

---

# Regulatory Information

## **Congratulations! (Only applicable to the model of application)**

This product is TCO Certified – for Sustainable IT



TCO Certified is an international third party sustainability certification for IT products. TCO Certified ensures that the manufacture, use and recycling of IT products reflect environmental, social and economic responsibility. Every TCO Certified product model is verified by an accredited independent test laboratory.

This product has been verified to meet all the criteria in TCO Certified, including:

### **Corporate Social Responsibility**

Socially responsible production – working conditions and labor law in manufacturing country.

### **Energy Efficiency**

Energy efficiency of product and power supply. Energy Star compliant, where applicable.

### **Environmental Management System**

Manufacturer must be certified according to either ISO 14001 or EMAS.

### **Minimization of Hazardous Substances**

Limits on cadmium, mercury, lead & hexavalent chromium including requirements for mercury-free products, halogenated substances and hazardous flame retardants.

### **Design for Recycling**

Coding of plastics for easy recycling. Limit on the number of different plastics used.

### **Product Lifetime, Product Take Back**

Minimum one-year product warranty. Minimum three-year availability of spare parts. Product takeback.

### **Packaging**

Limits on hazardous substances in product packaging. Packaging prepared for recycling.

### **Ergonomic, User-centered design**

Visual ergonomics in products with a display. Adjustability for user comfort (displays, headsets) Acoustic performance – protection against sound spikes (headsets) and fan noise (projectors, computers) Ergonomically designed keyboard (notebooks).

### **Electrical Safety, minimal electro-magnetic Emissions**

### **Third Party Testing**

All certified product models have been tested in an independent, accredited laboratory.

A detailed criteria set is available for download at [www.tcodevelopment.com](http://www.tcodevelopment.com), where you can also find a searchable database of all TCO Certified IT products.

TCO Development, the organization behind TCO Certified, has been an international driver in the field of Sustainable IT for 20 years. Criteria in TCO Certified are developed in collaboration with scientists, experts, users and manufacturers. Organizations around the world rely on TCO Certified as a tool to help them reach their sustainable IT goals. We are owned by TCO, a non-profit organization representing office workers. TCO Development is headquartered in Stockholm, Sweden, with regional presence in North America and Asia.

For more information, please visit  
[www.tcodevelopment.com](http://www.tcodevelopment.com)

User define mode is used for TCO Certified compliance.

### **Congratulations! (Only applicable to the model of application)**

This product is TCO Certified – for Sustainable IT



TCO Certified is an international third party sustainability certification for IT products. TCO Certified ensures that the manufacture, use and recycling of IT products reflect environmental, social and economic responsibility. Every TCO Certified product model is verified by an accredited independent test laboratory.

Along with meeting all requirements in TCO Certified, this product also meets the exclusive TCO Certified Edge certification, recognizing best in class products in a specific sustainability attribute.

### **Summary of TCO Certified Criteria:**

#### **Corporate Social Responsibility**

Socially responsible production – working conditions and labor law in manufacturing country.

#### **Energy Efficiency**

Energy efficiency of product and power supply. Energy Star compliant, where applicable.

#### **Environmental Management System**

Manufacturer must be certified according to either ISO 14001 or EMAS.

#### **Minimization of Hazardous Substances**

Limits on cadmium, mercury, lead & hexavalent chromium including requirements for mercury-free products,

halogenated substances and hazardous flame retardants.

#### **Design for Recycling**

Coding of plastics for easy recycling. Limit on the number of different plastics used.

#### **Product Lifetime, Product Take Back**

Minimum one-year product warranty. Minimum three-year availability of spare parts. Product takeback.

#### **Packaging**

Limits on hazardous substances in product packaging. Packaging prepared for recycling.

#### **Ergonomic, User-centered design**

Visual ergonomics in products with a display. Adjustability for user comfort (displays, headsets) Acoustic performance – protection against sound spikes (headsets) and fan noise (projectors, computers) Ergonomically designed keyboard (notebooks).

#### **Electrical Safety, minimal electro-magnetic Emissions**

#### **Third Party Testing**

All certified product models have been tested in an independent, accredited laboratory.

A detailed criteria set is available for download at [www.tcodevelopment.com](http://www.tcodevelopment.com), where you can also find a searchable database of all TCO Certified IT products.

TCO Development, the organization behind TCO Certified, has been an international driver in the field of Sustainable IT for 20 years. Criteria in TCO Certified are developed in collaboration with scientists, experts, users and manufacturers. Organizations around the world rely on TCO Certified

as a tool to help them reach their sustainable IT goals. We are owned by TCO, a non-profit organization representing office workers. TCO Development is headquartered in Stockholm, Sweden, with regional presence in North America and Asia.

For more information, please visit:  
[www.tcodevelopment.com](http://www.tcodevelopment.com)

User define mode is used for TCO Certified compliance.

### Lead-free Product



Lead free display promotes environmentally sound recovery and disposal of waste from electrical and electronic equipment. Toxic substances like Lead has been eliminated and compliance with European community's stringent RoHs directive mandating restrictions on hazardous substances in electrical and electronic equipment have been adhered to in order to make Philips monitors safe to use throughout its life cycle.

### EPEAT (Only applicable to the model of application)

([www.epeat.net](http://www.epeat.net))



The EPEAT (Electronic Product Environmental Assessment Tool) program evaluates computer desktops, laptops, and monitors based on environmental criteria developed through an extensive stakeholder consensus process supported by US EPA.

EPEAT system helps purchasers in the public and private sectors evaluate, compare and select desktop computers, notebooks and monitors based on their environmental attributes. EPEAT also provides a clear and consistent set of

performance criteria for the design of products, and provides an opportunity for manufacturers to secure market recognition for efforts to reduce the environmental impact of its products.

### Benefits of EPEAT (Only applicable to the model of application)

Reduce use of primary materials.

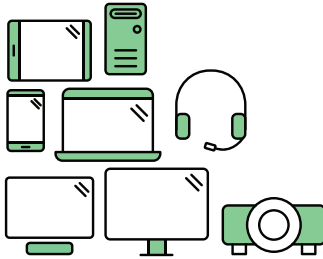
Reduce use of toxic materials.

Avoid the disposal of hazardous waste.

EPEAT'S requirement that all registered products meet ENERGY STAR's energy efficiency specifications, means that these products will consume less energy throughout their life.



Toward sustainable IT products



## Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

**This product is a better choice.** It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

### Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at [tcocertified.com](https://www.tcocertified.com). On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

**User define mode is used for TCO Certified compliance.  
(Only applicable to the model of application)**

## CE Declaration of Conformity (English)

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility Directive (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC), RoHS directive (2011/65/EU) and Radio Equipment Directive (2014/53/EU) (for Radio Equipment)

This product has been tested and found to comply with the harmonized standards for Information Technology Equipment, these harmonized standards published under Directives of Official Journal of the European Union.

## (Arabic) CE إعلان مطابقة

يتوافق هذا الجهاز مع المتطلبات الواردة في توجيه المجلس بشأن تقريب قوانين الدول الأعضاء المتعلقة بالتوافق الكهرومغناطيسي (2014/30/EU) وتوجيه الفولطية المنخفضة (2014/35/EU) وتوجيه ErP (2009/125/EC) و توجيه RoHS (2011/65/EU) (2014/53/EU) (فيما يخص معدات الراديو).

يتوافق مع المعايير المنسقة الخاصة بأجهزة تكنولوجيا المعلومات، وهذه المعايير المنسقة منشورة بتوجيهات الجريدة الرسمية للإتحاد الأوروبي.

## CE декларация за съответствие (Bulgarian)

Това устройство отговаря на изискванията, посочени в Директивата на Съвета за сближаване на законодателствата на държавите-членки относно електромагнитната съвместимост (2014/30/EC), Директивата за ниско напрежение (2014/35/EC), Директивата за определяне на изискванията за екодизайн към продукти, свързани с енергопотреблението (2009/125/EO), Директивата относно ограничението за употребата на определени опасни вещества в електрическото и електронното

оборудване (2011/65/EC) и Директивата по отношение на радиооборудването (2014/53/EC) (за радиооборудване)

Този продукт е тестван и съответства на хармонизираните стандарти за съоръжения за информационните технологии, тези хармонизирани стандарти са публикувани под Директиви на „Официален вестник на Европейския съюз“.

## សេចក្តីប្រកាសអនុវត្តន៍តាមស្តង់ដារ CE (Cambodian)

ឧបករណ៍នេះ អនុលោមតាម សក្ខុខណ្ឌតម្រូវធានា ដូចមានកំណត់ នៅក្នុងសេចក្តីណែនាំរបស់ក្រុមប្រឹក្សា ស្តីពីភាពប្រកាសប្រហែសគ្នា នៃច្បាប់ធានា របស់រដ្ឋសមាជិកពាក់ព័ន្ធនឹង សេចក្តីណែនាំ ស្តីពី ភាពស្ថិតស្ថេរកំព្រា ផ្នែកអេឡិចត្រូម៉ាញ៉េទិក (2014/30/EU), សេចក្តីណែនាំ ស្តីពី កម្លាំងអគ្គិសនីទាប (2014/35/EU), សេចក្តីណែនាំ ស្តីពី ErP (2009/125/EC), សេចក្តីណែនាំ ស្តីពី RoHS (2011/65/EU) និង សេចក្តីណែនាំ ស្តីពី បរិក្ខារវិទ្យុ (2014/53/EU) (សម្រាប់ បរិក្ខារវិទ្យុ)

ផលិតផលនេះត្រូវបានធ្វើតេស្តសាកល្បង និងរកឃើញថា សមស្របតាមបទដ្ឋានសុខដុមនីយកម្មសម្រាប់ឧបករណ៍បច្ចេកវិទ្យាព័ត៌មាន ហើយបទដ្ឋានសុខដុមនីយកម្មទាំងនេះ ត្រូវបានបោះពុម្ពផ្សាយនៅក្នុងសេចក្តីណែនាំនៃទិន្នន័យប្រវត្តិផ្លូវការរបស់សហភាពអឺរ៉ុប ។

## CE 符合性声明 (Chinese Simplified)

此设备符合在电磁兼容指令 (2014/30/EU)、低电压指令 (2014/35/EU)、ErP 指令 (2009/125/EC)、RoHS 指令 (2011/65/EU) 和无线电设备指令 (2014/53/EU) 方面协调统一各成员国法律的理事会指令所规定的要求 (针对无线电设备)。

此产品经检测证实，符合与信息技术设备相关的协调标准，这些协调标准依照欧盟官方公报的指令进行发布。

## CE 符合性聲明 (Chinese Traditional)

本裝置遵守歐洲議會指令中說明在相關電磁相容性指令 (2014/30/EU)、低電壓指令 (2014/35/EU)、ErP 指令 (2009/125/EC)、RoHS 指令 (2011/65/EU) 及無線電設備指令 (2014/53/EU) (適用無線電設備) 之成員國相似法案要求。

本產品經過測試，證實符合歐盟公報所公布之資訊科技設備調和標準。

## **CE izjava o sukladnosti (Croatian)**

Ovaj uređaj sukladan je zahtjevima utvrđenima u direktivi vijeća o približavanju zakona država članica koji se odnose na direktivu o elektromagnetkoj kompatibilnosti (2014/30/EU), niskonaponsku direktivu (2014/35/EU), ErP direktivu (2009/125/EZ), RoHS direktivu (2011/65/EU) i direktivu o radijskim uređajima (2014/53/EU) (za radijske uređaje).

Ovaj proizvod ispitan je i utvrđena je njegov sukladnost s usklađenim standardima za informatičku tehnologiju, ti usklađeni standardi objavljeni su u okviru direktiva službenog glasnika Europske unije.

## **Prohlášení o shodě CE (Czech)**

Toto zařízení splňuje požadavky harmonizační směrnice zákonů členských zemí o elektromagnetické kompatibilitě (2014/30/EU), směrnice o nízkém napětí (2014/35/EU), směrnice ErP (2009/125/EU), směrnice RoHS (2011/65/EU) a směrnice o rádiovém vybavení (2014/53/EU) (pro rádiové vybavení).

Na základě testování tohoto produktu bylo zjištěno, že splňuje harmonizované normy pro výpočetní techniku, které byly zveřejněny v oficiálním věstníku směrnic Evropské unie.

## **CE-overensstemmelseserklæring (Danish)**

Denne enhed opfylder kravene i Rådets direktiv om indbyrdes tilnærmelse af medlemsstaternes lovgivning vedrørende elektromagnetisk kompatibilitet (2014/30/EU), lavspændingsdirektivet (2014/35/EU), ErP-direktivet (2009/125/EF), RoHS-direktivet (2011/65/EU) og direktivet om radioudstyr (2014/53/EU).

Dette produkt er blevet testet og er fundet i overensstemmelse med de harmoniserede standarder for IT-udstyr. Disse harmoniserede standarder er offentliggjort i Den Europæiske Unions Tidende under Direktiver.

## **CE-verklaring van conformiteit (Dutch)**

Dit apparaat voldoet aan de vereisten als uiteengezet in de Richtlijn van de Raad inzake de Onderlinge aanpassing van de Wetgeving der Lidstaten met betrekking tot de Richtlijn Elektromagnetische Compatibiliteit (2014/30/EU), Laagspanningsrichtlijn (2014/35/EU), ErP-richtlijn (2009/125/EG), RoHS-richtlijn (2011/65/EU) en Richtlijn inzake Radio-apparatuur (2014/53/EU) (voor Radio-apparatuur).

Dit product is getest en voldoet aan de geharmoniseerde standaarden voor apparatuur voor informaticatechnologie. Deze geharmoniseerde standaarden zijn gepubliceerd onder de Richtlijnen van het officiële tijdschrift van de Europese Unie.

## **CE-yhdenmukaisuusilmoitus (Finnish)**

Tämä laite täyttää neuvoston direktiivin vaatimukset, jotka on asetettu jäsenvaltioiden lainsäädännön lähentämisestä liittyen elektromagneettisen yhteensopivuuteen (2014/30/EU), matalajännitedirektiiviin (2014/35/EU), ErP-direktiiviin (2009/125/EC), RoHS-direktiiviin (2011/65/EU) ja radiojännitedirektiiviin (2014/53/EU) (radiolaitteille).

Tämä tuote on testattu ja sen on havaittu olevan informaatioteknologisten laitteiden harmonisoitujen standardien mukainen. Nämä harmonisoidut standardit on julkaistu Euroopan yhteisöjen virallisessa lehdessä Direktiivit-osassa.

## **Déclaration de conformité CE (French)**

Cet appareil respecte les exigences énoncées dans la directive du Conseil sur le rapprochement des législations des États membres concernant la directive Compatibilité électromagnétique (2014/30/UE), la directive Basse tension (2014/35/UE), la directive ErP (2009/125/CE), la directive RoHS (2011/65/UE) et la directive Équipements radioélectriques (2014/53/UE) (pour les équipements radioélectriques).

Ce produit a été testé et jugé conforme aux normes harmonisées pour les équipements informatiques. Ces normes harmonisées sont publiées sous la rubrique Directives du Journal Officiel de l'Union Européenne.

## **CE-Konformitätserklärung (German)**

Dieses Gerät stimmt mit den Anforderungen der Richtlinie des Rates zur Angleichung der Rechtsvorschriften der Mitgliedstaaten in Bezug auf die Richtlinie zur elektromagnetischen Verträglichkeit (2014/30/EU), der Niederspannungsrichtlinie (2014/35/EU), der ErP-Richtlinie (2009/125/EG), der RoHS-Richtlinie (2011/65/EU) und der Richtlinie über Funkanlagen (2014/53/EU) (für Funkanlagen) überein.

Dieses Produkt wurde getestet und als mit den harmonisierten Standards für Geräte der Informationstechnologie übereinstimmend befunden; diese harmonisierten Standards werden unter den Richtlinien des Amtsblatts der Europäischen Union veröffentlicht.

## **Δήλωση συμμόρφωσης ΕΕ (Greek)**

Αυτή η συσκευή συμμορφώνεται με τις απαιτήσεις της Οδηγίας του Συμβουλίου για την προσέγγιση των νομοθεσιών των κρατών μελών σχετικά με την Οδηγία για την ηλεκτρομαγνητική συμβατότητα (2014/30/

ΕΕ), την Οδηγία περί χαμηλής τάσης (2014/35/ΕΕ), την Οδηγία για τα συνδεδεμένα με ενέργεια προϊόντα (ErP 2009/125/ΕΚ), την Οδηγία για τον περιορισμό της χρήσης ορισμένων επικίνδυνων ουσιών σε ηλεκτρικό και ηλεκτρονικό εξοπλισμό (RoHS 2011/65/ΕΕ) και την Οδηγία για τον ραδιοεξοπλισμό (2014/53/ΕΕ).

Το προϊόν αυτό έχει ελεγχθεί και διαπιστωθεί ότι συμμορφώνεται με τα εναρμονισμένα πρότυπα για τον Εξοπλισμό Τεχνολογίας Πληροφορικής, όπως αυτά έχουν δημοσιευθεί στην Επίσημη Εφημερίδα της Ευρωπαϊκής Ένωσης.

## **CE अनुपालन की घोषणा (Hindi)**

यह इविाईस वद्विद्युत चुंबकीय अनुकूलता दिशानरिदेश (2014/30/EU), नमिन-वोल्टेज दिशानरिदेश (2014/35/EU), ErP दिशानरिदेश (2009/125/EC), RoHS दिशानरिदेश (2011/65/EU) और रेडियो उपकरण दिशानरिदेश (2014/53/EU) (रेडियो उपकरण के लिए) के संबंध में सदस्य देशों के कानूनों के सादृश्य होने पर परषिद दिशानरिदेश में निर्धारित अपेक्षाओं का पालन करता है।

इस उत्पाद की जाँच की गई है और इसे सूचना तकनीक उपकरण हेतु अनुकूलति मानकों का पालन करने वाला पाया गया है। ये अनुकूलति मानक यूरोपीय संघ के आधिकारिक पत्रिका के दिशानरिदेशों के अंतर्गत प्रकाशित किए गए हैं।

## **CE-megfelelőési nyilatkozat (Hungarian)**

Ez a készülék megfelel a tagállami jogszabályok közelítéséről szóló tanácsi irányelvben meghatározott követelményeknek a következő irányelvekre vonatkozóan: elektromágneses kompatibilitásról szóló irányelv (2014/30/EU), alacsony feszültségről szóló irányelv (2014/35/EU), ErP-irányelv (2009/125/EK), RoHS-irányelv (2011/65/EU) és rádióberendezésekről szóló irányelv (2014/53/EU) (rádióberendezések esetén).

Ez a termék vizsgálatnak lett alávetve, amelyen megfelelt az információtechnológiai berendezések harmonizált szabványainak. Ezek a

harmonizált szabványok az Európai Unió Hivatalos Lapjának irányelvei között lettek közzétéve.

### **Pernyataan Kesesuaian CE (Indonesian)**

Perangkat ini mematuhi ketentuan-ketentuan yang ditetapkan dalam Arahan Dewan tentang Perkiraan Undang-Undang Negara-Negara Anggota berkenaan dengan Arahan Kompatibilitas Elektromagnetik (2014/30/EU), Arahan Voltase rendah (2014/35/EU), Arahan ErP (2009/125/EC), Arahan RoHS (2011/65/EU) dan Arahan Peralatan Radio (2014/53/EU)( untuk Peralatan Radio ).

Produk ini telah diuji dan dinyatakan sesuai standar keselarasan untuk Peralatan Teknologi Informasi, standar keselarasan diterbitkan berdasarkan Petunjuk Jurnal Resmi Uni Eropa.

### **Dichiarazione di conformità CE (Italian)**

Questo dispositivo è conforme ai requisiti stabiliti dalla direttiva del Consiglio concernente il ravvicinamento delle legislazioni degli Stati membri relativa alla Direttiva sulla compatibilità elettromagnetica (2014/30/UE), Direttiva sulla bassa tensione (2014/35/UE), Direttiva ErP (2009/125/CE), Direttiva RoHS (2011/65/UE) e Direttiva sulle apparecchiature radio (2014/53/UE) (per apparecchiature radio).

Il presente prodotto è stato collaudato e trovato conforme con gli standard armonizzati per le apparecchiature informatiche, tali standard armonizzati sono pubblicati nelle Direttive del Giornale Ufficiale dell'Unione Europea.

### **CE 適合宣言書 (Japanese)**

この装置は、電磁両立性指令 (2014/30/EU)、低電圧指令 (2014/35/EU)、ErP 指令 (2009/125/EC)、RoHS 指令 (2011/65/EU) および無線機器指令 (2014/53/EU) (無線機器向け) に関連した、加盟国の法律の擦

り合わせに対する理事会指令に定められた要件を満たしています。

本製品は試験の結果、情報技術機器の整合規格に準拠していることが判明しています。その整合規格は、欧州連合官報の指令の下で公開されています。

### **CE 적합성 선언 (Korean)**

이 장치는 전자파 적합성 지침 (2014/30/EU), 저전압 지침 (2014/35/EU), ErP 지침 (2009/125/EC), RoHS 지침 (2011/65/EU) 및 무선 장비 지침 (2014/53/EU) ( 무선 장비용 ) 과 관련하여 회원국 법률 간의 조화에 대해 유럽연합 이사회 지침에서 명시된 요구 사항을 준수합니다 ..

이 제품은 테스트를 거쳐 유럽연합 공보의 지침에 발표된 정보통신기기에 대한 조화 표준을 준수하는 것으로 밝혀졌습니다 .

### **CE-samsvarserklæring (Norwegian)**

Denne enheten er i samsvar med kravene fastsatt i rådsdirektiv om tilnærming av lover i medlemslandene relatert til direktivene om Elektromagnetisk kompatibilitet (2014/30/EU), Lavspenning (2014/35/EU), Økodesign (2009/125/EF), Farlige stoffer i elektrisk og elektronisk utstyr (2011/65/EU) og Radioutstyr (2014/53/EU).

Dette produktet er testet og funnet å overholde de harmoniserte standarder for IT-utstyr. Disse harmoniserte standardene er utgitt under Direktiver i Den europeiske unions tidende.

### **Deklaracja zgodności CE (Polish)**

Urządzenie to jest zgodne z wymogami dyrektywy Rady w sprawie zbliżenia ustawodawstw Państw Członkowskich odnoszących się do dyrektywy w sprawie kompatybilności elektromagnetycznej (2014/30/UE), dyrektywy niskonapięciowej (2014/35/UE), dyrektywy ErP (2009/125/WE), dyrektywy RoHS (2011/65/UE)



oraz dyrektywy w sprawie urządzeń radiowych (2014/53/UE) (w przypadku urządzeń radiowych).

Produkt ten został poddany testom i stwierdzono jego zgodność z normami zharmonizowanymi dla urządzeń technologii informacyjnej; normy zharmonizowane zostały opublikowane w dyrektywach w Dzienniku Urzędowym Unii Europejskiej.

### **Declaração de conformidade CE (Portuguese)**

Este dispositivo cumpre os requisitos estabelecidos na Diretiva do Conselho relativa à aproximação das legislações dos Estados-membros respeitantes a Compatibilidade Eletromagnética (2014/30/UE), Diretiva de Baixa Tensão (2014/35/UE), Diretiva ErP (2009/125/CE), Diretiva RoHS (2011/65/UE) e Diretiva de Equipamentos de Rádio (2014/53/UE) (para equipamentos de rádio).

Este produto foi testado e considerado em conformidade com as normas harmonizadas para Equipamentos de Tecnologia de Informação, publicadas nas Diretivas do Jornal Oficial da União Europeia.

### **Declaração de Conformidade CE (Portuguese Brazil)**

Este dispositivo está em conformidade com os requisitos determinados na Diretriz do Conselho na Aproximação das Leis dos Estados Membros em relação à Diretriz de Compatibilidade Magnética (2014/30/UE), Diretriz de Baixa Tensão (2014/35/UE), Diretriz ErP (2009/125/CE), Diretriz RoHS (2011/65/UE) e Diretriz de Equipamentos de Rádio (2014/53/UE) (para Equipamentos de Rádio).

Este produto foi testado e está em conformidade com as normas

harmonizadas para Equipamentos de Tecnologia da Informação, estas normas harmonizadas publicadas sob as diretivas do Jornal Oficial da União Europeia.

### **Declarație de conformitate CE (Romanian)**

Acest dispozitiv respectă cerințele prevăzute în Directiva Consiliului privind armonizarea legislației statelor membre referitoare la Directiva privind compatibilitatea electromagnetică (2014/30/UE), Directiva privind limitele de tensiune (2014/35/UE), Directiva ErP (2009/125/CE), Directiva RoHS (2011/65/UE) și Directiva privind echipamentele radio (2014/53/UE) (pentru echipamentele radio).

Acest produs a fost testat și s-a constatat că este în conformitate cu standardele armonizate pentru echipamentele de tehnologia informației. Aceste standarde armonizate sunt publicate în conformitate cu directivele din Jurnalul Oficial al Uniunii Europene.

### **Декларация соответствия CE (Russian)**

Данное устройство соответствует требованиям, установленным в Директиве Совета о сближении законодательств стран-членов в отношении директивы электромагнитной совместимости (2014/30/UE), директивы по низковольтному электрооборудованию (2014/35/UE), директивы ErP (2009/125/EC), директивы RoHS (2011/65/EU) и директивы о радиооборудовании (2014/53/UE) (на радиоаппаратуру).

После проведения испытаний было признано, что устройство соответствует согласованным стандартам для оборудования информационных технологий, опубликованным в разделе «Директивы» Официального вестника Европейского союза.

## **CE Deklaracija o usaglašenosti (Serbian)**

Ovaj uređaj ispunjava zahteve iz Direktive Saveta o približavanju zakona država članica u vezi s Direktivom o elektromagnetnoj kompatibilnosti (2014/30/EU), Direktivom o niskonaponskoj opremi (2014/35/EU), Direktivom o zahtevima za ekodizajn proizvoda koji koriste energiju (2009/125/EZ), Direktivom o primeni opasnih supstanci u električnoj i elektronskoj opremi (2011/65/EU) i Direktivom za radio opremu (2014/53/EU) (za radio opremu).

Ovaj proizvod je testiran i u saglasnosti je sa harmonizovanim standardima za Proizvode informacione tehnologije, a ovi harmonizovani standardi su objavljeni u okviru Direktiva Službenog lista Evropske unije.

## **CE Uygunluk Beyanı (Slovak)**

Toto zariadenie spĺňa požiadavky uvedené v smernici Rady o aproximácii práva členských štátov, ktoré sa týkajú smernice (2014/30/EÚ), smernice o nízkom napätí (2014/35/EÚ), smernice ErP (2009/125/ES), smernice RoHS (2011/65/EÚ) a smernice o rádiových zariadeniach (2014/53/EÚ) (pre rádiové zariadenia).

Tento výrobok sa skúšal a zistilo sa, že vyhovuje harmonizovaným normám pre zariadenia informačných technológií, pričom tieto harmonizované normy boli uverejnené v rámci smerníc oficiálneho žurnála Európskej únie.

## **CE-izjava o skladnosti (Slovenian)**

Ta naprava je skladna z zahtevami, opredeljenimi v direktivi Sveta o približevanju zakonodaje držav članic v zvezi z Direktivo o elektromagnetni združljivosti (2014/30/EU), Direktivo o nizki napetosti (2014/35/EU), Direktivo ErP (2009/125/ES), Direktivo RoHS

(2011/65/EU) in Direktivo o radijski opremi (2014/53/EU) (za radijsko opremo).

Ta izdelek je bil preskušeni in v teh preskusih je bilo ugotovljeno, da je skladen z usklajenimi standardi za opremo za informacijsko tehnologijo. Ti usklajeni standardi so objavljeni v direktivah v Uradnem listu Evropske unije.

## **Declaración de conformidad de CE (Spanish)**

Este dispositivo cumple los requisitos establecidos en la Directiva del Consejo sobre la Aproximación de las Leyes de los Estados Miembros en relación con la Directiva de compatibilidad electromagnética (2014/30/UE), la Directiva de baja tensión (2014/35/UE), la Directiva ErP (2009/125/EC), la Directiva RoHS (2011/65/UE) y la Directiva de equipos de radio (2014/53/UE) (para equipos de radio).

Se ha comprobado que este equipo cumple las normas armonizadas para los Equipos de Tecnología de la Información. Se han publicado estas normas armonizadas según las Directivas del Diario Oficial de la Unión Europea.

## **CE-försäkran om överensstämmelse (Swedish)**

Denna enhet uppfyller kraven i rådets direktiv om närmande av medlemsstaternas lagstiftning för direktivet om elektromagnetisk kompatibilitet (2014/30/EU), lågspänningsdirektivet (2014/35/EU), ErP-direktivet (2009/125/EG), RoHS-direktivet (2011/65/EU) och direktivet om radioutrustning (2014/53/EU) (för radioutrustning).

Denna produkt har testats och överensstämmer med harmoniserade

standarder för IT-utrustning. Dessa harmoniserade standarder har publicerats under direktiven i Europeiska unionens officiella tidning.

### **คำประกาศการดำเนินการปฏิบัติตามข้อกำหนด CE (Thai)**

อุปกรณ์นี้สอดคล้องกับความต้องการที่กำหนดไว้ในข้อกำหนดของสภาในเรื่องของการประมาณของกฎหมายของประเทศสมาชิกที่เกี่ยวข้องกับข้อกำหนดความเข้ากันได้ของคลื่นแม่เหล็กไฟฟ้า (2014/30/EU), ข้อกำหนดแรงดันไฟฟ้าต่ำ (2014/35/EU), ข้อกำหนด ErP (2009/125/EC), ข้อกำหนด RoHS (2011/65/EU) และข้อกำหนดอุปกรณ์วิทยุ (2014/53/EU) (สำหรับอุปกรณ์วิทยุ).

ผลิตภัณฑ์นี้ได้รับการทดสอบ และพบว่าสอดคล้องกับมาตรฐานที่เกี่ยวข้องสำหรับอุปกรณ์เทคโนโลยีสารสนเทศ ซึ่งมาตรฐานที่เกี่ยวข้องของเหล่านี้มีการเผยแพร่ภายใต้ข้อกำหนดของวารสารอย่างเป็นทางการของสหภาพยุโรป

### **CE Uygunluk Beyanı (Turkish)**

Bu aygıt, Elektromanyetik Uyumluluk Yönergesi (2014/30/EU), Düşük Gerilim Yönergesi (2014/35/EU), ErP Yönergesi (2009/125/EC), RoHS Yönergesi (2011/65/EU) ve Radyo Donanımı Yönergesiyle (2014/53/EU) (Radyo Donanımı için) ilgili Üye Ülkelerin Mevzuatının Yakınlaştırılması konusunda Konsey Yönergesinde belirtilen gereksinimlerle uyumludur.

Bu ürün test edilmiş ve Bilgi Teknolojisi Donanımına yönelik uyumlaştırılmış standartlara uygun olduğu görülmüştür; bu uyumlaştırılmış standartlar Avrupa Birliği Resmi Gazetesi'nin Yönergeler kısmı altında yayımlanmıştır.

### **Декларація ЄС про відповідність (Ukrainian)**

Цей пристрій відповідає вимогам, визначеним у Директиві Ради з питань адаптації законодавства держав-членів відповідно до Директиви Європейського союзу (2014/30/EU) щодо електромагнітної

сумісності, Директиви (2014/35/EU) щодо низьковольтних пристроїв, Директиви (2009/125/EU) щодо екодизайну виробів, зв'язаних з виробництвом електроенергії, Директива (2011/65/EU) щодо обмеження вмісту шкідливих речовин та Директива (2014/53/EU) щодо радіотехнічного обладнання (для радіотехнічного обладнання).

Була проведена перевірка цього виробу і встановлено, що він відповідає вимогам гармонізованих стандартів щодо обладнання інформаційних технологій. Ці гармонізовані стандарти публікуються в рамках Директив у Офіційному журналі Європейського Союзу.

### **Tuyên Bố Tuân Thủ CE (Vietnamese)**

Thiết bị này tuân thủ các yêu cầu đã nêu trong Chỉ thị Hội đồng về Sự Tiệm cận Luật của các Nước Thành viên liên quan đến Chỉ thị tương thích điện từ (2014/30/EU), Chỉ thị điện áp thấp (2014/35/EU), Chỉ thị ErP (2009/125/EC), Chỉ thị RoHS (2011/65/EU) và Chỉ thị thiết bị vô tuyến (2014/53/EU) (đối với Thiết bị vô tuyến).

Sản phẩm này đã được thử nghiệm và chứng nhận là tuân thủ các tiêu chuẩn hài hoà về Thiết bị Công nghệ Thông tin, và các tiêu chuẩn hài hoà này được công bố theo Chỉ thị của Tạp chí Chính thức của Liên minh châu Âu.

## Energy Star Declaration (Only applicable to the model of application)

(www.energystar.gov)



As an ENERGY STAR® Partner, we have determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

### Note

- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Um mögliche Hörschäden zu verhindern, ist ein dauerhaftes Hören bei großer Lautstärke zu vermeiden.
- We recommend you switch off the monitor when it is not in use for a long time.

## Federal Communications Commission (FCC) Notice (U.S. Only)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to

correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.
- ⓘ Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Use only RF shielded cable that was supplied with the monitor when connecting this monitor to a computer device.

To prevent damage which may result in fire or shock hazard, do not expose this appliance to rain or excessive moisture.

THIS CLASS B DIGITAL APPARATUS MEETS ALL REQUIREMENTS OF THE CANADIAN INTERFERENCE-CAUSING EQUIPMENT REGULATIONS.

## FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Commission Federale de la Communication (FCC Declaration)

Cet équipement a été testé et déclaré conforme aux limites des appareils numériques de class B, aux

termes de l'article 15 Des règles de la FCC. Ces limites sont conçues de façon à fournir une protection raisonnable contre les interférences nuisibles dans le cadre d'une installation résidentielle.

CET appareil produit, utilise et peut émettre des hyperfréquences qui, si l'appareil n'est pas installé et utilisé selon les consignes données, peuvent causer des interférences nuisibles aux communications radio. Cependant, rien ne peut garantir l'absence d'interférences dans le cadre d'une installation particulière. Si cet appareil est la cause d'interférences nuisibles pour la réception des signaux de radio ou de télévision, ce qui peut être décelé en fermant l'équipement, puis en le remettant en fonction, l'utilisateur pourrait essayer de corriger la situation en prenant les mesures suivantes:

- Réorienter ou déplacer l'antenne de réception.
  - Augmenter la distance entre l'équipement et le récepteur.
  - Brancher l'équipement sur un autre circuit que celui utilisé par le récepteur.
  - Demander l'aide du marchand ou d'un technicien chevronné en radio/télévision.
- ❗ Toutes modifications n'ayant pas reçu l'approbation des services compétents en matière de conformité est susceptible d'interdire à l'utilisateur l'usage du présent équipement.

N'utiliser que des câbles RF armés pour les connections avec des ordinateurs ou périphériques.

CET APPAREIL NUMERIQUE DE LA CLASSE B RESPECTE TOUTES LES EXIGENCES DU REGLEMENT SUR LE MATERIEL BROUILLEUR DU CANADA.

### **EN55022 or EN55032 Compliance (Czech Republic Only)**

This device belongs to category B devices as described in EN55022 or EN55032, unless it is specifically stated that it is a Class A device on the specification label. The following applies to devices in Class A of EN55022 or EN55032 (radius of protection up to 30 meters). The user of the device is obliged to take all steps necessary to remove sources of interference to telecommunication or other devices.

Není-li na typovém štítku výslovně uvedeno, že toto zařízení patří do třídy A, patří mezi zařízení třídy B dle normy EN55022 nebo EN55032. Následující údaje platí pro zařízení třídy A dle normy EN55022 nebo EN55032 (ochranné pásmo do 30 metrů). Uživatel zařízení je povinen provést veškeré nezbytné kroky k odstranění zdrojů rušení telekomunikačních nebo jiných zařízení.

## Polish Center for Testing and Certification Notice

The equipment should draw power from a socket with an attached protection circuit (a three-prong socket). All equipment that works together (computer, monitor, printer, and so on) should have the same power supply source.

The phasing conductor of the room's electrical installation should have a reserve short-circuit protection device in the form of a fuse with a nominal value no larger than 16 amperes (A).

To completely switch off the equipment, the power supply cable must be removed from the power supply socket, which should be located near the equipment and easily accessible.

A protection mark "B" confirms that the equipment is in compliance with the protection usage requirements of standards PN-93/T-42107 and PN-89/E-06251.

### ***Wymagania Polskiego Centrum Badań i Certyfikacji***

Urządzenie powinno być zasilane z gniazda z przyłączonym obwodem ochronnym (gniazdo z koliksem). Współpracujące ze sobą urządzenia (komputer, monitor, drukarka) powinny być zasilane z tego samego źródła.

Instalacja elektryczna pomieszczenia powinna zawierać w przewodzie fazowym rezerwową ochronę przed zwarciami, w postaci bezpiecznika o wartości znamionowej nie większej niż 16A (amperów).

W celu całkowitego wyłączenia urządzenia z sieci zasilania, należy wyjąć wtyczkę kabla zasilającego z gniazda, które powinno znajdować się w pobliżu urządzenia i być łatwo dostępne. Znak bezpieczeństwa "B" potwierdza zgodność urządzenia z wymaganiami bezpieczeństwa użytkowania zawartymi w PN-93/T-42107 i PN-89/E-06251.

### ***Pozostałe instrukcje bezpieczeństwa***

- Nie należy używać wtyczek adapterowych lub łączyć kółka obwodu ochronnego z wtyczki. Jeżeli konieczne jest użycie przedłużacza to należy użyć przedłużacza 3-żyłowego z prawidłowo połączonym przewodem ochronnym.
- System komputerowy należy zabezpieczyć przed nagłymi, chwilowymi wzrostami lub spadkami napięcia, używając eliminatora przepięć, urządzenia dopasowującego lub bezzakłócenowego źródła zasilania.
- Należy upewnić się, aby nie leżało na kablach systemu komputerowego, oraz aby kable nie były umieszczone w miejscu, gdzie można byłoby na nie nadeptywać lub potykać się o nie.
- Nie należy rozlewać napojów ani innych płynów na system komputerowy.
- Nie należy wpychać żadnych przedmiotów do otworów systemu komputerowego, gdyż może to spowodować pożar lub porażenie prądem, poprzez zwarcie elementów wewnętrznych.
- System komputerowy powinien znajdować się z dala od grzejników i źródeł ciepła. Ponadto, nie należy blokować otworów wentylacyjnych. Należy unikać składowania książek i papierów pod komputer oraz umieszczania komputera w ciasnym miejscu bez możliwości cyrkulacji powietrza wokół niego.

## North Europe (Nordic Countries) Information

Placering/Ventilation

### **VARNING:**

FÖRSÄKRA DIG OM ATT HUVUDBRYTARE OCH UTTAG ÄR LÅTÅTKOMLIGA, NÄR DU STÄLLER DIN UTRUSTNING PÅPLATS.

Placering/Ventilation

### **ADVARSEL:**

SØRG VED PLACERINGSFOR, AT NETLEDNINGENS STIK OG STIKKONTAKT ER NEMT TILGÆNGELIGE.

Paikka/Ilmankierto

### **VAROITUS:**

SIIJOITA LAITE SITEN, ETTÄ VERKKOJOHTO VOIDAAN TARVITTAESSA HELPOSTI IRROTTAA PISTORASIASTA.

Plasering/Ventilasjon

### **ADVARSEL:**

NÅR DETTE UTSTYRET PLASSERES, MÅ DU PASSE PÅ AT KONTAKTENE FOR STØMTILFØRSEL ER LETTE Å NÅ.

## Ergonomie Hinweis (nur Deutschland)

Der von uns gelieferte Farbmonitor entspricht den in der "Verordnung über den Schutz vor Schäden durch Röntgenstrahlen" festgelegten Vorschriften.

Auf der Rückwand des Gerätes befindet sich ein Aufkleber, der auf die Unbedenklichkeit der Inbetriebnahme hinweist, da die Vorschriften über die Bauart von Störstrahlern nach Anlage III  $\alpha$  5 Abs. 4 der Röntgenverordnung erfüllt sind.

Damit Ihr Monitor immer den in der Zulassung geforderten Werten entspricht, ist darauf zu achten, daß

1. Reparaturen nur durch Fachpersonal durchgeführt werden.
2. nur original-Ersatzteile verwendet werden.
3. bei Ersatz der Bildröhre nur eine bauartgleiche eingebaut wird.

Aus ergonomischen Gründen wird empfohlen, die Grundfarben Blau und Rot nicht auf dunklem Untergrund zu verwenden (schlechte Lesbarkeit und erhöhte Augenbelastung bei zu geringem Zeichenkontrast wären die Folge). Der arbeitsplatzbezogene Schalldruckpegel nach DIN 45 635 beträgt 70dB (A) oder weniger.

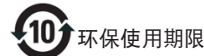
**⚠ ACHTUNG: BEIM AUFSTELLEN DIESES GERÄTES DARAUf ACHTEN, DAß NETZSTECKER UND NETZKABELANSCHLUß LEICHT ZUGÄNGLICH SIND.**

## China RoHS

根据中国大陆《电器电子产品有害物质限制使用管理办法》（也称为中国大陆 RoHS），以下部分列出了本产品中可能包含的有害物质的名称和含量。

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
外壳	○	○	○	○	○	○
液晶显示屏	×	○	○	○	○	○
电路板组件*	×	○	○	○	○	○
电源适配器	×	○	○	○	○	○
电源线 / 连接线	×	○	○	○	○	○

本表格依据 SJ/T 11364 的规定编制。  
 \*：电路板组件包括印刷电路板及其构成的零部件，如电阻、电容、集成电路、连接器等。  
 ○：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。  
 ×：表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。  
 备注：以上“×”的部件中，部分含有有害物质超过是由于目前行业技术水平所限，暂时无法实现替代或减量化。



**环保使用期限**  
 电器电子产品有害物质限制使用管理办法说明：该电器电子产品含有某些有害物质，在环保使用期限内可以放心使用，超过环保使用期限之后应该进入回收循环系统。

《废弃电器电子产品回收处理管理条例》提示性说明

为了更好地关爱及保护地球，当用户不再需要此产品或产品寿命终止时，请遵守国家废弃电器电子产品回收处理相关法律法规，将其交给当地具有国家认可的回收处理资质的厂商进行回收处理。

中国环境标志产品认证提示性说明

(适用于中国环境认证的型号)

- a. 产品无任何外接输入电源相连时才能实现零能耗状况。
- b. 保证产品售出后 3 年内提供可更换部件。

## 臺灣 RoHS

單元	限用物質及其化學符號					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr <sup>6+</sup> )	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
塑料外框	○	○	○	○	○	○
後殼	○	○	○	○	○	○
液晶面板	-	○	○	○	○	○
電路板組件	-	○	○	○	○	○
底座	○	○	○	○	○	○
電源線	-	○	○	○	○	○
其他線材	-	○	○	○	○	○

備考1.“○”係指該項限用物質之百分比含量未超出百分比含量基準值。  
備考2.“-”係指該項限用物質為排除項目。

## 臺灣 RoHS (帶遙控器)

單元	限用物質及其化學符號					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr <sup>6+</sup> )	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
塑料外框	○	○	○	○	○	○
後殼	○	○	○	○	○	○
液晶面板	-	○	○	○	○	○
電路板組件	-	○	○	○	○	○
底座	○	○	○	○	○	○
電源線	-	○	○	○	○	○
其他線材	-	○	○	○	○	○
遙控器	-	○	○	○	○	○

備考1.“○”係指該項限用物質之百分比含量未超出百分比含量基準值。  
備考2.“-”係指該項限用物質為排除項目。

## 臺灣 RoHS (帶喇叭)

單元	限用物質及其化學符號					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr <sup>6+</sup> )	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
塑料外框	○	○	○	○	○	○
後殼	○	○	○	○	○	○
液晶面板	-	○	○	○	○	○
電路板組件	-	○	○	○	○	○
底座	○	○	○	○	○	○
電源線	-	○	○	○	○	○
其他線材	-	○	○	○	○	○
喇叭	-	○	○	○	○	○

備考1.“○”係指該項限用物質之百分比含量未超出百分比含量基準值。  
備考2.“-”係指該項限用物質為排除項目。

## 臺灣衛服法

1. 警語：使用過度恐傷害視力。

2. 注意事項

(1) 使用 30 分鐘請休息 10 分鐘。

(2) 未滿 2 歲幼兒不看螢幕，2 歲以上每天看螢幕不要超過 1 小時。

## Turkish RoHS

Türkiye Cumhuriyeti: EEE  
Yönetmeliğine Uygundur  
(土耳其共和国：符合 EEE 法規)

## Ukraine RoHS

Обладнання відповідає вимогам Технічного регламенту щодо обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні, затвердженого постановою Кабінету Міністрів України від 3 грудня 2008 № 1057

(此产品符合由乌克兰内阁决议生效的技术法规：No.1057, 2008 年 12 月 3 日，为关于电子电气产品的危险物质管控的法规)



이 기기는 가정용 (B 급) 전자파 적합 기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.



この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

VCCI-B

粗分類	化学物質表					
	Pb	Hg	Cd	Cr6+	PBBs	PBDEs
前面ベゼル	○	○	○	○	○	○
背面カバー	○	○	○	○	○	○
スタンド	○	○	○	○	○	○
LCD パネル	WLED	適用除外の	○	○	○	○
	CCFL	適用除外の	適用除外の	○	○	○
PCBA	適用除外の	○	○	○	○	○
ケーブル & ワイヤ	適用除外の	○	○	○	○	○
リモコン	適用除外の	○	○	○	○	○

\*: PCBA はベア印刷回路基板、で構成され、はんだ付けおよび抵抗器、コンデンサ、アレー、コネクタ、チップなど、その表面実装エレメントで構成されます。  
注1: 「○」は、計算される物質の含有率が参考含有率を超えていないことを示します。  
注2: 「適用除外」項目は、特定の化学物質が JIS C 0950 の規格により適用除外とされた項目に対応することを意味します。  
JIS C 0950



## Restriction on Hazardous Substances statement (India)

This product complies with the “E-Waste (Management) Rules, 2016” CHAPTER V, rule 16, sub-rule (1). Whereas New Electrical and Electronic Equipment and their components or consumables or parts or spares do not contain Lead, Mercury, Cadmium, Hexavalent Chromium, polybrominated biphenyls and polybrominated diphenyl ethers beyond a maximum concentration value of 0.1% by weight in homogenous materials for lead, mercury, hexavalent chromium, polybrominated biphenyls and polybrominated diphenyl ethers and of 0.01% by weight in homogenous materials for cadmium. except of exemptions set in Schedule 2 of the Rule.

## E-Waste Declaration for India



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about E -waste please visit <http://www.india.philips.com/about/sustainability/>

recycling/index.page and to know where you can drop off your waste equipment for recycling in India please contact on below given contact details.

Helpline number: 1800-425-6396  
(Monday to Saturday, 9 a.m. to 5:30 pm)

Centralized E-waste collection center

Address:

TPV Technology India Private Limited,

59, Maheswari Nagar, 1st Main Road, Mahadevapura Post, Whitefield Road,

Bangalore, Karnataka, PIN: 560048, Tel: 080-3023-1000

E-mail: [india.callcentre@tpv-tech.com](mailto:india.callcentre@tpv-tech.com)

## Information for U.K. only

**WARNING - THIS APPLIANCE MUST BE EARTHED.**

### Important:

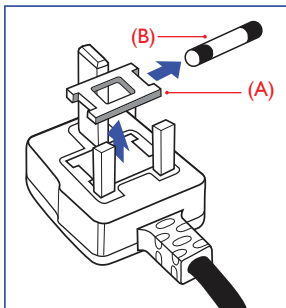
This apparatus is supplied with an approved moulded 13A plug. To change a fuse in this type of plug proceed as follows:

1. Remove fuse cover and fuse.
2. Fit new fuse which should be a BS 1362 5A, A.S.T.A. or BSI approved type.
3. Retit the fuse cover.

If the fitted plug is not suitable for your socket outlets, it should be cut off and an appropriate 3-pin plug fitted in its place.

If the mains plug contains a fuse, this should have a value of 5A. If a plug without a fuse is used, the fuse at the distribution board should not be greater than 5A.

**NOTE:** The severed plug must be destroyed to avoid a possible shock hazard should it be inserted into a 13A socket elsewhere.



## How to connect a plug

The wires in the mains lead are coloured in accordance with the following code:

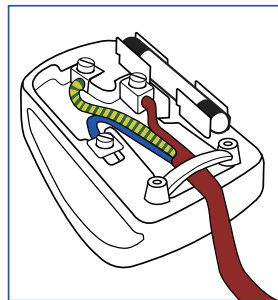
BLUE - "NEUTRAL" ("N")

BROWN - "LIVE" ("L")

GREEN&YELLOW - "EARTH" ("E")

1. The GREEN&YELLOW wire must be connected to the terminal in the plug which is marked with the letter "E" or by the Earth symbol or coloured GREEN or GREEN&YELLOW.
2. The BLUE wire must be connected to the terminal which is marked with the letter "N" or coloured BLACK.
3. The BROWN wire must be connected to the terminal which is marked with the letter "L" or coloured RED.

Before replacing the plug cover, make certain that the cord grip is clamped over the sheath of the lead - not simply over the three wires.



## Service contact information(English)

### Contact Information for WESTERN EUROPE region:

Country	CSP	Hotline Number	Price	Opening Hours
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

### Contact Information for LATIN AMERICA region:

Country	Call center	Consumer care number
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

### Contact Information for China:

Country	Call center	Consumer care number
China	PCCW Limited	4008 800 008

**Contact Information for CENTRAL AND EASTERN EUROPE region:**

Country	Call center	CSP	Consumer care number
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia&Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

**Contact Information for NORTH AMERICA:**

Country	Call center	Consumer care number
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800)479-6696

**Contact Information for APMEA region:**

Country	ASP	Consumer care number	Opening hours
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am~05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00

Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.-Fri. 08:30am~05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.-Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.-Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Cantho Province	Mon.-Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.-Fri. 10:00 - 17:00

## معلومات الاتصال بالخدمة (Arabic)

معلومات الاتصال لمنطقة غرب أوروبا:

الدولة	CSP	رقم الخط الساخن	السعر	ساعات العمل
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri: 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri: 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri: 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri: 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri: 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri: 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri: 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri: 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri: 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri: 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri: 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri: 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri: 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri: 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri: 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri: 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri: 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri: 9am - 6pm

Mon to Fri: 8am - 5pm	Local call tariff	+44 0207 949 0069	RepairTech	United Kingdom
--------------------------	----------------------	----------------------	------------	-------------------

معلومات الاتصال لمنطقة أمريكا اللاتينية:

رقم خدمة العملاء	مركز الاتصال	الدولة
0800-7254101	Vermont	Brazil
0800 3330 856		Argentina

معلومات الاتصال للصين:

رقم خدمة العملاء	مركز الاتصال	الدولة
4008 800 008	PCCW Limited	China

معلومات الاتصال لمنطقة وسط وشرق أوروبا:

رقم خدمة العملاء	CSP	مركز الاتصال	الدولة
+359 2 960 2360	LAN Service	LAN Service	Bulgaria
+385 (01) 640 1111	MR Service Ltd	MR Service Ltd	Croatia
420 272 188 300	Asupport	Asupport	Czech Rep.
+372 6519900 (General) +372 6519972 (workshop)	FUJITSU	FUJITSU	Estonia
+995 322 91 34 71	Esabi	Esabi	Georgia
+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)	Profi Service	Profi Service	Hungary
+7 727 3097515	Classic Service I.l.c.	Classic Service I.l.c.	Kazakhstan
+371 67460399 +371 27260399	ServiceNet LV	ServiceNet LV	Latvia
+370 37 400160 (general) +370 7400088 (for Philips)	UAB Servicenet	UAB Servicenet	Lithuania
+389 2 3125097	AMC	AMC	Macedonia
+37322224035	Comel	Comel	Moldova
+40 21 2101969	Skin	Skin	Romania
8 800 220 00 04	CPS	CPS	Russia
+381 11 20 70 684	Kim Tec d.o.o.	Kim Tec d.o.o.	Serbia & Montenegro
+421 2 49207155	Datalan Service	Datalan Service	Slovakia
+386 1 530 08 24	PC H.and	PC H.and	Slovenia



+375 17 284 0203	ServiceBy	ServiceBy	the republic of Belarus
+90 212 444 4 832	Tecpro	Tecpro	Turkey
+38044 525 64 95	Topaz	Topaz	Ukraine
+380 5627444225	Comel	Comel	Ukraine

معلومات الاتصال لأمريكا الشمالية:

الدولة	مركز الاتصال	رقم خدمة العملاء
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

معلومات الاتصال لمنطقة دول آسيا المطلة على المحيط الهادي/الشرق الأوسط/إفريقيا:

الدولة	ASP	رقم خدمة العملاء	ساعات العمل
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00- 17:30 Fri. 08:30-11:30; 13:00- 17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00- 18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

Mon.~Fri. 8:30am-5:30pm	0800 657447	Visual Group Ltd.	New Zealand
Sun.~Thu. 10:00am-6:00pm	+92-213-6030100	TVONICS Pakistan	Pakistan
Mon.~Fri. 8:30am-5:30pm	(02) 655-7777; 6359456	EA Global Supply Chain Solutions ,Inc.	Philippines
Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm	(65) 6882 3966	Philips Singapore Pte Ltd (Philips Consumer Care Center)	Singapore
Mon.~ Fri. 08:00am-05:00pm	011 262 3586	Computer Repair Technologies	South Africa
Mon.~Fri. 09:00 - 18:00	0800-231-099	FETEC.CO	Taiwan
Mon.~Fri. 08:30am-05:30pm	(662) 934-5498	Axis Computer System Co., Ltd.	Thailand
Mon.~Fri. 09:00 - 18:00	+(99312) 460733, 460957	Technostar Service Centre	Turkmenistan
Mon.~Fri. 09:00 - 18:00	+99871 2784650	Soniko Plus Private Enterprise Ltd	Uzbekistan
Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Dan- ang City +84 5113.562666 Can tho Province	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	Vietnam
Mon.~Fri. 10:00 - 17:00	0120-060-530	フィリップスモニター・サ ポートセンター	Japan

## Информация за договора за предоставяне на услуги(Bulgarian)

### Информация за контакти за Западна Европа:

Държава	CSP	Гореща линия	Цена	Работно време
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm

Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

### Информация за контакти за регион ЛАТИНСКА АМЕРИКА:

Държава	Център за контакт	Номер за обслужване на клиенти
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

### Информация за контакти за Китай:

Държава	Център за контакт	Номер за обслужване на клиенти
China	PCCW Limited	4008 800 008

### Информация за контакти за регион ЦЕНТРАЛНА И ИЗТОЧНА ЕВРОПА:

Държава	Център за контакт	CSP	Номер за обслужване на клиенти
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04

Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Информация за контакти за СЕВЕРНА АМЕРИКА:

Държава	Център за контакт	Номер за обслужване на клиенти
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Информация за контакти за регион Азия, Тихи океан, Среден изток и Африка:

Държава	ASP	Номер за обслужване на клиенти	Работно време
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00

Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## ព័ត៌មានទំនាក់ទំនងសេវាកម្ម (Cambodian)

### ព័ត៌មានទំនាក់ទំនង សម្រាប់តំបន់អឺរ៉ុបខាងលិច :

ប្រទេស	CSP	លេខទូរស័ព្ទស្វ័យភ្ជាប់	តម្លៃ	ម៉ោងបើក
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

### ព័ត៌មានទំនាក់ទំនង សម្រាប់តំបន់អាមេរិកឦសាន :

ប្រទេស	មជ្ឈមណ្ឌលទទួលខុសត្រូវ	លេខសម្រាប់ទំនាក់ទំនងការងារកិច្ចការដាក់ចំពោះអតិថិជន
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

### ព័ត៌មានទំនាក់ទំនង សម្រាប់ប្រទេសចិន :

ប្រទេស	មជ្ឈមណ្ឌលទទួលខុសត្រូវ	លេខសម្រាប់ទំនាក់ទំនងការងារកិច្ចការដាក់ចំពោះអតិថិជន
China	PCCW Limited	4008 800 008

**ព័ត៌មានទំនាក់ទំនងសម្រាប់តំបន់អឺរ៉ុបកណ្តាល និងអឺរ៉ុបខាងកើត :**

ប្រទេស	មជ្ឈមណ្ឌលទទួលខុសត្រូវ	CSP	លេខសម្រាប់ទំនាក់ទំនងការយកចិត្តទុកដាក់ចំពោះអតិថិជន
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	+420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia&Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

**ព័ត៌មានទំនាក់ទំនង សម្រាប់តំបន់អាមេរិកខាងជើង :**

ប្រទេស	មជ្ឈមណ្ឌលទទួលខុសត្រូវ	លេខសម្រាប់ទំនាក់ទំនងការយកចិត្តទុកដាក់ចំពោះអតិថិជន
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696



**វិទ្យាស័ព្ទព័ត៌មាន សម្រាប់តំបន់ APMEA :**

ប្រទេស	ASP	លេខសម្រាប់ទំនាក់ទំនងកាលណាដែលមិនអាចទាក់ទងបាន	ម៉ោងបើកការងារ
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT.CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Custom- er Hotline) +62-8888-01-9086 (Custom- er Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am~5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am~05:00pm

Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am~05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップ スモニター ・サポート センター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## 服务联系信息 (Chinese Simplified)

西欧地区的联系信息：

国家 / 地区	CSP	热线号码	费用	工作时间
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

拉丁美洲地区的联系信息：

国家 / 地区	呼叫中心	客户服务电话
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

中国联系信息：

国家 / 地区	呼叫中心	客户服务电话
China	PCCW Limited	4008 800 008

中东欧地区的联系信息：

国家 / 地区	呼叫中心	CSP	客户服务电话
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

北美联系信息：

Country	Call center	Consumer care number
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

APMEA 地区联系信息：

国家 / 地区	ASP	客户服务电话	工作时间
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## 服務聯絡資訊 (Chinese Traditional)

### 西歐地區聯絡資訊：

國家	CSP	專線號碼	價格	營業時間
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

拉丁美洲地區聯絡資訊：

國家	客服中心	客服專線
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

中國聯絡資訊：

國家	客服中心	客服專線
China	PCCW Limited	4008 800 008

中歐及東歐地區的聯絡資訊：

國家	客服中心	CSP	客服專線
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenat	UAB Servicenat	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24



the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

北美洲聯絡資訊：

Country	Call center	Consumer care number
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

亞太、中東暨非洲地區聯絡資訊：

國家	ASP	客服專線	營業時間
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm

Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions, Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Podaci za kontakt sa servisom(Croatian)

### Podaci o kontaktima za područje ZAPADNE EUROPE:

Zemlja	CSP	Broj dežurnog telefona	Cijena	Radno vrijeme
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Kontakt podaci za područje LATINSKE AMERIKE:

Zemlja	Pozivni centar	Broj centra za podršku korisnicima
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Kontakt podaci za Kinu:

Zemlja	Pozivni centar	Broj centra za podršku korisnicima
China	PCCW Limited	4008 800 008

#### Kontakt podaci za područje ZAPADNE I ISTOČNE EUROPE:

Zemlja	Pozivni centar	CSP	Broj centra za podršku korisnicima
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Kontakt podaci za SJEVERNU AMERIKU :

Zemlja	Pozivni centar	Broj centra za podršku korisnicima
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Kontakt podaci za područje APMEA:

Zemlja	ASP	Broj centra za podršku korisnicima	Radno vrijeme
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm

Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Kontaktní informace na servis(Czech)

### Kontaktní informace pro oblast ZÁPADNÍ EVROPY:

Země	CSP	Horká linka	Cena	Otevírací doba
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Kontaktní informace pro oblast LATINSKÉ AMERIKY:

Země	Telefonní středisko	Číslo zákaznické péče
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Kontaktní informace pro Čínu:

Země	Telefonní středisko	Číslo zákaznické péče
China	PCCW Limited	4008 800 008

#### Kontaktní informace pro oblast STŘEDNÍ A VÝCHODNÍ EVROPY:

Země	Telefonní středisko	CSP	Číslo zákaznické péče
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24



the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

### Kontaktní informace pro SEVERNÍ AMERIKU:

Země	Telefonní středisko	Číslo zákaznické péče
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

### Kontaktní informace pro oblast APMEA:

Země	ASP	Číslo zákaznické péče	Otevírací doba
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm

Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions, Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Servicekontaktoplysninger(Danish)

### Kontaktoplysninger i Vesteuropa:

Land	CSP	Nummer til kundeservice	Pris	Åbningstider
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm

Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

#### Kontaktoplysninger til LATINAMERIKA:

Land	Callcenter	Kundeservice tlf
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Kontaktoplysninger til Kina:

Land	Callcenter	Kundeservice tlf
China	PCCW Limited	4008 800 008

#### Kontaktoplysninger til CENTRAL- OG ØSTEUROPA:

Land	Callcenter	CSP	Kundeservice tlf
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155

Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Kontaktoplysninger til NORDAMERIKA:

Land	Callcenter	Kundeservice tlf
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Kontaktoplysninger til APMEA:

Land	ASP	Kundeservice tlf	Åbningstider
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Informatie service-contact(Dutch)

### Contactgegevens voor de regio WEST-EUROPA:

Land	CSP	Hotline-nummer	Prijs	Openingstijden
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Contactgegevens voor de LATIJNS-AMERIKA:

Land	Telefooncentrum	Klantnummer
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Contactgegevens voor China:

Land	Telefooncentrum	Klantnummer
China	PCCW Limited	4008 800 008

#### Contactgegevens voor de regio MIDDEN- EN OOST-EUROPA:

Land	Telefooncentrum	CSP	Klantnummer
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24



the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Contactgegevens voor NOORD-AMERIKA:

Land	Telefooncentrum	Klantnummer
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Contactgegevens voor de APMEA-regio:

Land	ASP	Klantnummer	Openingstijden
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm

Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター ・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Huollon yhteystiedot(Finnish)

### Länsi-Euroopan alueen yhteystiedot:

Maa	CSP	Asiakaspalvelunumero	Price	Aukioloajat
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Yhteystiedot LATINALAINEN AMERIikka:

Maa	Puhelinneuvonta	Asiakaspalvelu
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Yhteystiedot Kiinassa:

Maa	Puhelinneuvonta	Asiakaspalvelu
China	PCCW Limited	4008 800 008

#### Yhteystiedot KESKI- JA ITÄ-EUROOPAN alueella:

Maa	Puhelinneuvonta	CSP	Asiakaspalvelu
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Yhteystiedot POHJOIS-AMERIKKA:

Maa	Puhelinneuvonta	Asiakaspalvelu
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Yhteystiedot APMEA-alueella:

Maa	ASP	Asiakaspalvelu	Aukioloajat
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm

Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions, Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Coordonnées de service(French)

### Informations de contact pour la région EUROPE DE L'OUEST :

Pays	CSP	Numéro de hotline	Tarifs	Heures d'ouverture
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Informations de contact pour la région AMÉRIQUE LATINE :

Pays	Centre d'appel	Numéro clientèle
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Informations de contact pour la Chine :

Pays	Centre d'appel	Numéro clientèle
China	PCCW Limited	4008 800 008

#### Informations de contact pour la région EUROPE CENTRAL ET EUROPE DE L'EST :

Pays	Centre d'appel	CSP	Numéro clientèle
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24



the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

### Informations de contact pour l'AMÉRIQUE DU NORD :

Pays	Centre d'appel	Numéro clientèle
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

### Informations de contact pour la région Asie-Pacifique/Moyen Orient/Afrique :

Pays	ASP	Numéro clientèle	Heures d'ouverture
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm

Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Servicekontaktinformationen(German)

### Kontaktdaten in Westeuropa:

Land	CSP	Hotlinenummer	Preis	Bürozeiten
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Kontaktdaten in Lateinamerika:

Land	Callcenter	Kundendienstnummer
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Kontaktdaten in China:

Land	Callcenter	Kundendienstnummer
China	PCCW Limited	4008 800 008

#### Kontaktdaten in Zentral- und Osteuropa:

Land	Callcenter	CSP	Kundendienstnummer
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Kontaktdaten in Nordamerika:

Land	Callcenter	Kundendienstnummer
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Kontaktdaten zur Region Asien/Pazifik / Naher Osten / Afrika:

Land	ASP	Kundendienstnummer	Bürozeiten
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm

Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions, Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Πληροφορίες επικοινωνίας με το σέρβις(Greek)

Πληροφορίες επικοινωνίας για τη ΔΥΤΙΚΗ ΕΥΡΩΠΗ:

Χώρα	CSP	Αριθμός γραμμής επείγουσας ανάγκης	Κόστος	Ώρες λειτουργίας
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm

Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

Πληροφορίες επικοινωνίας για τη ΛΑΤΙΝΙΚΗ ΑΜΕΡΙΚΗ:

Χώρα	Κέντρο κλήσεων	Τηλέφωνο εξυπηρέτησης καταναλωτών
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

Πληροφορίες επικοινωνίας για την Κίνα:

Χώρα	Κέντρο κλήσεων	Τηλέφωνο εξυπηρέτησης καταναλωτών
China	PCCW Limited	4008 800 008

Πληροφορίες επικοινωνίας για την ΚΕΝΤΡΙΚΗ ΚΑΙ ΑΝΑΤΟΛΙΚΗ ΕΥΡΩΠΗ:

Χώρα	Κέντρο κλήσεων	CSP	Τηλέφωνο εξυπηρέτησης καταναλωτών
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684



Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

Πληροφορίες επικοινωνίας για τη ΒΟΡΕΙΑ ΑΜΕΡΙΚΗ:

Χώρα	Κέντρο κλήσεων	Τηλέφωνο εξυπηρέτησης καταναλωτών
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

Πληροφορίες επικοινωνίας για την περιοχή ΑΡΜΕΑ:

Χώρα	ASP	Τηλέφωνο εξυπηρέτησης καταναλωτών	Ώρες λειτουργίας
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm

Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions, Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## सेवा संपर्क जानकारी(Hindi)

पश्चिमी यूरोप क्षेत्र के लिए संपर्क जानकारी:

देश	CSP	हॉटलाइन नंबर	मूल्य	खुलने का समय
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

**लैटिन अमेरिका क्षेत्र के लिए संपर्क जानकारी:**

देश	कॉल सेंटर	उपभोक्ता देखभाल नंबर
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

**चीन के लिए संपर्क जानकारी:**

देश	कॉल सेंटर	उपभोक्ता देखभाल नंबर
China	PCCW Limited	4008 800 008

**केंद्रीय और पूरबी यूरोप क्षेत्र के लिए संपर्क जानकारी:**

देश	कॉल सेंटर	CSP	उपभोक्ता देखभाल नंबर
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenot	UAB Servicenot	+370 37 400160(general) +370 7400088(for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

उत्तरी अमेरिका के लिए संपर्क जानकारी:

देश	कॉल सेंटर	उपभोक्ता देखभाल नंबर
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

APMEA क्षेत्र के लिए संपर्क जानकारी:

देश	ASP	उपभोक्ता देखभाल नंबर	खुलने का समय
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Kapcsolatfelvételi adatok a szolgáltatáshoz (Hungarian)

Elérhetőségi adatok a NYUGAT-EURÓPA térségre vonatkozóan:

Ország	CSP	Forró drót szám	Ár	Nyitva tartás
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm

Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

#### Elérhetőségi adatok a LATIN-AMERIKAI térségre vonatkozóan:

Ország	Hívóközpont	Ügyfélszolgálati telefonszám
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Elérhetőségi adatok Kínára vonatkozóan:

Ország	Hívóközpont	Ügyfélszolgálati telefonszám
China	PCCW Limited	4008 800 008

#### KÖZÉP- ÉS KELET-EURÓPAI térség elérhetőségei:

Ország	Hívóközpont	CSP	Ügyfélszolgálati telefonszám
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155



Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Elérhetőségi adatok ÉSZAK-AMERIKÁRA vonatkozóan:

Ország	Hívóközpont	Ügyfélszolgálati telefonszám
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Elérhetőségi adatok az APMEA térségre vonatkozóan:

Ország	ASP	Ügyfélszolgálati telefonszám	Nyitvatartási idő
Armenia Azerbajjan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions, Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Informasi kontak layanan(Indonesian)

### Informasi kontak untuk kawasan EROPA BARAT:

Negara	CSP	Nomor Layanan Hotline	Harga	Jam Buka
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm

Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

**Informasi kontak untuk kawasan AMERIKA LATIN:**

Negara	Pusat informasi	Nomor layanan konsumen
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

**Informasi kontak untuk China:**

Negara	Pusat informasi	Nomor layanan konsumen
China	PCCW Limited	4008 800 008

**Informasi kontak untuk kawasan EROPA TENGAH DAN TIMUR:**

Negara	Pusat informasi	CSP	Nomor layanan konsumen
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684

Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Informasi kontak untuk AMERIKA UTARA:

Negara	Pusat informasi	Nomor layanan konsume
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Informasi kontak untuk kawasan APMEA:

Negara	ASP	Nomor layanan konsumen	Jam buka
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm

Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions, Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Informazioni di contatto assistenza(Italian)

### Informazioni di contatto per zona dell'EUROPA OCCIDENTALE:

Paese	CSP	Numero verde	Prezzo	Orari di apertura
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Informazioni di contatto per zona dell'AMERICA LATINA:

Paese	Call center	Numero assistenza clienti
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Informazioni di contatto per la Cina:

Paese	Call center	Numero assistenza clienti
China	PCCW Limited	4008 800 008

#### Informazioni di contatto per zona dell'EUROPA ORIENTALE E CENTRALE:

Paese	Call center	CSP	Numero assistenza clienti
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24



the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Informazioni di contatto per il NORD AMERICA:

Country	Call center	Consumer care number
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Informazioni di contatto per l'area APMEA:

Paese	ASP	Numero assistenza clienti	Orari di apertura
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## サービスのお問い合わせ (Japanese)

西ヨーロッパ地域の連絡先情報:

国	CSP	ホットライン番号	価格	営業時間
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

ラテンアメリカ地域の連絡先情報：

国	コールセンター	顧客ケア番号
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

中国の連絡先情報：

国	コールセンター	顧客ケア番号
China	PCCW Limited	4008 800 008

中央および東ヨーロッパ地域の連絡先情報：

国	コールセンター	CSP	顧客ケア番号
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

北米の連絡先情報：

国	コールセンター	顧客ケア番号
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

APMEA 地域の連絡先情報：

国	ASP	顧客ケア番号	営業時間
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## 서비스 연락처 정보 (Korean)

서유럽 지역의 연락처 정보 :

국가	CSP	핫라인 번호	전화요금	근무 시간
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

**라틴 아메리카 지역의 연락처 정보 :**

국가	콜 센터	소비자 관리 센터 전화번호
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

**중국 연락처 정보 :**

국가	콜 센터	소비자 관리 센터 전화번호
China	PCCW Limited	4008 800 008

**중앙 및 동유럽 지역의 연락처 정보 :**

국가	콜 센터	CSP	소비자 관리 센터 전화번호
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24



the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

**북아메리카의 연락처 정보 :**

Country	Call center	Consumer care number
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

**APMEA 지역의 연락처 정보 :**

국가	ASP	소비자 관리 센터 전화 번호	근무 시간
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Servicekontaktinformasjon(Norwegian)

### Kontaktinformasjon for vesteuropeiske land:

Land	CSP	Telefonnummer	Pris	Åpningstider
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Kontaktinformasjon for MELLOM-AMERIKA:

Land	Sentral	Nummer til kundestøtte	Nummer til kundestøtte
Brazil	Vermont	0800-7254101	
Argentina		0800 3330 856	

#### Kontaktinformasjon for Kina:

Land	Sentral	Nummer til kundestøtte	Nummer til kundestøtte
China	PCCW Limited	4008 800 008	

#### Kontaktinformasjon for SENTRAL- OG ØST-EUROPA-området:

Land	Sentral	CSP	Nummer til kundestøtte	Nummer til kundestøtte
Bulgaria	LAN Service	LAN Service	+359 2 960 2360	
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111	
Czech Rep.	Asupport	Asupport	420 272 188 300	
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)	
Georgia	Esabi	Esabi	+995 322 91 34 71	
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)	
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515	
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399	
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088(for Philips)	
Macedonia	AMC	AMC	+389 2 3125097	
Moldova	Comel	Comel	+37322224035	
Romania	Skin	Skin	+40 21 2101969	
Russia	CPS	CPS	8 800 220 00 04	
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684	
Slovakia	Datalan Service	Datalan Service	+421 2 49207155	

Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Kontaktinformasjon for NORD-AMERIKA:

Country	Call center	Consumer care number
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Kontaktinformasjon for APMEA-regionen:

Land	ASP	Nummer til kundestøtte Nummer til kundestøtte	Åpningstider
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm

Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Informacje dotyczące kontaktu z serwisem(Polish)

### Informacje kontaktowe dla regionu Europy Zachodniej:

Kraj	CSP	Numer linii telefonicznej	Cena	Godziny pracy
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Informacje kontaktowe dla AMERYKI ŁACIŃSKIEJ:

Kraj	Centrum obsługi telefonicznej	Numer obsługi klienta
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Informacje kontaktowe dla Chiny:

Kraj	Centrum obsługi telefonicznej	Numer obsługi klienta
China	PCCW Limited	4008 800 008

#### Informacje kontaktowe dla EUROPY CENTRALNEJ I WSCHODNIEJ:

Kraj	Centrum obsługi telefonicznej	CSP	Numer obsługi klienta
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24



the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

### Informacje kontaktowe dla AMERYKI PÓŁNOCNEJ:

Kraj	Centrum obsługi telefonicznej	Numer obsługi klienta
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

### Informacje kontaktowe dla regionu APMEA:

Kraj	ASP	Numer obsługi klienta	Godziny pracy
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Informações de contacto de serviço(Portuguese)

### Informações de contacto para a EUROPA OCIDENTAL:

País	CSP	Número da linha apoio	Preço	Horário de funcionamento
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Informações de contacto para a AMÉRICA LATINA:

País	Centro de atendimento	Número de apoio ao cliente
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Informações de contacto para a China:

País	Centro de atendimento	Número de apoio ao cliente
China	PCCW Limited	4008 800 008

#### Informações de contacto para a EUROPA CENTRAL E ORIENTAL:

País	Centro de atendimento	CSP	Número de apoio ao cliente
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088(for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Informações de contacto para a AMÉRICA DO NORTE:

Country	Call center	Consumer care number
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Informações de contacto para a região APMOA:

Pais	ASP	Número de apoio ao cliente	Horário de funcionamento
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Informações de contato de serviço(Portuguese Brazil)

### Informações de contato para região OESTE da EUROPA:

País	CSP	Número Hotline	Preço	Horário de atendimento
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm

Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

#### Informações de contato para a China:

País	Centro de atendimento	Número de atendimento ao consumidor:
China	PCCW Limited	4008 800 008

#### Informações de contato para AMÉRICA DO NORTE:

País	Centro de atendimento	Número de atendimento ao consumidor:
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Informações de contato para região CENTRAL E ORIENTAL da EUROPA:

País	Centro de atendimento	CSP	Número de atendimento ao consumidor:
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia&Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155



Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Informações de contato para região da AMÉRICA LATINA:

País	Centro de atendimento	Número de atendimento ao consumidor:
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Informações de contato para região APMEA:

País	ASP	Número de atendimento ao consumidor:	Horário de atendimento
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau:Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm

Singapore	Philips Electronics Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am- 6:00pm Sat. 9:00am- 1:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 8:30am~05:30pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~Fri. 8:00am~05:00pm
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00- 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00- 12:00, 13:30-17:30, Sat. 8:00-12:00
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am~5:30pm
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Japan	フィリップスモニター ・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Informații contact service(Romanian)

Informații de contact pentru regiunea Europei de Vest:

Țara	Furnizor asistență	Număr asistență telefonică	Preț	Program de lucru
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Informații de contact pentru regiunea Americii Latine:

Țara	Centru asistență telefonică	Telefon asistență clienți
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Informații de contact pentru China:

Țara	Centru asistență telefonică	Telefon asistență clienți
China	PCCW Limited	4008 800 008

#### Informații de contact pentru regiunea Europei Centrale și de Est:

Țara	Centru asistență telefonică	Furnizor asistență	Telefon asistență clienți
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088(for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Informații de contact pentru America de Nord:

Țara	Centru asistență telefonică	Telefon asistență clienți
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Informații de contact pentru regiunea Asiei Pacifice, Orientului Mijlociu și Africii:

Țara	Furnizor asistență	Telefon asistență clienți	Program de lucru
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Контактная информация обслуживания(Russian)

Контактная информация для стран ЗАПАДНОЙ ЕВРОПЫ:

Страна	CSP	Телефон «горячей линии»	Цена	Время работы
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm

Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

Контактная информация для стран ЛАТИНСКОЙ АМЕРИКИ:

Страна	Центр телефонного обслуживания	Поддержка пользователей
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

Контактная информация для Китая:

Страна	Центр телефонного обслуживания	Поддержка пользователей
China	PCCW Limited	4008 800 008

Контактная информация для стран ЦЕНТРАЛЬНОЙ И ВОСТОЧНОЙ ЕВРОПЫ:

Страна	Центр телефонного обслуживания	CSP	Поддержка пользователей
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24



the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Тесpro	Тесpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

Контактная информация для стран СЕВЕРНОЙ АМЕРИКИ:

Country	Call center	Consumer care number
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

Контактная информация для стран АЗИАТСКО-ТИХООКЕАНСКОГО РЕГИОНА, БЛИЖНЕГО ВОСТОКА И АФРИКИ:

Страна	ASP	Поддержка пользователей	Время работы
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00- 17:30 Fri. 08:30-11:30; 13:00- 17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Kontakt informacije službe za podršku(Serbian)

### Kontakt informacije za region ZAPADNE EVROPE:

Država	CSP	Broj pozivnog centra	Cena	Radno vreme
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Kontakt informacije za region LATINSKE AMERIKE:

Država	Pozivni centar	Broj servisa za kupce
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Kontakt informacije za Kinu:

Država	Pozivni centar	Broj servisa za kupce
China	PCCW Limited	4008 800 008

#### Kontakt informacije za region CENTRALNE I ZAPADNE EVROPE:

Država	Pozivni centar	CSP	Broj servisa za kupce
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088(for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

**Kontakt informacije za SEVERNU AMERIKU:**

Država	Pozivni centar	Broj servisa za kupce
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

**Kontakt informacije za APMEA region:**

Država	ASP	Broj servisa za kupce	Radno vreme
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Kontaktné inforácie služby(Slovak)

### Kontaktné informácie pre región ZÁPADNEJ EURÓPY:

Krajina	CSP	Číslo na zákaznícku linku	Cena	Otváracie hodiny
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Kontaktné informácie pre región LATINSKEJ AMERIKY:

Krajina	Kontaktné centrum	Číslo na oddelenie starostlivosti o zákazníkov
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Kontaktné informácie pre Čínu:

Krajina	Kontaktné centrum	Číslo na oddelenie starostlivosti o zákazníkov
China	PCCW Limited	4008 800 008

#### Kontaktné informácie pre región STREDNEJ A VÝCHODNEJ EURÓPY:

Krajina	K o n t a k t n é centrum	CSP	Číslo na oddelenie starostlivosti o zákazníkov
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088(for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24



the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Kontaktné informácie pre SEVERNÚ AMERIKU:

Krajina	Kontaktné centrum	Číslo na oddelenie starostlivosti o zákazníkov
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Kontaktné informácie pre región APMEA:

Krajina	ASP	Číslo na oddelenie starostlivosti o zákazníkov	Otváracie hodiny
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm

Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Informacije o stiku s servisom(Slovenian)

### Kontaktne informacije za regijo ZAHODNE EVROPE:

Država	CSP	Številka za stranke	Cena	Delovni čas
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Kontaktne informacije za regijo LATINSKE AMERIKE:

Država	Klicni center	Skrb za potrošnike
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Kontaktne informacije za Kitajsko:

Država	Klicni center	Skrb za potrošnike
China	PCCW Limited	4008 800 008

#### Kontaktne informacije za regijo SREDNJE IN VZHODNE EVROPE:

Država	Klicni center	CSP	Skrb za potrošnike
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Kontaktne informacije za regijo SEVERNE AMERIKE:

Država	Klicni center	Skrb za potrošnike
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Kontaktne informacije za regijo AZIJA/PACIFIK/BLIŽNJI VZHOD/AFRIKA:

Država	ASP	Skrb za potrošnike	Delovni čas
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Información de contacto de servicio(Spanish)

### Información de contacto para la región de EUROPA OCCIDENTAL:

Pais	CSP	Número de teléfono directo	Precio	Horario de apertura
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm

Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

**Información de contacto para la región de HISPANOAMÉRICA:**

País	Centro de llamadas	Número de atención al cliente
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

**Información de contacto para China:**

País	Centro de llamadas	Número de atención al cliente
China	PCCW Limited	4008 800 008

**Información de contacto para la región de EUROPA CENTRAL Y ORIENTAL:**

País	Centro de llamadas	CSP	Número de atención al cliente
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684



Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Información de contacto para NORTEAMÉRICA:

País	Centro de llamadas	Número de atención al cliente
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Información de contacto para la región de ASIA PACÍFICO, ORIENTE MEDIO Y ÁFRICA (APMEA):

País	ASP	Número de atención al cliente	Horario de apertura
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm

Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions, Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Kontaktinformation för service(Swedish)

Kontaktinformation för den västeuropeiska regionen:

Land	Kundtjänstpartner	Direktnummer	Pris	Öppettider
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### Kontaktinformation för LATINAMERIKANSKA regionen:

Land	Svarstjänst	Kundtjänstnummer
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Kontaktinformation för Kina:

Land	Svarstjänst	Kundtjänstnummer
China	PCCW Limited	4008 800 008

#### Kontaktinformation för CENTRALA OCH ÖSTRA EUROPEISKA regionen:

Land	Svarstjänst	Kundtjänstpartner	Kundtjänstnummer
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088(for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### Kontaktinformation för NORDAMERIKA:

Country	Call center	Consumer care number
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### Kontaktinformation för APMEA regionen:

Land	Kundtjänstpartner	Kundtjänstnummer	Öppettider
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm

Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## ข้อมูลการติดต่อเพื่อรับบริการ(Thai)

ข้อมูลติดต่อสำหรับภูมิภาค ยุโรปตะวันตก :

ประเทศ	CSP	หมายเลขชื้อดไลน์	ราคา	เวลาทำการ
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

**ข้อมูลติดต่อสำหรับภูมิภาค ละตินอเมริกา :**

ประเทศ	คอลเซ็นเตอร์	หมายเลขฝ่ายดูแลผู้บริโภคร
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

**ข้อมูลติดต่อสำหรับ จีน :**

ประเทศ	คอลเซ็นเตอร์	หมายเลขฝ่ายดูแลผู้บริโภคร
China	PCCW Limited	4008 800 008

**ข้อมูลติดต่อสำหรับภูมิภาค ยุโรปกลางและตะวันออก :**

ประเทศ	คอลเซ็นเตอร์	CSP	หมายเลขฝ่ายดูแลผู้บริโภคร
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24



the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

**ข้อมูลติดต่อสำหรับ อเมริกาเหนือ :**

ประเทศ	คอลเซ็นเตอร์	หมายเลขฝ่ายดูแลผู้บริโภค
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

**ข้อมูลติดต่อสำหรับภูมิภาค APMEA :**

ประเทศ	ASP	หมายเลขฝ่ายดูแลผู้บริโภค	เวลาทำการ
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09 :00 - 18 :00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9 :00am-5 :30pm
Hong Kong Macau	Company : Smart Pixels Technology Ltd.	Hong Kong : Tel : +852 2619 9639 Macau : Tel : (853)-0800-987	Mon.~Fri. 9 :00am-6 :00pm Sat. 9 :00am-1 :00pm
India	REDINGTON INDIA LTD	Tel : 1 800 425 6396 SMS : PHILIPS to 56677	Mon.~Fri. 9 :00am-5 :30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08 :30-12 :00; 13 :00-17 :30 Fri. 08 :30-11 :30; 13 :00-17 :30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08 :00-18 :00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9 :00am-5 :30pm Sat. 9 :00am-1 :00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8 :15am-5 :00pm Sat. 8 :30am-12 :30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8 :30am-5 :30pm

Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10 :00am-6 :00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8 :30am-5 :30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9 :00am-6 :00pm Sat. 9 :00am-1 :00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08 :00am-05 :00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09 :00 - 18 :00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08 :30am-05 :30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09 :00 - 18 :00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09 :00 - 18 :00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8 :00-12 :00, 13 :30-17 :30 Sat. 8 :00-12 :00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10 :00 - 17 :00

## Servis iletişim bilgileri(Turkish)

### Batı Avrupa bölgesi için İRTİBAT BİLGİSİ:

Ülke	CSP	Müşteri Hizmetleri Numarası	Fiyat	Çalışma Saatleri
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm
Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm

United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm
----------------	------------	-------------------	-------------------	------------------------

#### LATİN AMERİKA bölgesi iletişim bilgileri:

Ülke	Çağrı merkezi	Müşteri destek numarası
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

#### Çin iletişim bilgileri:

Ülke	Çağrı merkezi	Müşteri destek numarası
China	PCCW Limited	4008 800 008

#### ORTA VE DOĞU AVRUPA bölgesi iletişim bilgileri:

Ülke	Çağrı merkezi	CSP	Müşteri destek numarası
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088(for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684
Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24

the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

#### KUZEY AMERİKA iletişim bilgileri:

Country	Call center	Consumer care number
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

#### APMEA (Asya-Pasifik, Ortadoğu ve Afrika) bölgesi iletişim bilgileri:

Ülke	ASP	Müşteri destek numarası	Çalışma saatleri
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm
Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am

New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Контактна інформація сервіса(Ukrainian)

Контактна інформація для ЗАХІДНОЇ ЄВРОПИ:

Країна	CSP	Номер гарячої лінії	Ціна	Години роботи
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm

Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

**Контактна інформація для ЛАТИНСЬКОЇ АМЕРИКИ:**

Країна	Гаряча лінія	Номер центру підтримки клієнтів
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

**Контактна інформація для Китаю:**

Країна	Гаряча лінія	Номер центру підтримки клієнтів
China	PCCW Limited	4008 800 008

**Контактна інформація для ЦЕНТРАЛЬНОЇ ТА СХІДНОЇ ЄВРОПИ:**

Країна	Гаряча лінія	CSP	Номер центру підтримки клієнтів
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900 (General) +372 6519972 (workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080 (General) +36 1814 8565 (For AOC&Philips only)
Kazakhstan	Classic Service I.I.c.	Classic Service I.I.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160 (general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684



Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

Контактна інформація для ПІВНІЧНОЇ АМЕРИКИ:

Країна	Гаряча лінія	Номер центру підтримки клієнтів
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

Контактна інформація для ПІВДЕННО-СХІДНОЇ АЗІЇ:

Країна	ASP	Номер центру підтримки клієнтів	Години роботи
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.~Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.~Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.~Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.~Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm

Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions ,Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00

## Thông tin liên lạc bảo hành(Vietnamese)

### Thông tin liên lạc cho khu vực TÂY ÂU:

Quốc gia	CSP	Số đường dây nóng	Giá	Giờ mở cửa
Austria	RTS	+43 1502842133	Local call tariff	Mon to Fri : 9am - 6pm
Belgium	Mainteq	+32 27007360	Local call tariff	Mon to Fri : 9am - 6pm
Cyprus	Alman	800 92 256	Free of charge	Mon to Fri : 9am - 6pm
Denmark	Infocare	+45 3525 8761	Local call tariff	Mon to Fri : 9am - 6pm
Finland	Infocare	+358 09 2290 1908	Local call tariff	Mon to Fri : 9am - 6pm
France	Mainteq	+33 157324070	Local call tariff	Mon to Fri : 9am - 6pm
Germany	RTS	+49 696 640 4383	Local call tariff	Mon to Fri : 9am - 6pm
Greece	Alman	+30 00800 4414 4670	Free of charge	Mon to Fri : 9am - 6pm
Ireland	RepairTech	+353 01 601 1161	Local call tariff	Mon to Fri : 8am - 5pm
Italy	Anovo Italy	+39 0245287030	Local call tariff	Mon to Fri : 9am - 6pm
Luxembourg	Mainteq	+352 26 84 30 00	Local call tariff	Mon to Fri : 9am - 6pm
Netherlands	Mainteq	+31 10 428 9533	Local call tariff	Mon to Fri : 9am - 6pm
Norway	Infocare	+47 2270 8250	Local call tariff	Mon to Fri : 9am - 6pm
Poland	MSI	+48 0222030327	Local call tariff	Mon to Fri : 9am - 6pm
Portugal	Ename	800 780 902	Free of charge	Mon to Fri : 8am - 5pm
Spain	Ename	+34 915909335	Local call tariff	Mon to Fri : 9am - 6pm
Sweden	Infocare	+46 08 632 0016	Local call tariff	Mon to Fri : 9am - 6pm

Switzerland	Swiss IT Repair	+41 02 2310 2116	Local call tariff	Mon to Fri : 9am - 6pm
United Kingdom	RepairTech	+44 0207 949 0069	Local call tariff	Mon to Fri : 8am - 5pm

**Thông tin liên lạc cho khu vực CHÂU MỸ LATINH:**

Quốc gia	Trung tâm dịch vụ	Số chăm sóc khách hàng
Brazil	Vermont	0800-7254101
Argentina		0800 3330 856

**Thông tin liên lạc ở Trung Quốc:**

Quốc gia	Trung tâm dịch vụ	Số chăm sóc khách hàng
China	PCCW Limited	4008 800 008

**Thông tin liên lạc cho khu vực TRUNG VÀ ĐÔNG ÂU:**

Quốc gia	Trung tâm dịch vụ	CSP	Số chăm sóc khách hàng
Bulgaria	LAN Service	LAN Service	+359 2 960 2360
Croatia	MR Service Ltd	MR Service Ltd	+385 (01) 640 1111
Czech Rep.	Asupport	Asupport	420 272 188 300
Estonia	FUJITSU	FUJITSU	+372 6519900(General) +372 6519972(workshop)
Georgia	Esabi	Esabi	+995 322 91 34 71
Hungary	Profi Service	Profi Service	+36 1 814 8080(General) +36 1814 8565(For AOC&Philips only)
Kazakhstan	Classic Service I.l.c.	Classic Service I.l.c.	+7 727 3097515
Latvia	ServiceNet LV	ServiceNet LV	+371 67460399 +371 27260399
Lithuania	UAB Servicenet	UAB Servicenet	+370 37 400160(general) +370 7400088 (for Philips)
Macedonia	AMC	AMC	+389 2 3125097
Moldova	Comel	Comel	+37322224035
Romania	Skin	Skin	+40 21 2101969
Russia	CPS	CPS	8 800 220 00 04
Serbia & Montenegro	Kim Tec d.o.o.	Kim Tec d.o.o.	+381 11 20 70 684

Slovakia	Datalan Service	Datalan Service	+421 2 49207155
Slovenia	PC H.and	PC H.and	+386 1 530 08 24
the republic of Belarus	ServiceBy	ServiceBy	+375 17 284 0203
Turkey	Tecpro	Tecpro	+90 212 444 4 832
Ukraine	Topaz	Topaz	+38044 525 64 95
Ukraine	Comel	Comel	+380 5627444225

**Thông tin liên lạc cho khu vực NAM MỸ:**

Quốc gia	Trung tâm dịch vụ	Số chăm sóc khách hàng
U.S.A.	EPI-e-center	(877) 835-1838
Canada	EPI-e-center	(800) 479-6696

**Thông tin liên lạc cho khu vực Châu Á TBD/Trung Đông/Châu Phi (APMEA):**

Quốc gia	ASP	Số chăm sóc khách hàng	Giờ mở cửa
Armenia Azerbaijan Georgia Kyrgyzstan Tajikistan	Firebird service centre	+97 14 8837911	Sun.-Thu. 09:00 - 18:00
Australia	AGOS NETWORK PTY LTD	1300 360 386	Mon.-Fri. 9:00am-5:30pm
Hong Kong Macau	Company: Smart Pixels Technology Ltd.	Hong Kong: Tel: +852 2619 9639 Macau: Tel: (853)-0800-987	Mon.-Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
India	REDINGTON INDIA LTD	Tel: 1 800 425 6396 SMS: PHILIPS to 56677	Mon.-Fri. 9:00am-5:30pm
Indonesia	PT. CORMIC SERVISINDO PERKASA	+62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline)	Mon.-Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30
Israel	Eastronics LTD	1-800-567000	Sun.-Thu. 08:00-18:00
Korea	Alphascan Displays, Inc	1661-5003	Mon.-Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm

Malaysia	R-Logic Sdn Bhd	+603 5102 3336	Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am
New Zealand	Visual Group Ltd.	0800 657447	Mon.~Fri. 8:30am-5:30pm
Pakistan	TVONICS Pakistan	+92-213-6030100	Sun.~Thu. 10:00am-6:00pm
Philippines	EA Global Supply Chain Solutions, Inc.	(02) 655-7777; 6359456	Mon.~Fri. 8:30am-5:30pm
Singapore	Philips Singapore Pte Ltd (Philips Consumer Care Center)	(65) 6882 3966	Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm
South Africa	Computer Repair Technologies	011 262 3586	Mon.~ Fri. 08:00am-05:00pm
Taiwan	FETEC.CO	0800-231-099	Mon.~Fri. 09:00 - 18:00
Thailand	Axis Computer System Co., Ltd.	(662) 934-5498	Mon.~Fri. 08:30am-05:30pm
Turkmenistan	Technostar Service Centre	+(99312) 460733, 460957	Mon.~Fri. 09:00 - 18:00
Uzbekistan	Soniko Plus Private Enterprise Ltd	+99871 2784650	Mon.~Fri. 09:00 - 18:00
Vietnam	FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch	+84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province	Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00
Japan	フィリップスモニター・サポートセンター	0120-060-530	Mon.~Fri. 10:00 - 17:00