e outomoticellu		
×	Help ben improve its products and service:	sautomatically		
		_	Cancel	ОК



Updating DDPM software, monitor and webcam firmware

If your computer is connected to the Internet, you will be prompted to upgrade to a newer version of DDPM software, monitor firmware or webcam firmware when the updated version is available. It is recommended to download and install the latest DDPM application, and monitor or webcam firmware.

Updating DDPM software

DELL

You can check for new DDPM version by right clicking on Dell Display and Peripheral Manager icon and select **Check for new version**.

Open Dell Display and Peripheral Mar	nager
Save current window layout Restore saved window layout ✔ Auto-restore window layout	
Save diagnostic report Save monitor asset report	
Application Window Snap Easy Arrange shortcut key	
Left	~∵~
Right	$^{\frown}\!$
Up	^\\ î
Down	~∠↓
Top left	^~C U
Top right	-72
Bottom left	~72 J
Bottom right	~~ K
Help	
Refresh	
Check for new version	
Uninstall	
Exit	

76 Updating DDPM software, monitor and webcam firmware

Click **Update** in **Settings** to update the DDPM software or device firmware. You can also check for new version by clicking on **Check For Updates** in **Settings**.

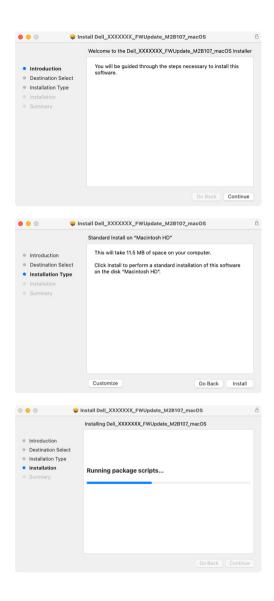
• • • Setti	ngs			
	General	Updates	An	alytics
🗹 Au	tomatically notify when upd	ate is available	Check Fo	or Updates
Softwa	are			
	isplay and Peripheral Manag	ger		
Softwa	are Version - 1.2.0.0037			
Firmw	are			
	XXXXX		Upd	late
M2BT	07 version update available!			
			Cancel	ок

Updating the monitor firmware

 Click Update to download the pkg file. After download is complete, a dialog box appears to prompt for confirmation. Follow on-screen instruction to disconnect all other monitors before clicking Yes.

Settings			
General		Analytics	
C S - F	ell XXXXXX	•	
		Cancel OK	

DEL



78 Updating DDP

2. The DDPM will close, and Monitor Firmware Update Utility will appear after you confirm to update firmware. Click Update to start firmware update.

File Path	/Applications/Dell/firmware/XXXXXX/XXXXXX	
Model No	XXXXXX	
Current Firmware	M2B106	
New Firmware	M2B107	
File Checksum	B9A7	
	minutes. Do not power off or disconnect cable while updating.	

3. After the update is complete, click **Close** to exit **Monitor Firmware Update Utility** and reboot the monitor.

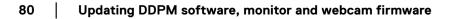
File Path	(Applications /Doll /firmware /YYYYY /YYYYY	
	/Applications/Dell/firmware/XXXXXX/XXXXXX XXXXXX	
Model No		
Current Firmware	M2B106	
New Firmware	M2B107	
File Checksum	B9A7	
Update Successful		
	turn off the monitor and unplug both the USB and power cables, then replug	power cord

DEL

Updating the webcam firmware

Webcam firmware version can be found in **Help** dialog. Webcam firmware can be upgraded in **Settings** dialog. You can click **Update** to download and update Dell Webcam firmware immediately.

• • •	Deell					
	Need	Help?				
	For mor	e information on this	software click here			
	Software	e version: 1.2.0.0034				
	Service T Manufac	eell XXXXXX Fag: A123456 ctured: May 2019 e: M2T103				
	Service 1	ell Webcam XXXXXX Fag: 975D6BD4DD4F				
	Firmware					
	Dell Lice	ense arty Licenses				
		irty Licenses			Close	
• • •	Se	ettings				
		General	Updates	Analytics		
	•	Automatically notify when upd	late is available	Check For Updates		
	Sc	oftware				
		ell Display and Peripheral Mana 2.0.0037 version update availab		Update		
	Fi	rmware				
		ell XXXXXX rmware Version - M2T103				
		ell Webcam XXXXXX)33 version update available!		Update		
				Cancel OK		



Uninstalling DDPM software

You can uninstall DDPM by right clicking on Dell Display and Peripheral Manager icon and select **Uninstall**.

Open Dell Display and Peripheral Manager			
Save current window layout Restore saved window layout Auto-restore window layout			
Save diagnostic report Save monitor asset report			
Application Window Snap Easy Arrange shortcut key			
Left	^∵~		
Right	$^{\sim} \rightarrow$		
Up	^_ †		
Down	~∠↑		
Top left	~~U		
Top right	^_ I		
Bottom left	L 7~		
Bottom right	^∕⊂ K		
Help			
Refresh			
Check for new version			
Uninstall			
Exit			

Dell