

# USER MANUAL

# *ProLite*

## LCD Monitor

ENGLISH

*ProLite XUB2493HS*  
*ProLite XU2493HS*

Thank you very much for choosing the iiyama LCD monitor.  
We recommend that you take a few minutes to read this comprehensive manual carefully before installing and switching on the monitor. Please keep this manual in a safe place for your future reference.



## Dear user, we congratulate you on the purchase of your iiyama LCD.

For details on warranty and locally used pixel policies that apply directly after installation of your product please check the iiyama website.

## To report a fault, please contact your local support centre found at [www.iiyama.com/service](http://www.iiyama.com/service)

### Things to check before you call the iiyama information line

- | if the power cable is connected securely and turned on?
- | if the display has been turned on?
- | if the signal cable is connected securely and the correct input selected?
- | if the computer has been restarted with the display connected?
- | if the graphics card is correctly installed with the latest drivers possible?
- | if the correct native resolution has been selected via 'Display Properties'?
- | If the R/G/B signal configuration is correct?
- | if the displays On Screen Menu is shown?
- | if the correct brightness and contrast settings have been set?
- | if given display tolerances and compatibility have been considered?
- | if via the On Screen Menu you have performed a Factory Reset/Recall?

### Before reporting the screen defect, please prepare the following information/evidence:

- | model number \*
- | purchase receipt and serial number \*
- | name and address for collection
- | telephone/fax number, for availability during the day
- | convenient collection date (date, time)
- | short description of the defect

### Important Note:

If there is no fault found in the collected equipment after inspection, the transferring party shall incur charges for transport and administration.

If you have checked all of the above and there is still no picture, call our information line for assistance in your country.

\* see the identification plate on the back of the case.

# Congratulations!

This product is TCO Certified – for Sustainable IT



TCO Certified is an international third party sustainability certification for IT products. TCO Certified ensures that the manufacture, use and recycling of IT products reflect environmental, social and economic responsibility. Every TCO Certified product model is verified by an accredited independent test laboratory.

This product has been verified to meet all the criteria in TCO Certified, including:

**Corporate Social Responsibility**

Socially responsible production - working conditions and labor law in manufacturing country

**Energy Efficiency**

Energy efficiency of product and power supply. Energy Star compliant, where applicable

**Environmental Management System**

Manufacturer must be certified according to either ISO 14001 or EMAS

**Minimization of Hazardous Substances**

Limits on cadmium, mercury, lead & hexavalent chromium including requirements for mercury-free products, halogenated substances and hazardous flame retardants

**Design for Recycling**

Coding of plastics for easy recycling. Limit on the number of different plastics used.

**Product Lifetime, Product Take Back**

Minimum one-year product warranty. Minimum three-year availability of spare parts. Product takeback

**Packaging**

Limits on hazardous substances in product packaging. Packaging prepared for recycling

**Ergonomic, User-centered design**

Visual ergonomics in products with a display. Adjustability for user comfort (displays, headsets)

Acoustic performance – protection against sound spikes (headsets) and fan noise (projectors, computers)

Ergonomically designed keyboard (notebooks)

**Electrical Safety, minimal electro-magnetic Emissions****Third Party Testing**

All certified product models have been tested in an independent, accredited laboratory.

A detailed criteria set is available for download at [www.tcodevelopment.com](http://www.tcodevelopment.com), where you can also find a searchable database of all TCO Certified IT products.

TCO Development, the organization behind TCO Certified, has been an international driver in the field of Sustainable IT for 20 years. Criteria in TCO Certified are developed in collaboration with scientists, experts, users and manufacturers. Organizations around the world rely on TCO Certified as a tool to help them reach their sustainable IT goals. We are owned by TCO, a non-profit organization representing office workers. TCO Development is headquartered in Stockholm, Sweden, with regional presence in North America and Asia.

For more information, please visit  
[www.tcodevelopment.com](http://www.tcodevelopment.com)

## CE MARKING DECLARATION OF CONFORMITY

This LCD monitor complies with the requirements of the EC/EU Directive 2014/30/EU "EMC Directive", 2014/35/EU "Low Voltage Directive", 2009/125/EC "ErP Directive" and 2011/65/EU "RoHS Directive".

The electro-magnetic susceptibility has been chosen at a level that gives correct operation in residential areas, business and light industrial premises and small-scale enterprises, inside as well as outside of the buildings. All places of operation are characterised by their connection to the public low voltage power supply system.

IYAMA CORPORATION: Wijkemeerstraat 8, 2131 HA Hoofddorp, The Netherlands

Model No. : PL2493H



We recommend recycling of used product. Please contact your dealer or iiyama service center. Recycle information is obtained via the Internet, using the address:  
<http://www.iiyama.com>

You can access the Web page of different countries from there.

- We reserve the right to change specifications without notice.
- All trademarks used in this user manual are the property of their respective owners.
- As an ENERGY STAR® Partner, iiyama has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

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# FOR YOUR SAFETY

## SAFETY PRECAUTIONS

### WARNING

#### **STOP OPERATING THE MONITOR WHEN YOU SENSE TROUBLE**

If you notice any abnormal phenomena such as smoke, strange sounds or fumes, unplug the monitor and contact your dealer or iiyama service center immediately. Further use may be dangerous and can cause fire or electric shock.

#### **NEVER REMOVE THE CABINET**

High voltage circuits are inside the monitor. Removing the cabinet may expose you to the danger of fire or electric shock.

#### **DO NOT PUT ANY OBJECT INTO THE MONITOR**

Do not put any solid objects or liquids such as water into the monitor. In case of an accident, unplug your monitor immediately and contact your dealer or iiyama service center. Using the monitor with any object inside may cause fire, electric shock or damage.

#### **INSTALL THE MONITOR ON A FLAT, STABLE SURFACE**

The monitor may cause an injury if it falls or is dropped.

#### **DO NOT USE THE MONITOR NEAR WATER**

Do not use where water may be splashed or spilt onto the monitor as it may cause fire or electric shock.

#### **OPERATE UNDER THE SPECIFIED POWER SUPPLY**

Be sure to operate the monitor only with the specified power supply. Use of an incorrect voltage will cause malfunction and may cause fire or electric shock.

#### **PROTECT THE CABLES**

Do not pull or bend the power cable and signal cable. Do not place the monitor or any other heavy objects on the cables. If damaged, the cables may cause fire or electric shock.

#### **ADVERSE WEATHER CONDITIONS**

It is advisable not to operate the monitor during a heavy thunder storm as the continual breaks in power may cause malfunction. It is also advised not to touch the plug in these circumstances as it may cause electric shock.

## CAUTION

### INSTALLATION LOCATION

Do not install the monitor where sudden temperature changes may occur, or in humid, dusty or smoky areas as it may cause fire, electric shock or damage. You should also avoid areas where the sun shines directly on the monitor.

### DO NOT PLACE THE MONITOR IN A HAZARDOUS POSITION

The monitor may topple and cause injury if not suitably located. Please also ensure that you do not place any heavy objects on the monitor, and that all cables are routed such that children may not pull the cables and possibly cause injury.

### MAINTAIN GOOD VENTILATION

Ventilation slots are provided to keep the monitor from overheating. Covering the slots may cause fire. To allow adequate air circulation, place the monitor at least 10 cm (or 4 inches) from any walls. Do not remove the tilt stand when operating the monitor. Ventilation slots on the back of the cabinet will be blocked and the monitor may overheat if the stand is removed. This may cause fire or damage. Operating the monitor on its back, side, upside down or on a carpet or any other soft material may also cause damage.

### DISCONNECT THE CABLES WHEN YOU MOVE THE MONITOR

When you move the monitor, turn off the power switch, unplug the monitor and be sure the signal cable is disconnected. If you do not disconnect them, it may cause fire or electric shock.

### UNPLUG THE MONITOR

If the monitor is not in use for a long period of time it is recommended that it is left unplugged to avoid accidents.

### HOLD THE PLUG WHEN DISCONNECTING

To disconnect the power cable or signal cable, always pull it by the plug. Never pull on the cable itself as this may cause fire or electric shock.

### DO NOT TOUCH THE PLUG WITH WET HANDS

Pulling or inserting the plug with wet hands may cause electric shock.

### WHEN YOU INSTALL THE MONITOR ON YOUR COMPUTER

Be sure the computer is strong enough to hold the weight of the monitor, otherwise, you may damage your computer.

### CAREFUL! PROTECT YOUR HANDS AND FINGERS

- Be careful not to hurt your fingers or hands when you change the height or the angle.
- Injury can occur if care is not taken to avoid finger contact with the displays base when adjusting the height. (Just for height adjustable model.)

### REMARK FOR 24/7 USAGE

This product is not specifically designed for 24/7 usage in all environments.

## OTHERS

### ERGONOMIC RECOMMENDATIONS

To eliminate eye fatigue, do not operate the monitor against a bright background or in a dark room. For optimal viewing comfort, the monitor should be just below eye level and 40-60 cm (16-24 inches) away from your eyes. When using the monitor over a prolonged time, a ten minute break every hour is recommended as looking at the screen continuously can cause eye strain.

## SPECIAL NOTES ON LCD MONITORS

The following symptoms are normal with LCD monitors and do not indicate a problem.

### NOTE

- When you first turn on the LCD monitor, the picture may not fit in the display area because of the type of computer that is used. In this case, adjust the picture position to the correct position.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen can be recovered slowly by changing the image or turning off the Power Switch for some hours.

## CUSTOMER SERVICE

### NOTE

- If you have to return your unit for service and the original packaging has been discarded, please contact your dealer or iiyama service center for advice or replacement packaging.

## CLEANING

### WARNING

- If you drop any materials or liquids such as water into the monitor when cleaning, unplug the power cable immediately and contact your dealer or iiyama service center.

### CAUTION

- For safety reasons, turn off the power switch and unplug the monitor before you clean it.

### NOTE

- To protect the LCD panel, do not scratch or rub the screen with a hard object.
- Never use any of the following strong solvents. These will damage the cabinet and the LCD screen.

Thinner	Spray-type cleaner
Benzine	Wax
Abrasive cleaner	Acid or Alkaline solvent

- Touching the cabinet with any product made from rubber or plastic for a long time may cause degeneration or loss of paint on the cabinet.

### CABINET

Stains can be removed with a cloth lightly moistened with a mild detergent solvent. Then wipe the cabinet with a soft dry cloth.

### LCD SCREEN

Periodic cleaning with a soft dry cloth is recommended.

Don't use tissue paper etc. because these will damage the LCD screen.



# BEFORE YOU OPERATE THE MONITOR

## FEATURES

- ◆ Supports Resolutions up to 1920 × 1080
- ◆ High Contrast 1000:1 (Typical), Adv. Contrast Function Available / Brightness 250cd/m<sup>2</sup> (Typical)
- ◆ Quick Response Time 4ms (Gray to Gray)
- ◆ Blue Light Reducer
- ◆ Digital Character Smoothing
- ◆ Automatic Set-up
- ◆ 2 × 2W Stereo Speakers
- ◆ Plug & Play VESA DDC2B Compliant  
Windows® 7/8.1/10 Compliant
- ◆ Power Management (ENERGY STAR® and VESA DPMS Compliant)
- ◆ VESA Mounting Standard (100mm×100mm) Compliant
- ◆ Keyhole for Security Lock

## CHECKING THE CONTENTS OF THE PACKAGE

The following accessories are included in your package. Check to see if they are enclosed with the monitor. If anything is missing or damaged, please contact your local iiyama dealer or regional iiyama office.

- Power Cable\*<sup>1</sup>
- Stand\*<sup>2</sup>
- Safety Guide
- HDMI Cable
- Screw for stand fixing (3pcs)\*<sup>3</sup>
- Stand-Base
- Quick Start Guide

### CAUTION

\*<sup>1</sup> The rating of the Power Cable enclosed in 120V area is 10A/125V. If you are using a power supply higher than this rating, then a power cable with a rating of 10A/250V must be used. However, all guarantees and warranties are void for any problems or damage caused by a power cable not supplied by iiyama.

An approved power cord greater or equal to H05VVF, 3G, 0.75mm<sup>2</sup> must be used.

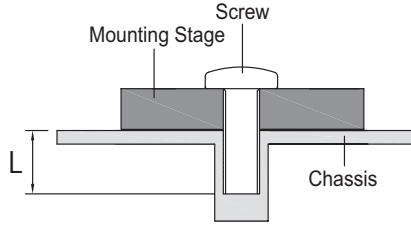
\*<sup>2</sup> Accessory for ProLite XU2493HS.

\*<sup>3</sup> Accessory for ProLite XUB2493HS.

## WALL MOUNTING

### WARNING

- When you use with the wall mounting, in consideration of thickness of the mounting stage, tighten the M4 Screw with washer which "L" length is 7mm to fasten the monitor. Using the screw longer than this may cause electric shock or damage because it may contact with the electrical parts inside the monitor.
- Please check if the wall or ceiling can support the weight of the monitor before mounting it.



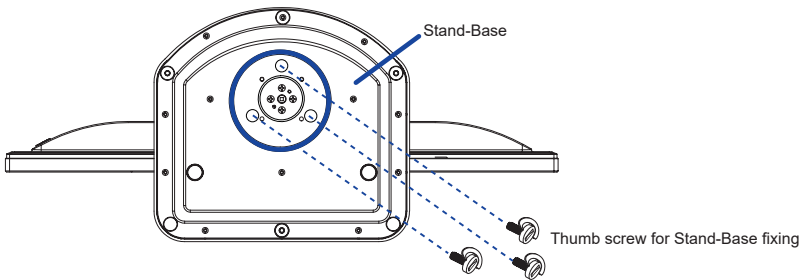
## FITTING AND REMOVAL OF BASE : ProLite XUB2493HS

### CAUTION

- Put the monitor on a stable surface. The monitor may cause injury or damage if it falls or is dropped.
- Do not give a strong impact to the monitor. It may cause damage.
- Unplug the monitor before removal or installation to avoid electric shock or damage.

### <Installation>

- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched.  
Lay the monitor flat on a table with front face down.
- ② Hold the monitor and install the Stand-Base.
- ③ Use the 'thumb screw' provided to secure the base to the monitor.

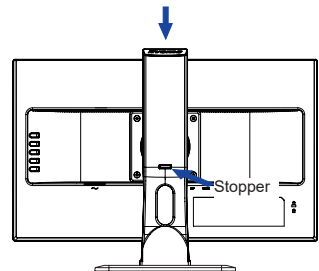


### <Removal>

- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched.  
Lay the monitor flat on a table with front face down.
- ② Remove the 'thumb screw' to remove the base from the monitor.

### <Stopper>

Put the monitor on a flat surface. Press the stopper at the back of the stand while pushing the monitor from the top. Careful attention is required as the monitor is sprung loaded and the stand may expand quickly.



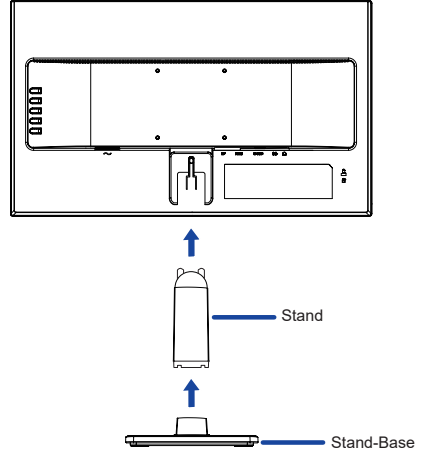
## FITTING AND REMOVAL OF BASE : ProLite XU2493HS

### CAUTION

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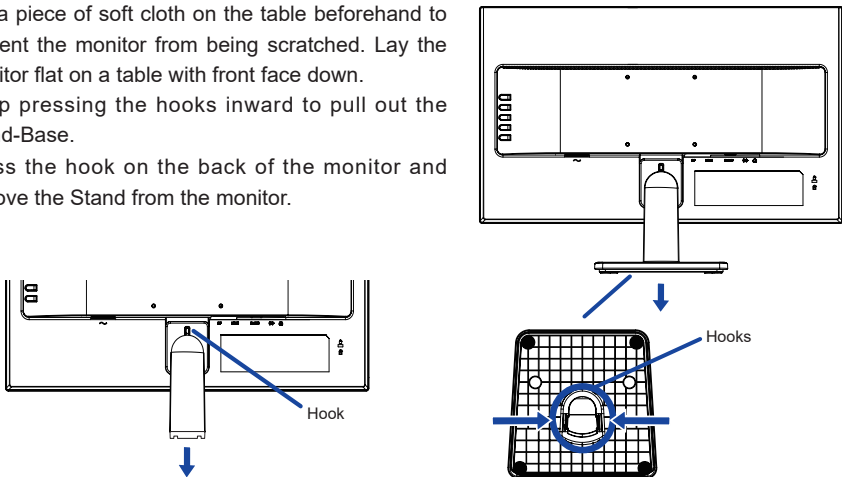
### <Installation>

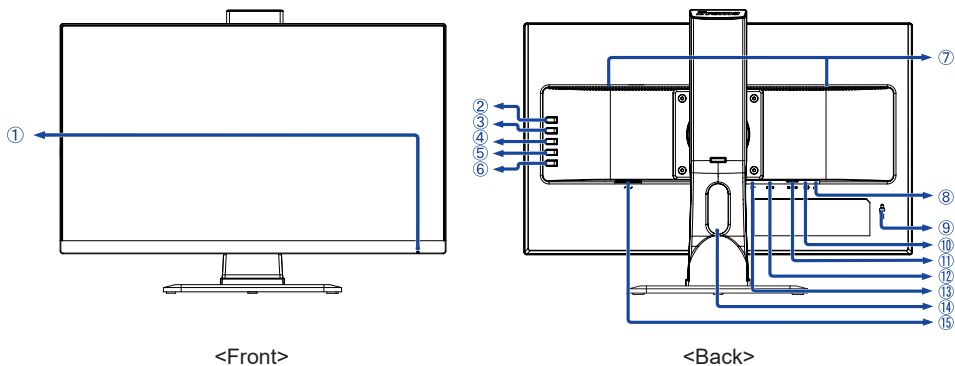
- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- ② Hold the monitor and install the Stand to the monitor until it clicks to secure.
- ③ Install the Stand-Base to the stand.



### <Removal>

- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- ② Keep pressing the hooks inward to pull out the Stand-Base.
- ③ Press the hook on the back of the monitor and remove the Stand from the monitor.





① Power Indicator

**NOTE** Blue: Normal operation  
Orange: Power Management

② Auto Adjust / Signal Select / Exit Button (AUTO) \*

③ + / Eco Button ( + ) \*

④ - / Volume / Blue Light Reducer Button ( - ) \*

⑤ Menu Button (MENU)

⑥ Power Switch (⏻)

⑦ Speakers

⑧ Headphone Connector (🎧)

⑨ Keyhole for Security Lock

**NOTE** You can fasten a security lock and cable to prevent the monitor from being removed without your permission.

⑩ Audio Connector (🔊)

⑪ VGA Connector (D-SUB)

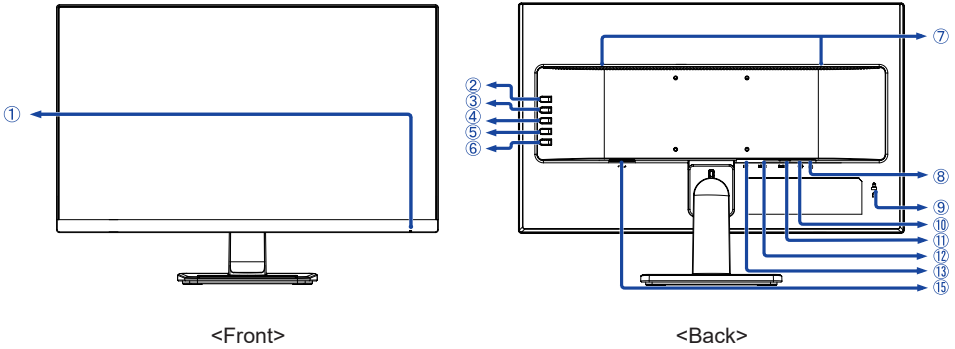
⑫ HDMI Connector (HDMI)

⑬ DisplayPort Connector (DP)

⑭ Cable Hole

⑮ AC Connector ( ~ : Alternating current ) ( ~ )

\* You can skip the Menu items and display an option selection screen or an adjustment scale directly.



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**NOTE** Blue: Normal operation  
Orange: Power Management

② Auto Adjust / Signal Select / Exit Button (AUTO) \*

③ + / Eco Button ( + ) \*

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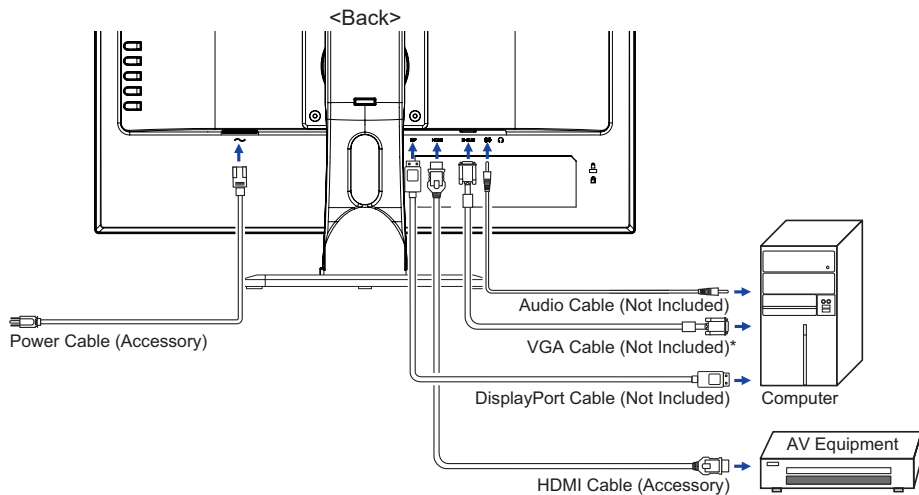
## CONNECTING YOUR MONITOR : ProLite XUB2493HS

- ① Ensure that both the computer and the monitor are switched off.
- ② Connect the computer to the monitor with the signal cable.
- ③ Connect the monitor to the audio equipment with the Audio Cable for computer when using the audio features.
- ④ Connect the Power Cable to the monitor first and then to the power source.
- ⑤ Turn on your monitor and computer.

### NOTE

- The signal cables used for connecting the computer and monitor may vary with the type of computer used. An incorrect connection may cause serious damage to both the monitor and the computer. The cable supplied with the monitor is for a standard connector. If a special cable is required please contact your local iiyama dealer or regional iiyama office.
- For connection to Macintosh computers, contact your local iiyama dealer or regional iiyama office for a suitable adaptor.
- Make sure you tighten the finger screws at each end of the signal cable.
- The Class I pluggable equipment Type A must be connected to protective earth.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Excessive sound pressure from ear-/headphones can cause hearing damage/hearing loss.

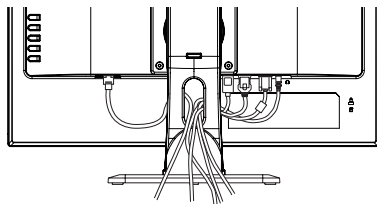
[Example of Connection]



\* VGA cable is not supplied with the monitor. If you use low quality VGA cable, it may cause a result of electro-magnetic interference. Please contact the iiyama Support Centre in your country if you wish to connect the monitor via the VGA input.

### [ Collect Cables ]

- ① Put the cables through the cable hole.
- ② Collect the cables at the back of the stand.



## CONNECTING YOUR MONITOR : ProLite XU2493HS

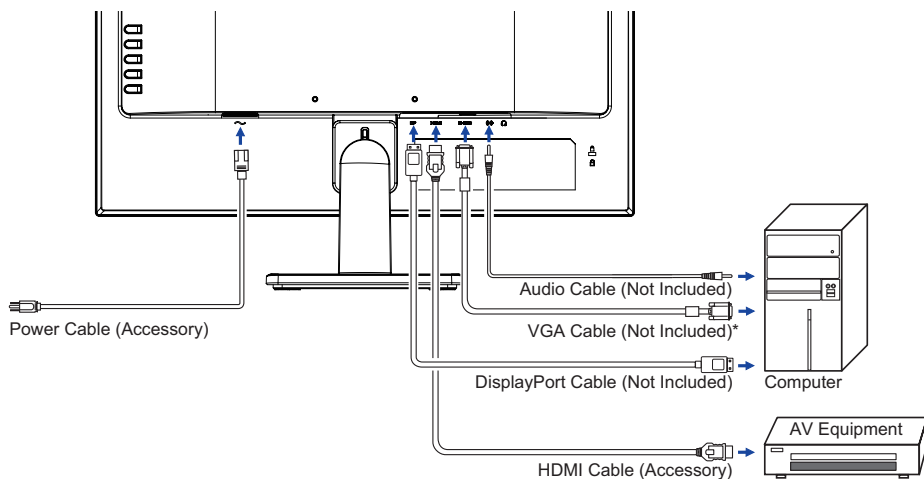
- ① Ensure that both the computer and the monitor are switched off.
- ② Connect the computer to the monitor with the signal cable.
- ③ Connect the monitor to the audio equipment with the Audio Cable for computer when using the audio features.
- ④ Connect the Power Cable to the monitor first and then to the power supply.
- ⑤ Turn on your monitor and computer.

### NOTE

- The signal cables used for connecting the computer and monitor may vary with the type of computer used. An incorrect connection may cause serious damage to both the monitor and the computer. The cable supplied with the monitor is for a standard connector. If a special cable is required please contact your local iiyama dealer or regional iiyama office.
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[Example of Connection]

<Back>



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## COMPUTER SETTING

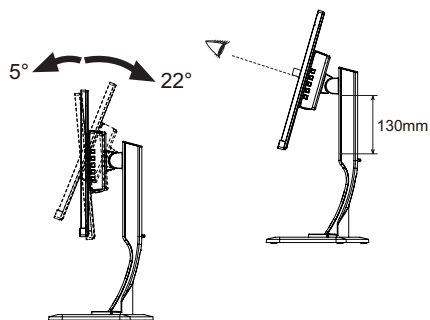
### ■ Signal Timing

Change to the desired signal timing listed on page 31: COMPLIANT TIMING.

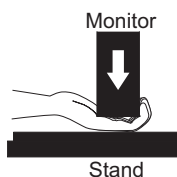
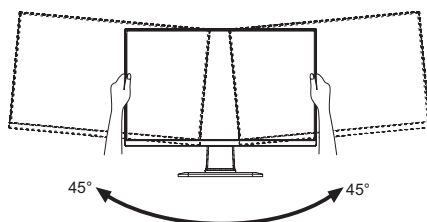


## ADJUSTING THE HEIGHT AND THE VIEWING ANGLE : ProLite XUB2493HS

- For optimal viewing it is recommended to position yourself directly opposite to the full face of the monitor, then adjust the monitor's height and angle to your own preference.
- Hold the panel so that the monitor does not topple when you change the monitor's height or angle.
- You are able to adjust the monitor's height up to 130mm, angle up to 45 degrees right and left, 22 degrees upward and 5 degrees downward.



- NOTE**
- Do not touch the LCD screen when you change the height or the angle. It may cause damage or break the LCD screen.
  - Careful attention is required not to catch your fingers or hands when you change the height or the angle.
  - Injury can occur if care is not taken to avoid finger contact with the displays base when adjusting the height.

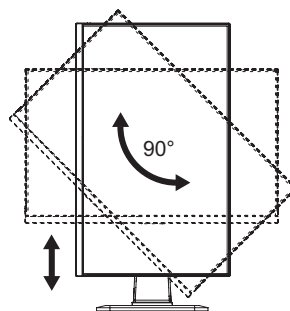


## PANEL ROTATION : ProLite XUB2493HS

- ① Adjust the monitor's height.
- ② Rotate the panel 90 degrees.  
Portrait: Turn clockwise.  
Landscape: Turn counter clockwise.

- NOTE**
- Attempting to rotate without fully extending upward may cause damage to stand.
  - Video card for portrait display will be required for rotating the image on the screen.

- ③ Adjust the monitor's angle to your preference.

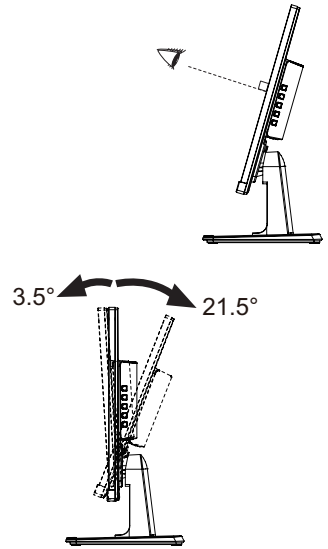


## ADJUSTING THE VIEWING ANGLE : ProLite XU2493HS

- For optimal viewing it is recommended to look at the full face of the monitor.
- Hold the stand so that the monitor does not topple when you change the monitor's angle.
- You are able to adjust the monitor's angle up to 21.5° upward, 3.5° downward.
- In order to ensure a healthy and relaxed body position when using the monitor at visual display workstations, it is recommended that the adjusted tilt angle should not exceed 10 degrees. Adjust the monitor's angle to your own preference.

### NOTE

- Do not touch the LCD screen when you change the angle. It may cause damage or break the LCD screen.
- Careful attention is required not to catch your fingers or hands when you change the angle.



# OPERATING THE MONITOR

To create the best picture, your iiyama LCD monitor has been preset at the factory with the COMPLIANT TIMING shown on page 31. You are also able to adjust the picture by following the button operation shown below. For more detailed adjustments, see page 22 for SCREEN ADJUSTMENTS.

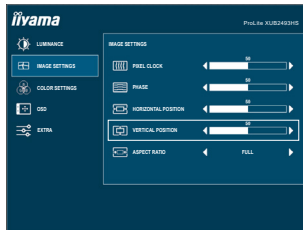
- 1 Press the MENU Button to start the On Screen Display feature. There are additional Menu items which can be switched by using the + / - Buttons.



- 2 Select the Menu item which contains the adjustment icon relating to the adjustment you want to make. Press the MENU Button. Then, use the + / - Buttons to highlight the desired adjustment icon.
- 3 Press the MENU Button again. Use the + / - Buttons to make the appropriate adjustment or setting.
- 4 Press the AUTO Button to leave the menu, and the settings you just made would be automatically saved.

For example, to correct for vertical position, select Menu item of Image Settings and then press the MENU Button. Then, select Vertical Position by using the + / - Buttons.

An adjustment page appears after you press the MENU Button. Then, use the + / - Buttons to change the vertical position settings. The vertical position of the overall display should be changing accordingly while you are doing this.

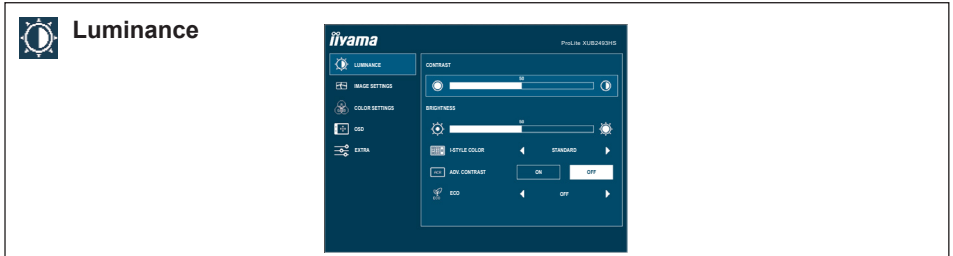










Press the AUTO Button lastly, it ends, all changes are saved in the memory.

## NOTE

- When button operations are aborted during adjustment, On-Screen Display disappears when the time set for the OSD Timeout has passed. Also, the AUTO button can be used to return previous menu and turn off the On-Screen Display.
- Any changes are automatically saved in the memory when the On Screen Display disappears. Turning off the power should be avoided while using the Menu.
- Adjustments for Pixel Clock, Phase and Horizontal / Vertical Position are saved for each signal timing. Except for these adjustments, all other adjustments have only one setting which applies to all signal timings.

# ADJUSTMENT MENU CONTENTS



Adjustment Item	Problem / Option		Button to Press
Contrast	Too dull		 
	Too intense		 
Brightness * <sup>1</sup>	Too dark		 
	Too bright		 
i-Style Color * <sup>2</sup>	Standard	For general windows environment and monitor default setting.	
	Text	For text editing and viewing in a word processing environment.	
	Internet	For internet environment.	
	Game	For PC game environment.	
	Movie	For movie and video environment.	
	Sports	For sport environment.	
Adv. Contrast * <sup>2</sup>	On	Increased Contrast Ratio	
	Off	Typical Contrast Ratio	
<p><b>NOTE</b> Adv. Contrast adjusts brightness according to the image, and improve the contrast ratio during movie playing.            Contrast, Brightness, i-Style Color, Eco, Gamma and Color Temp. cannot be adjusted and selected while Adv. Contrast is active.</p>			
Eco	Off	Normal	
	Mode1	Brightness of back-light is reduced.	
	Mode2	Brightness of back-light is reduced more than Mode1.	
	Mode3	Brightness of back-light is reduced more than Mode2.	

**Direct**

\*<sup>1</sup> Adjust the Brightness when you are using the monitor in a dark room and feel the screen is too bright.

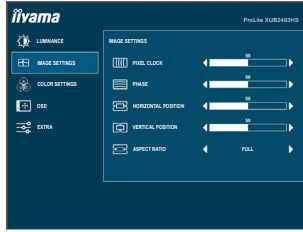
\*<sup>2</sup> i-Style Color and Adv. Contrast are disabled when Blue Light Reducer is activated.















**Direct**

You can skip the Menu items and display an adjustment scale directly by using the following button operations.

- Eco: Press the + Button when the Menu is not displayed.

 **Image Settings**



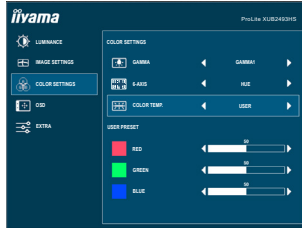
Adjustment Item	Problem / Option	Button to Press
Pixel Clock *1,2	 Too narrow  Too wide	 <input type="button" value="+"/>  <input type="button" value="-"/>
Phase *1,2	To correct flickering text or lines	 <input type="button" value="+"/>  <input type="button" value="-"/>
Horizontal Position *2	 Too left  Too right	 <input type="button" value="+"/>  <input type="button" value="-"/>
Vertical Position *2	 Too low  Too high	 <input type="button" value="+"/>  <input type="button" value="-"/>
Aspect Ratio	Full	Expansion display
	Aspect	Expansion display of Aspect

\*1 See page 22 for SCREEN ADJUSTMENTS.

\*2 Only Analog Input.



## Color Settings \*



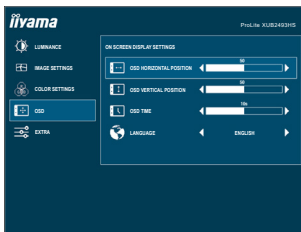
Adjustment Item	Problem / Option		Button to Press	
Gamma	Gamma1	Normal		
	Gamma2	Dark		
	Gamma3	High contrast		
6-Axis	Hue	Red	Too weak Too strong	<input type="text"/> + <input type="text"/> -
		Yellow		
		Green		
		Cyan		
		Blue		
	Saturation	Red	Too weak Too strong	<input type="text"/> + <input type="text"/> -
		Yellow		
		Green		
		Cyan		
		Blue		
Color Temp.	User	Red	Too weak Too strong	<input type="text"/> + <input type="text"/> -
		Green		
		Blue		
	sRGB	sRGB		
	Warm	Greenish white		
	Normal	Yellowish white		
Cool	Bluish white			






### NOTE

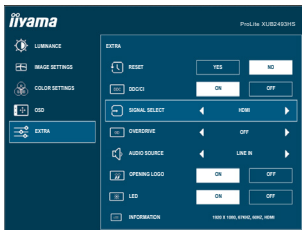
- sRGB is an international standard which defines and unifies the difference of color appearance between equipment.
- You can not adjust the Contrast, Brightness, i-Style Color, Adv. Contrast, Eco, Gamma and Blue Light Reducer during sRGB mode because those settings are locked.

\* Color Settings are disabled when Blue Light Reducer is activated.

 **OSD**



Adjustment Item	Problem / Option		Button to Press	
OSD Horizontal Position	OSD is too left OSD is too right		 <input type="button" value="+"/>  <input type="button" value="-"/>	
OSD Vertical Position	OSD is too low OSD is too high		 <input type="button" value="+"/>  <input type="button" value="-"/>	
OSD Time	You can set the OSD display duration time between 5 and 100 seconds.		 <input type="button" value="+"/> <input type="button" value="-"/>	
Language	English	English	日本語	Japanese
	Deutsch	German	Nederlands	Dutch
	Español	Spanish	Polski	Polish
	Français	French	Portuguese	Portuguese
	Italiano	Italian	Русский	Russian



Adjustment Item	Problem / Option		Button to Press
Reset	Yes	Factory-preset data is restored.	
	No	Return to Menu.	
DDC / CI	On	DDC/CI is On.	
	Off	DDC/CI is Off.	
Signal Select <b>Direct</b>	Auto	Select the signal input automatically.	
	VGA	Select the Analog input.	
	HDMI	Select the Digital (HDMI) input.	
	DP	Select the Digital (DisplayPort) input.	
OverDrive *1	Off / -2 / -1 / 0 / +1 / +2 It will improve the gray level response time of the LCD panel. A higher level results in a faster response time.		
	HDMI	Select the HDMI input.	
Audio Source *2	DP	Select the DisplayPort input.	
	LINE IN	Select the LINE IN input.	

\*1 When OverDrive is activated, some level of image retention will be caused.

\*2 Suitable for HDMI/DisplayPort input only.

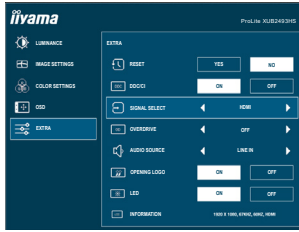
## Direct

You can skip the Menu items and display an adjustment scale directly by using the following button operations.

- Signal Select: Press the AUTO button when the Menu is not displayed, it shows following Menu.  
Press the AUTO button again to select input source and then press the MENU button.











Adjustment Item	Problem / Option		Button to Press
Opening Logo	On	Opening Logo is On.	
	Off	Opening Logo is Off.	
LED	On	The Power Indicator is turned On.	
	Off	The Power Indicator is turned Off.	
<p><b>NOTE</b> Turn Off the Power Indicator when you are bothered by the light.</p>			
Information	<p>Displays information regarding the current input signal coming from the graphic card in your computer.</p> <p><b>NOTE</b> See your graphic card user guide for more information about changing the resolution and refresh.</p>		

## Direct

You can skip the Menu items and display an adjustment scale directly by using the following button operations.

- Volume: Press the - Button when the Menu is not displayed.

Adjustment Item	Problem / Option	Button to Press
Volume	Too soft Too loud	   

- Auto Adjust: Press and hold the AUTO Button for 3-4 seconds when the Menu is not displayed.

### Only Analog Input

Adjustment Item	Problem / Option	Button to Press
Auto Adjust *	Adjust Pixel Clock, Phase and Horizontal / Vertical Position automatically.	

\* For best results, use the Auto Adjust in conjunction with the adjustment pattern. See page 22 for SCREEN ADJUSTMENTS.

- Blue Light Reducer \* : Pressing and holding of the - Button for 3-4 seconds when the Menu is not displayed.  
Off : Normal  
Mode1 : Blue light is reduced.  
Mode2 : Blue light is reduced more than Mode1.  
Mode3 : Blue light is reduced more than Mode2.

\* Blue Light Reducer cannot be enabled if i-Style Color, Adv. Contrast or sRGB is enabled.

- Lock Mode:

### <OSD>

Hold the MENU button and turn on the monitor when the monitor is power-off, it will lock/unlock the OSD Key Lock function.

### <Power/OSD>

Pressing and holding the MENU button for 10 seconds when Menu is not displayed, will lock/unlock the Power/OSD Key Lock function.

## SCREEN ADJUSTMENTS

Adjust the image by following the procedure below to get the desired picture when selecting Analog input.

- The screen adjustments described in this manual are designed to set image position and minimize flicker or blur for the particular computer in use.
- The monitor is designed to provide the best performance at resolution of 1920 × 1080, but can not provide the best at resolutions of less than 1920 × 1080 because the picture is automatically stretched to fit the full screen. It is recommended to operate at resolution of 1920 × 1080 in normal use.
- Displayed text or lines will be blurred or irregular in thickness when the picture is stretched due to the screen enlargement process.
- It is preferable to adjust the image position and frequency with the monitor controls, rather than the computer software or utilities.
- Perform adjustments after a warm-up period of at least thirty minutes.
- Additional adjustments may be required after the Auto Adjust depending on the resolution or signal timing.
- The Auto Adjust may not work correctly when displaying the picture other than the screen adjustment pattern. In this case, manual adjustments are required.

There are two ways to adjust the screen. One way is automatic adjustment for Position, Pixel Clock and Phase. The other way is performing each adjustment manually.

Perform the Auto Adjust first when the monitor is connected to a new computer, or resolution is changed. If the screen has a flicker or blur, or the picture does not fit in the display area after performing the Auto Adjust, manual adjustments are required. Both adjustments should be made by using the screen adjustment pattern (Test.bmp) obtained via the Iiyama web site (<http://www.iiyama.com>).

Adjust the image by following the procedure below to get the desired picture.

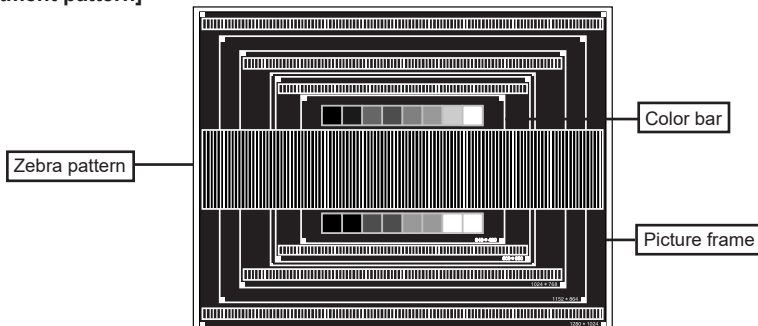
This manual explains adjustment under Windows® OS.

- ① **Display the picture at the optimum resolution.**
- ② **Enter the Test.bmp (screen adjustment pattern) to wallpaper.**

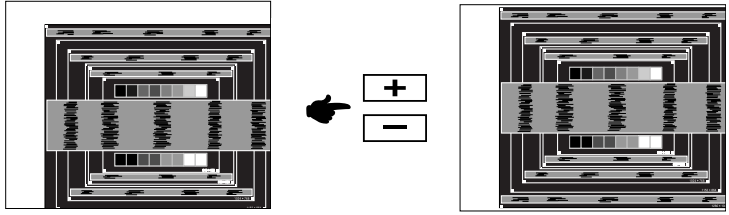
### NOTE

- Consult the appropriate documentation for doing this.
- Set the display position to center in the wallpaper setting dialogue box.

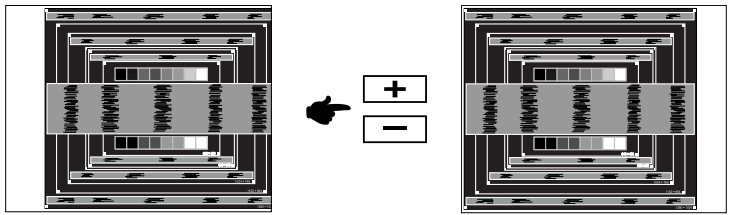
### [Adjustment pattern]



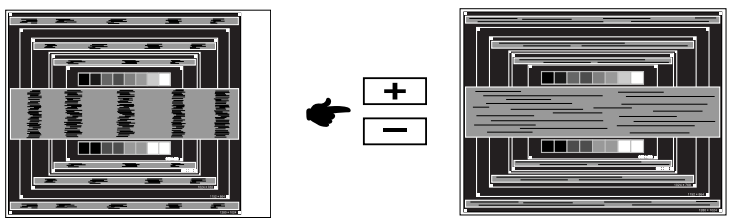
- ③ Pressing and holding of the AUTO Button for 3-4 seconds when the Menu is not displayed. (Auto Adjust)
- ④ Adjust the image manually by following procedure below when the screen has a flicker or blur, or the picture does not fit in the display area after performing the Auto Adjust.
- ⑤ Adjust the Vertical Position so that the top and bottom of the picture frame will fit to the display area.



- ⑥ 1) Adjust the Horizontal Position so that the left side of the picture frame will move to the left edge of the display area.

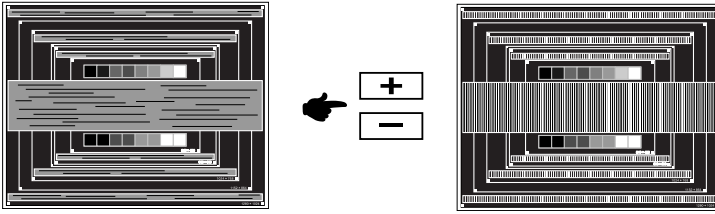


- 2) Stretch the right side of the picture frame to the right edge of the display area by adjusting the Pixel Clock.



- NOTE**
- When the left side of the picture frame moves apart from the left edge of the display area during the Pixel Clock adjustment, adjust steps 1) and 2).
  - Another way to make the Pixel Clock adjustment is to correct the vertical wavy lines in the zebra pattern.
  - The picture may flicker during the Pixel Clock and Horizontal / Vertical Position adjustments.
  - In case the picture frame is bigger or smaller than the data display area after the Pixel Clock adjustment, repeat steps from ③.

- ⑦ **Adjust the Phase to correct horizontal wavy noise, flicker or blur in the zebra pattern.**



**NOTE**

- In case the strong flicker or blurs remain on a part of the screen, repeat steps ⑥ and ⑦ because the Pixel Clock may not be adjusted correctly.
- Adjust the Horizontal Position after the Phase adjustment if the horizontal position moves during the adjustment.

- ⑧ **Adjust the Brightness and Color to get the desired picture after you complete the Pixel Clock and Phase adjustments.**

**Put back your favorite wallpaper.**

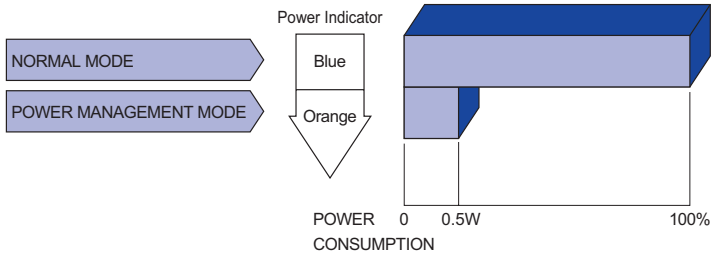
## POWER MANAGEMENT FEATURE

The power management feature of this product complies with power saving requirement of ENERGY STAR® and VESA DPMS. When activated, it automatically reduces unnecessary power consumption of the monitor when your computer is not in use.

To use the feature, the monitor needs to be connected to a VESA DPMS compliant computer. There is a power management step the monitor takes as described below. The power management function, including any timer settings is configured by the operating system. Check your operating system manual for information on how this can be configured.

### ■ Power Management Mode

When the H-sync signal / V-sync signal / H and V sync signals from the computer are off, the monitor enters into Power Management Mode which reduces the power consumption to less than 0.5W. The screen becomes dark, and the power indicator turns to orange. From Power Management Mode, the image reappears in several seconds when either the keyboard or the mouse are touched again.



### NOTE

- Even when using the power management mode, the monitor consumes electricity. Turn off the Power Switch whenever the monitor is not in use, during the night and weekends, to avoid unnecessary power consumption.
- It is possible that the video signal from the computer may be on while the H or V sync signal is missing. In this instance, the POWER MANAGEMENT feature may not work properly.

# TROUBLE SHOOTING

If the monitor fails to operate correctly, please follow the steps below for a possible solution.

1. Perform the adjustments described in OPERATING THE MONITOR, depending on the problem you have. If the monitor does not get a picture, skip to 2.
2. Consult the following items if you cannot find an appropriate adjustment item in OPERATING THE MONITOR or if the problem persists.
3. If you are experiencing a problem which is not described below or you cannot correct the problem, discontinue using the monitor and contact your dealer or iiyama service center for further assistance.

## Problem

## Check

- ① The picture does not appear.

(Power indicator does not light up.)

- The Power Cable is firmly seated in the socket.
- The Power Switch is turned ON.
- The AC socket is live. Please check with another piece of equipment.

(Power indicator is blue.)

- If the blank screen saver is in active mode, touch the keyboard or the mouse.
- Increase the Contrast and/or Brightness.
- The computer is ON.
- The Signal Cable is properly connected.
- The signal timing of the computer is within the specification of the monitor.

(Power indicator is orange.)

- If the monitor is in power management mode, touch the keyboard or the mouse.
- The computer is ON.
- The Signal Cable is properly connected.
- The signal timing of the computer is within the specification of the monitor.

- ② The screen is not synchronized.

- The Signal Cable is properly connected.
- The signal timing of the computer is within the specification of the monitor.
- The video output level of the computer is within the specification of the monitor.

- ③ The screen position is not in the center.

- The signal timing of the computer is within the specification of the monitor.

- ④ The screen is too bright or too dark.

- The video output level of the computer is within the specification of the monitor.

## Problem

## Check

- |                                       |  |
|---------------------------------------|--|
| ⑤ The screen is shaking.              | <input type="checkbox"/> The power voltage is within the specification of the monitor.<br><input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.   |
| ⑥ No sound.                           | <input type="checkbox"/> The audio equipment (computer etc.) is ON.<br><input type="checkbox"/> The Audio Cable is properly connected.<br><input type="checkbox"/> The Volume is turned up.<br><input type="checkbox"/> The Mute is OFF.<br><input type="checkbox"/> The audio output level of the audio equipment is within the specification of the monitor. |
| ⑦ The sound is too loud or too quiet. | <input type="checkbox"/> The audio output level of the audio equipment is within the specification of the monitor.   |
| ⑧ A strange noise is heard.           | <input type="checkbox"/> The Audio Cable is properly connected.  |

## RECYCLING INFORMATION

For better environment protection please don't dispose your monitor.  
Please visit our web site: [www.iiyama.com/recycle](http://www.iiyama.com/recycle) for monitor recycling.



# APPENDIX

Design and specifications are subject to change without prior notice.

## SPECIFICATIONS : ProLite XUB2493HS

ENGLISH

Size Category	24"	
LCD Panel	Panel technology	IPS Panel Technology
	Size	Diagonal: 23.8" (60.47cm)
	Pixel pitch	0.275mm H × 0.275mm V
	Brightness	250cd/m <sup>2</sup> (Typical)
	Contrast ratio	1000 : 1 (Typical), Adv. Contrast Function Available
	Viewable angle	Right / Left : 89 degrees each, Up / Down : 89 degrees each (Typical)
	Response time	4ms (Gray to Gray)
Display Colors	Approx. 16.7M	
Sync Frequency	Horizontal: 30.0-80.0kHz, Vertical: 55-75Hz	
Native Resolution	1920 × 1080, 2.1 MegaPixels	
Support max. resolution	VGA: 1920 × 1080 60Hz HDMI: 1920 × 1080 60Hz DisplayPort: 1920 × 1080 60Hz	
Input Connector	VGA, HDMI, DisplayPort	
Plug & Play	VESA DDC2B™	
Input Sync Signal	Separate sync: TTL, Positive or Negative	
Input Video Signal	Analog: 0.7Vp-p (Standard), 75Ω, Positive Digital: HDMI, DisplayPort	
Input Audio Connector	ø 3.5mm mini jack (Stereo)	
Input Audio Signal	1.0Vrms maximum	
Headphone Connector	ø 3.5mm mini jack (Stereo)	
Speakers	2W × 2 (Stereo speakers)	
Maximum Screen Size	527.04mm W × 296.46mm H / 20.7" W × 11.7" H	
Power Source	100-240VAC, 50/60Hz, 1.5A	
Power Consumption *	19W typical, Power management mode: 0.5W maximum Energy Efficiency Class: A+	
Dimensions / Net Weight	540.5 × 378.0 - 508.0 × 230.0mm / 21.3 × 14.9 - 20.0 × 9.1" (W×H×D), 5.5kg / 12.12lbs	
Tilt Angle	Upward: 22 degrees Downward: 5 degrees, Left/Right: 45 degrees each	
Environmental Considerations	Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 80% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 5 to 85% (No condensation)	
Approvals	TCO Certified, CE, TÜV-Bauart, VCCI-B, PSE, CU, ENERGY STAR®	

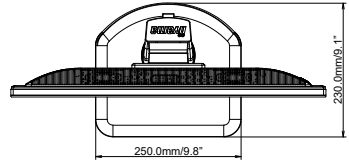
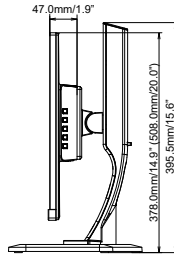
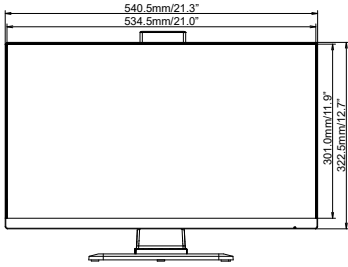
**NOTE** \* Audio equipment is not connected.

## SPECIFICATIONS : ProLite XU2493HS

Size Category		24"
LCD Panel	Panel technology	IPS Panel Technology
	Size	Diagonal: 23.8" (60.47cm)
	Pixel pitch	0.275mm H × 0.275mm V
	Brightness	250cd/m <sup>2</sup> (Typical)
	Contrast ratio	1000 : 1 (Typical), Adv. Contrast Function Available
	Viewable angle	Right / Left : 89 degrees each, Up / Down : 89 degrees each (Typical)
	Response time	4ms (Gray to Gray)
Display Colors		Approx. 16.7M
Sync Frequency		Horizontal: 30.0-80.0kHz, Vertical: 55-75Hz
Native Resolution		1920 × 1080, 2.1 MegaPixels
Support max. resolution		VGA: 1920 × 1080 60Hz HDMI: 1920 × 1080 60Hz DisplayPort: 1920 × 1080 60Hz
Input Connector		VGA, HDMI, DisplayPort
Plug & Play		VESA DDC2B™
Input Sync Signal		Separate sync: TTL, Positive or Negative
Input Video Signal		Analog: 0.7Vp-p (Standard), 75Ω, Positive Digital: HDMI, DisplayPort
Input Audio Connector		ø 3.5mm mini jack (Stereo)
Input Audio Signal		1.0Vrms maximum
Headphone Connector		ø 3.5mm mini jack (Stereo)
Speakers		2W × 2 (Stereo speakers)
Maximum Screen Size		527.04mm W × 296.46mm H / 20.7" W × 11.7" H
Power Source		100-240VAC, 50/60Hz, 1.5A
Power Consumption *		19W typical, Power management mode: 0.5W maximum Energy Efficiency Class: A+
Dimensions / Net Weight		540.5 × 396.0 × 197.0mm / 21.3 × 15.6 × 7.7" (W×H×D) 3.7kg / 8.15lbs
Tilt Angle		Upward: 21.5 degrees Downward: 3.5 degrees
Environmental Considerations		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 80% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 5 to 85% (No condensation)
Approvals		TCO Certified, CE, TÜV-Bauart, VCCI-B, PSE, CU, ENERGY STAR®

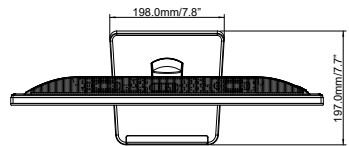
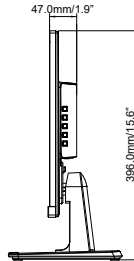
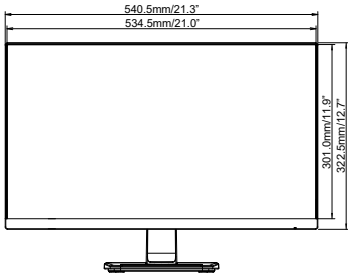
**NOTE** \* Audio equipment is not connected.

## DIMENSIONS : ProLite XUB2493HS



( ) : Maximum adjustment range

## DIMENSIONS : ProLite XU2493HS



## COMPLIANT TIMING

Video Mode	Horizontal Frequency	Vertical Frequency	Dot Clock
640 × 480	31.469kHz	59.940Hz	25.175MHz
	37.500kHz	75.000Hz	31.500MHz
	37.861kHz	72.809Hz	31.500MHz
800 × 600	35.156kHz	56.250Hz	36.000MHz
	37.879kHz	60.317Hz	40.000MHz
	46.875kHz	75.000Hz	49.500MHz
1024 × 768	48.363kHz	60.004Hz	65.000MHz
	56.476kHz	70.069Hz	75.000MHz
	60.023kHz	75.029Hz	78.750MHz
1280 × 1024	63.981kHz	60.020Hz	108.000MHz
	79.976kHz	75.025Hz	135.000MHz
1440 × 900	55.935kHz	59.887Hz	106.500MHz
	70.635kHz	74.984Hz	136.750MHz
1680 × 1050	65.290kHz	60.000Hz	146.250MHz
1920 × 1080	66.590kHz	59.930Hz	138.500MHz